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Tender

Development, Maintenance and Support of the Livestock and Meat Commission's Farm Quality Assurance Scheme (FQAS) Customer Relationship Management (CRM) Database

Livestock & Meat Commission

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-018891

Procurement identifier (OCID): ocds-h6vhtk-050c9b ([view related notices](#))

Published 2 May 2025, 4:24pm

Scope

Reference

ID 5828415

Description

This procurement is for the on-going development, support and maintenance of the Northern Ireland Beef and Lamb Farm Quality Assurance Scheme (NIBL FQAS) Customer Relationship Management (CRM) Database. LMC uses the NIBL FQAS CRM database to manage and operate this NIBL FQAS on a daily basis. In order to operate NIBL FQAS effectively and efficiently a database is required to store information in relation to NIBL FQAS participant's membership, registration, inspection and certification.

Suppliers should refer to the Specification Schedule for full detail on the deliverables of this contract.

Total value (estimated)

- £1,600,000 excluding VAT
- £1,920,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 20 June 2025 to 1 December 2028
- Possible extension to 1 December 2034
- 9 years, 5 months, 12 days

Description of possible extension:

This Contract will be for an initial period of 3 years and six months, from the Effective Date as stated on the Award Letter. This includes an implementation period of up to six months. There will be an option to extend the contract for a further 3 periods of 2 years e.g. 3.5+2+2+2 years. Optional extension periods will be subject to review and satisfactory performance assessment by the Contracting Authority.

Main procurement category

Services

CPV classifications

- 72500000 - Computer-related services
- 72000000 - IT services: consulting, software development, Internet and support
- 72610000 - Computer support services

- 72253000 - Helpdesk and support services
- 50312110 - Maintenance of mainframe computers

Contract locations

- UKN - Northern Ireland

Participation

Technical ability conditions of participation

Please refer to the Instructions to Tenderers document.

Submission

Enquiry deadline

23 May 2025, 3:00pm

Tender submission deadline

2 June 2025, 3:00pm

Submission address and any special instructions

Tenders must be submitted electronically via the relevant Call for Tender (CfT)

opportunity on eTendersNI, website details immediately below.

Paper submissions will not be accepted or considered.

The tender documents are available with unrestricted and full direct access, free of charge, at: URL <https://etendersni.gov.uk/epps>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

20 June 2025

Award criteria

Name	Description	Type	Weighting
Qualitative Criteria	As per tender documentation - Instructions to Tenderers Document	Quality	70%
Cost Criteria	As per tender documentation.	Cost	30%

Other information

Payment terms

For ANI clients insert: For further details on invoicing procedures please see : <https://www.finance-ni.gov.uk/articles/account-ni-good-invoicing-practice>

Contract Value

The estimated value figure indicated in the Scope Section represents an overall estimated contract value. This value reflects the potential scale of the contract and takes into account potential optional extension periods and the uptake of potential optional services as detailed in the tender documents. This figure does not however take into account the application of indexation or increases to charges due to increases in the Real Living Wage. Neither CPD nor the contracting Authority can provide any guarantee as to the level of business under this contract. The Contracting Authority does not bind itself to accept the lowest or any tender. Suppliers remain responsible for all costs and expenses incurred by them or by any third party acting under instructions from the Supplier in connection with taking part in this procurement process regardless of whether such costs arise as a consequence, directly or indirectly of any amendments made to the procurement documents by the Contracting Authority at any time. No legally binding contract shall arise (and a Supplier shall have no legitimate expectation that a contract will be entered into) until such time as entry into the Contract has been confirmed by the Contracting Authority.

Description of risks to contract performance

As per tender documents.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

A pre market engagement was undertaken in May 2024 under the Procurement Contract Regulations 2015 (as amended). Notice ID 2024/S 000-014317.

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As part of this engagement suppliers were invited to submit a response to a questionnaire and attended meetings with LMC. Meetings took place on 24-27 June 2024 virtually

Contracting authority

Livestock & Meat Commission

- Public Procurement Organisation Number: PNDD-6986-JGQQ

Lissue Industrial Estate (East) 1A Lissue Walk

Lisburn

BT28 2LU

United Kingdom

Email: ssdadmin.cpd@finance-ni.gov.uk

Region: UKN0E - Lisburn and Castlereagh

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Northern Ireland

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

CPD Supplies and Services Division

Summary of their role in this procurement: Client

- Public Procurement Organisation Number: PVWG-8426-YWXV

303 Airport Road West

Belfast

BT3 9ED

United Kingdom

Email: SSDAdmin@CPDfinance-ni.gov.uk

Region: UKN06 - Belfast

Contact organisation

Contact [CPD Supplies and Services Division](#) for any enquiries.