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Contract

## **WCC - Care and Support in Orbit Extra Care Schemes**

Warwickshire County Council

Orbit (including Orbit Group Ltd and its subsidiaries)

NHS Coventry and Warwickshire Clinical Commissioning Group (CCG)

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2022/S 000-018902

Procurement identifier (OCID): ocds-h6vhtk-0320e3

Published 11 July 2022, 12:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Warwickshire County Council

Shire Hall, Market Square

Warwick

CV34 4RL

#### **Email**

[procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG13 - Warwickshire

**Internet address(es)**

Main address

<http://www.warwickshire.gov.uk>

**I.1) Name and addresses**

Orbit (including Orbit Group Ltd and its subsidiaries)

Garden Court, Binley Business Park

Coventry

**Email**

[procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKG - West Midlands (England)

**Internet address(es)**

Main address

<https://www.orbit.org.uk/>

**I.1) Name and addresses**

NHS Coventry and Warwickshire Clinical Commissioning Group (CCG)

Westgate House, Market Street

Warwick

**Email**

[procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKG - West Midlands (England)

**Internet address(es)**

Main address

<http://www.coventrywarwickshireccg.nhs.uk>

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

WCC - Care and Support in Orbit Extra Care Schemes

Reference number

13364

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Warwickshire County Council (the Council), Orbit (or other subsidiary of Orbit Group Limited) and Coventry and Warwickshire Clinical Commissioning Group (CWCCG) are seeking providers to deliver a range of care and support services at Orbit's extra care

schemes throughout the county of Warwickshire, these are:

Lot 1 - Briar Croft (Stratford-upon-Avon), Ettington Lodge (Wellesbourne) and Rosalind Court (Stratford-upon-Avon);

Lot 2 - Tithe Lodge (Southam);

Lot 3 - Queensway Court (Leamington Spa).

Applicants may apply for one or more Lots.

Successful applicants will be required to enter into 3 contracts:

1) With the Council for care and support to the Council's customers who reside in these schemes.

2) With CWCCG for care and support to CWCCG's customers who reside in these schemes. Please note CWCCG may use a different process to contract for these services.

3) With Orbit for overnight and emergency support to all residents in these schemes.

Lots 2 and 3 also include Moving on Bed provision. The successful applicant for Lot 1 will also be required to deliver this provision if there is a future demand at that location.

Full details are included in the tender documents.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £17,600,000

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 Briar Croft (Stratford-upon-Avon), Ettington Lodge (Wellesbourne) and Rosalind Court (Stratford-upon-Avon)

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 90911000 - Accommodation, building and window cleaning services

#### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the county boundaries of Warwickshire County Council

#### **II.2.4) Description of the procurement**

Provision of care and support to the named schemes.

Successful applicants will be required to enter into 3 contracts:

1) With the Council for care and support to the Council's customers who reside in these schemes. This is on a spot basis and will be mainly provided during the day (7am till 10pm)

but will also include elements of planned night time provision (10pm to 7am).

2) With CWCCG for care and support to CWCCG's customers who reside in these schemes.

This is on a spot basis and will be mainly provided during the day (7am till 10pm) but will also include elements of planned night time provision (10pm to 7am).

Please note CWCCG may use a different process to contract for these services.

3) With Orbit for emergency support to all residents in these schemes (This service includes response to alarm calls, and the provision of emergency care at night - times to be confirmed

by site). There will be office rental fees attributable which be inclusive of internet/phone utilities and cleaning etc.

Lots 2 and 3 also include Moving on Bed provision, which is a reablement type service within specific beds within the schemes, with dedicated Reablement OT and a dedicated GP input.

The successful applicant for Lot 1 will also be required to deliver this provision if there is a future demand at that location.

Full details are included in the tender documents.

#### **II.2.14) Additional information**

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, Orbit and the CCG, potential changes in legislation and the changing demands placed on the Council and CCG by its customers.

The initial contract term will be for 5 years however the Council (and Orbit and CWCCG) reserves the right to extend the contract by further periods not exceeding 60 months.

#### **II.2) Description**

### **II.2.1) Title**

Lot 2 Tithe Lodge (Southam)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 90911000 - Accommodation, building and window cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the county boundaries of Warwickshire County Council.

### **II.2.4) Description of the procurement**

Provision of care and support to the named scheme.

Successful applicants will be required to enter into 3 contracts:

1) With the Council for care and support to the Council's customers who reside in these schemes. This is on a spot basis and will be mainly provided during the day (7am till 10pm)

but will also include elements of planned night time provision (10pm to 7am).

2) With CWCCG for care and support to CWCCG's customers who reside in these schemes. This is on a spot basis and will be mainly provided during the day (7am till 10pm) but will also

include elements of planned night time provision (10pm to 7am).

Please note CWCCG may use a different process to contract for these services.

3) With Orbit for emergency support to all residents in these schemes (This service includes response to alarm calls, and the provision of emergency care at night - times to

be confirmed

by site). There will be office rental fees attributable which be inclusive of internet/phone utilities and cleaning etc.

Lots 2 and 3 also include Moving on Bed provision, which is a reablement type service within specific beds within the schemes, with dedicated Reablement OT and a dedicated GP input.

Full details are included in the tender documents.

#### **II.2.14) Additional information**

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, Orbit and the CCG, potential changes in legislation and the changing demands placed on the Council and CCG by its customers.

The initial contract term will be for 5 years however the Council (and Orbit and CWCCG) reserves the right to extend the contract by further periods not exceeding 60 months.

### **II.2) Description**

#### **II.2.1) Title**

Lot 3 Queensway (Leamington Spa)

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 90911000 - Accommodation, building and window cleaning services

#### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the county boundaries of Warwickshire County Council



## **II.2.4) Description of the procurement**

Provision of care and support at the named scheme.

Successful applicants will be required to enter into 3 contracts:

1) With the Council for care and support to the Council's customers who reside in these schemes. This is on a spot basis and will be mainly provided during the day (7am till 10pm)

but will also include elements of planned night time provision (10pm to 7am).

2) With CWCCG for care and support to CWCCG's customers who reside in these schemes. This is on a spot basis and will be mainly provided during the day (7am till 10pm) but will also include elements of planned night time provision (10pm to 7am).

Please note CWCCG may use a different process to contract for these services.

3) With Orbit for emergency support to all residents in these schemes (This service includes response to alarm calls, and the provision of emergency care at night - times to be confirmed

by site). There will be office rental fees attributable which be inclusive of internet/phone utilities and cleaning etc.

Lots 2 and 3 also include Moving on Bed provision, which is a reablement type service within specific beds within the schemes, with dedicated Reablement OT and a dedicated GP input.

Full details are included in the tender documents

### **II.2.14) Additional information**

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, Orbit and the CCG, potential changes in legislation and the changing demands placed on the Council and CCG by its customers.

The initial contract term will be for 5 years however the Council (and Orbit and CWCCG) reserves the right to extend the contract by further periods not exceeding 60 months.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Form of procedure

Open procedure

#### IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:  
<http://www.legislation.gov.uk/ukxi/2015/102/contents/made>

#### IV.1.11) Main features of the award procedure

Price Evaluation (Cost) - Pass/Fail

Quality (Non-Cost) Mandatory Questions - Pass/Fail

Quality (Non-Cost) Scored Questions - 100% (with a threshold of 60%)

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-006729](#)

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## Section V. Award of contract

### Contract No

13364

### Lot No

1

### Title

Lot 1 Briar Croft (Stratford-upon-Avon), Ettington Lodge (Wellesbourne) and Rosalind Court (Stratford-upon-Avon)

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

8 July 2022

### **V.2.2) Information about tenders**

Number of tenders received: 8

### **V.2.3) Name and address of the contractor**

Understanding Care (Extra Care) Limited

5A Hatton Rock Business Centre, Hatton Rock

Stratford upon Avon

CV37 0NQ

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £6,700,000

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## **Section V. Award of contract**

### **Contract No**

13364

### **Lot No**

2

### **Title**

Lot 2 Tithe Lodge (Southam)

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

8 July 2022

### **V.2.2) Information about tenders**

Number of tenders received: 8

### **V.2.3) Name and address of the contractor**

Understanding Care (Extra Care) Limited

5A Hatton Rock Business Centre, Hatton Rock

Stratford upon Avon

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,600,000

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## **Section V. Award of contract**

### **Contract No**

13364

### **Lot No**

3

## **Title**

Lot 3 Queensway (Leamington Spa)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 July 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 8

#### **V.2.3) Name and address of the contractor**

Understanding Care (Extra Care) Limited

5A Hatton Rock Business Centre, Hatton Rock

Stratford upon Avon

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £7,300,000