

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018882-2025>

Planning

AMCV 335 - Technology Enabled Care Services (TECS) and Solutions for Shropshire Residents

Shropshire Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-018882

Procurement identifier (OCID): ocds-h6vhtk-050b7d

Published 2 May 2025, 4:05pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Description

Shropshire Council is inviting suppliers from the digital care and support sector, with a focus on Technology Enabled Care Services (TECS), to engage with us. Our goal is to explore the range of solutions available and gain insights into the commissioning

approaches and procurement routes used by other Local Authorities. This engagement will help shape our future approach.

Suppliers will have four weeks to respond to our engagement request, with the deadline for submissions being midnight on Friday 30th May 2025. Our engagement will take the form of a straightforward questionnaire, and we may follow up with further discussions with the market after this initial phase closes.

Kindly respond to the questions provided and use the MS form link below to submit your answers:

<https://forms.office.com/e/TswYycHTKT>

For any questions please contact: Commissioning@Shropshire.gov.uk

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=946718939>

Total value (estimated)

- £10,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2030
- Possible extension to 31 December 2032
- 7 years

Main procurement category

Goods

CPV classifications

- 35121700 - Alarm systems

Contract locations

- UKG22 - Shropshire CC

Engagement

Engagement deadline

31 May 2025

Engagement process description

Shropshire Council is inviting suppliers from the digital care and support sector, with a focus on Technology Enabled Care Services (TECS), to engage with us. Our goal is to explore the range of solutions available and gain insights into the commissioning approaches and procurement routes used by other Local Authorities. This engagement will help shape our future approach.

Suppliers will have four weeks to respond to our engagement request, with the deadline for submissions being midnight on Friday 30th May 2025. Our engagement will take the form of a straightforward questionnaire, and we may follow up with further discussions with the market after this initial phase closes.

Kindly respond to the questions provided and use the MS form link below to submit your answers:

<https://forms.office.com/e/TswYycHTKT>

For any questions please contact: Commissioning@Shropshire.gov.uk

Submission

Publication date of tender notice (estimated)

2 October 2025

Contracting authority

Shropshire Council

- Public Procurement Organisation Number: PCLL-9577-QDZW

Guildhall, Frankwell Quay

Shrewsbury

SY3 8HQ

United Kingdom

Contact name: Procurement

Telephone: +44 1743252992

Email: procurement@shropshire.gov.uk

Region: UKG22 - Shropshire CC

Organisation type: Public authority - sub-central government