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Tender

## **Co-ordinated Volunteer Family Support Service (Resilient Families)**

Powys County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-018905

Procurement identifier (OCID): ocds-h6vhtk-03de6e

Published 3 July 2023, 5:03pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Powys County Council

County Hall

Llandrindod Wells

LD1 5LG

#### **Email**

[angela.williams1@powys.gov.uk](mailto:angela.williams1@powys.gov.uk)

#### **Telephone**

+44 01597826223

#### **Country**

United Kingdom

**NUTS code**

UKL24 - Powys

**Internet address(es)**

Main address

<https://en.powys.gov.uk/>

Buyer's address

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.etenderwales.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.etenderwales.bravosolution.co.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Co-ordinated Volunteer Family Support Service (Resilient Families)

### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Powys County Council wish to commission a suitably experienced organisation which is able to provide a co-ordinated volunteer family support service to offer regular support, friendship and practical parenting advice to families in their own homes, helping to prevent family crisis and improve confidence and positive outcomes for families.

The Council is inviting bids from suitably qualified and experienced providers to tender for the provision of Co-ordinated Volunteer Family Support Service in Powys (Resilient Families).

### **II.1.5) Estimated total value**

Value excluding VAT: £270,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311300 - Welfare services for children and young people

### **II.2.3) Place of performance**

NUTS codes

- UKL24 - Powys

### **II.2.4) Description of the procurement**

Powys County Council wish to commission a suitably experienced organisation which is able to provide a co-ordinated volunteer family support service to offer regular support, friendship and practical parenting advice to families in their own homes, helping to prevent family crisis and improve confidence and positive outcomes for families.

The Council is inviting bids from suitably qualified and experienced providers to tender for the provision of Co-ordinated Volunteer Family Support Service in Powys (Resilient Families).

The service will have the following main objectives/outcomes:

- To recruit and train volunteers to provide parenting advice, practical advice and support to families in need in their own homes.- To provide peripatetic holistic support that strengthens and supports the skills of families with children aged 0-12 years.
- To support and encourage families to use universal services as a single agency or as part of a multi-agency team in support of TAF/Early Help.
- To adhere to the Welsh Government guidance as best practice on delivering parenting support.

The service would also help to promote social cohesion in communities by supporting family events during weekends/school holidays in conjunction with Powys' Early Help Team and relevant partners.

#### **II.2.6) Estimated value**

Value excluding VAT: £270,000

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

36

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

See tender documentation.

### **III.2) Conditions related to the contract**

#### **III.2.1) Information about a particular profession**

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

As per the ITT documents.

#### **III.2.2) Contract performance conditions**

suitably experienced organisation which is able to provide a co-ordinated volunteer family support service to offer regular support, friendship and practical parenting advice to families in their own homes, helping to prevent family crisis and improve confidence and positive outcomes for families.

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.11) Main features of the award procedure**

As per the Council's constitution.

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

2 August 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Instructions for Suppliers – Registration on etenderwales

Powys County Council will be conducting this procurement exercise through the Value Wales e-Tendering portal. This can be found at

[www.etenderwales.bravosolution.co.uk](http://www.etenderwales.bravosolution.co.uk), all information may be downloaded and returned through this channel.

Internet address(es): <http://etenderwales.bravosolution.co.u>

### Suppliers Instructions How to Express Interest in this Tender

#### 1. Register your company on the eTenderwales portal (this is only required once)

- Browse to the eSourcing Portal: [www.etenderwales.bravosolution.co.uk](http://www.etenderwales.bravosolution.co.uk)
- Click the “Click here to register” link
- Accept the terms and conditions and click “continue”
- Enter your correct business and user details
- Note the username you chose and click “Save” when complete
- You will shortly receive an email with your unique password (please keep this secure)

#### 2. Express an Interest in the tender

- Login to the portal with the username/password
- Click the “Open Access ITTs” link.
- Click on the relevant ITT to access the content.
- Click the “Express Interest” button in the “Actions” box on the left-hand side of the page.
- This will move the ITT into your “My ITTs” page. (This is a secure area reserved for your projects only)
- Click on the ITT code, you can now access any attachments by clicking the “Settings and Buyer Attachments” in the “Actions” box

#### 3. Responding to the tender

- You can now choose to “Reply” or “Reject” (please give a reason if rejecting)
- You can now use the ‘Messages’ function to communicate with the buyer and seek any clarification

- Note the deadline for completion, then follow the onscreen instructions to complete the ITT

- There may be a mixture of online & offline actions for you to perform (there is detailed online help available)

If you require any further assistance use the online help, or the BravoSolution help desk is available Mon – Fri (8am – 6pm) on:

- eMail: [help@bravosolution.co.uk](mailto:help@bravosolution.co.uk)

- Phone: 0800 368 4850 / Fax: 020 7080 0480

Tenders or Requests to Participate must be sent to:

Official name: [www.etenderwales.bravosolution.co.uk](http://www.etenderwales.bravosolution.co.uk)

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at [https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=132847](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=132847)

(WA Ref:132847)

The buyer considers that this contract is suitable for consortia.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

