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Contract

21-13 Student Support Services

UNIVERSITY OF WOLVERHAMPTON ENTERPRISE LIMITED

F03: Contract award notice

Notice identifier: 2021/S 000-018907

Procurement identifier (OCID): ocds-h6vhtk-02a59e

Published 5 August 2021, 2:34pm

Section I: Contracting authority

I.1) Name and addresses

UNIVERSITY OF WOLVERHAMPTON ENTERPRISE LIMITED

Wulfruna Street

WOLVERHAMPTON

WV11LY

Email

procurement@wlv.ac.uk

Telephone

+44 1902321000

Country

United Kingdom

NUTS code

UKG - West Midlands (England)

Internet address(es)

Main address

www.wlv.ac.uk

Buyer's address

www.wlv.bravosolution.co.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

21-13 Student Support Services

Reference number

21-13

II.1.2) Main CPV code

- 98110000 - Services furnished by business, professional and specialist organisations

II.1.3) Type of contract

Services

II.1.4) Short description

University is looking to establish agreements with suitable Contractor(s) who can provide Student Support Services to our students eligible for support via Disabled Students Allowance, ESFA funding, other funding bodies, or for support funded by the University of Wolverhampton. Students awarded DSA will possess a needs assessment that details what support, adjustments and equipment a student requires based on the assessor's determination of how their disability affects their individual ability to study and could place them at a disadvantage. Similarly the University may undertake an assessment of the support needs of a student not eligible for DSA and provide support funded by the University or other funding bodies the University is eligible to claim for. This is a Managed Service for use when the University does not have capacity within its Non-Medical Helper (NMH) team.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £636,369.75

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

University is looking to establish agreements with suitable Contractor(s) who can provide

Student Support Services to our students eligible for support via Disabled Students

Allowance, ESFA funding, other funding bodies, or for support funded by the University of

Wolverhampton. Students awarded DSA will possess a needs assessment that details what support, adjustments and equipment a student requires based on the assessor's

determination of how their disability affects their individual ability to study and could place

them at a disadvantage. Similarly the University may undertake an assessment of the

support needs of a student not eligible for DSA and provide support funded by the University

or other funding bodies the University is eligible to claim for. This is a Managed Service for

use when the University does not have capacity within its Non-Medical Helper (NMH) team.

The aim of this tender is to create a Framework Agreement of five (5) suitable Providers of

Student Supports Services or those scoring over 75% that can be used by the University.

This tender is to establish agreements with Contractor(s) to supply Assessments for students with disabilities, medical conditions or SpLD where required and NMH Support Workers that ensures we continue to deliver the quota of DSA support that the University of Wolverhampton have been awarded or to provide support to students not eligible for DSA funded support. For the purposes of the DSA funded activity awarded to the University, the University is responsible for the invoicing and quality of the support provided whether provided by a member of the University of Wolverhampton NMH team or by a support worker provided by an agency. The support workers provided by the agency will be included in the annual DSA audit as a member of the University NMH support worker team. The University is responsible for ensuring that only suitably qualified support workers who meet the requirements of the DSA framework provide DSA funded support to our students. This is a Managed Service, the successful Contractor(s) must be able to provide support across the following areas:

- British Sign Language Interpreters (BSLI)
- Manual Note Takers
- Practical or Study Support Assistants
- Exam support workers
- Specialist Note Taker (for Deaf / Hard of Hearing students) including electronic note taking and Speech To Text Reporter
- Specialist Note taker for Visually Impaired (VI) students including Braille

- Specialist Mentor Mental health conditions (MH)
- Specialist Mentor (Autism Spectrum Conditions - AS)
- Specialist one-to-one study skills support (Specific Learning Difficulties - SpLD)
- Specialist one-to-one study skills support (AS)(MH)
- Specialist support professional for students with sensory impairment - deaf or visually impaired students

The University is also looking to establish agreements with Diagnostic Assessors to support

students and/or other students where the University deems necessary for an assessment to

take place.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 30

Price - Weighting: 70

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-007725](#)

Section V. Award of contract

Contract No

21-13

Title

21-13 Student Support Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 August 2021

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Barry Bennet Ltd, Ranstad HR Solutions Ltd, Warwick University Enterprises Limited,
First Class Enterprise Group

United Kingdom

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £636,369.75

Total value of the contract/lot: £636,369.75

Section VI. Complementary information

VI.3) Additional information

Framework awarded to the following suppliers in rank order:

Warwick University Enterprises Limited,

Coventry

Randstad HR Solutions Ltd,

Bedfordshire

First Class Enterprise Group Ltd,

Devon

Barry Bennett,

Bury

VI.4) Procedures for review

VI.4.1) Review body

University of Wolverhampton

Wolverhampton

Country

United Kingdom