

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018859-2025>

Planning

## **Volunteer and Social Impact Platform, and Managed Service**

NHS Business Services Authority

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-018859

Procurement identifier (OCID): ocds-h6vhtk-050c85 ([view related notices](#))

Published 2 May 2025, 3:38pm

### **Scope**

### **Reference**

C341781

### **Description**

The Authority requires a single Supplier to provide a Volunteering and Social Impact (VASI) platform, and managed service to deliver a comprehensive and digital solution. The purpose of the VASI platform and associated managed service is to enable a significant increase in large-scale volunteering, which is required to transform the sourcing, promotion, management, co-ordination and tracking of volunteer activities. Prior Published Notices Under the Public Contract Regulations 2015 a PIN was published and a Pre-Market Engagement exercise was carried out, the links to these are below.

Contracts Finder

<https://www.contractsfinder.service.gov.uk/Notice/e3dd00e0-27ec-4d92-afe0-865a0c35fe5c> <https://www.contractsfinder.service.gov.uk/Notice/17f3c29f-2737-423b-b7ef-01f1ceb1e7f1> Find a Tender Service <https://www.find-tender.service.gov.uk/Notice/027357-2024> <https://www.find-tender.service.gov.uk/Notice/027357-2024>

[tender.service.gov.uk/Notice/029141-2024](https://tender.service.gov.uk/Notice/029141-2024)

### **Total value (estimated)**

- £310,000 excluding VAT
- £372,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 18 August 2025 to 17 August 2027
- Possible extension to 17 August 2030
- 5 years

Description of possible extension:

3 x up to 12 month extension options

### **Main procurement category**

Services

### **CPV classifications**

- 72260000 - Software-related services
- 48000000 - Software package and information systems
- 48900000 - Miscellaneous software package and computer systems

- 72000000 - IT services: consulting, software development, Internet and support
- 72224000 - Project management consultancy services
- 75200000 - Provision of services to the community
- 85323000 - Community health services
- 98113000 - Services furnished by specialist organisations
- 85000000 - Health and social work services
- 85322000 - Community action programme

## **Contract locations**

- UK - United Kingdom

---

## **Participation**

### **Legal and financial capacity conditions of participation**

The final requirements will be set out in the Tender Notice (UK04) and the Tender Documents when published (estimated 8th May 2025).

### **Technical ability conditions of participation**

The final requirements will be set out in the Tender Notice (UK04) and the Tender Documents when published (estimated 8th May 2025).

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

---

## **Submission**

### **Publication date of tender notice (estimated)**

8 May 2025

### **Tender submission deadline**

3 June 2025, 12:00pm

### **Submission address and any special instructions**

Please note that the contract award date is indicative at this stage, and will be subject to internal approvals. Interested parties are not required to register an interest at this stage. A future Tender Notice (UK04) will be published (estimated 8th May 2025 ) for interested parties to respond to via the Health Family Portal. In preparation for the future tender interested parties should create an account via <https://health-family.force.com/s/Welcome> Supplier may also wish to register in the Central Digital Platform (CDP). The CDP is an online portal which will make it easier for suppliers to find and bid for contracts, and for buyers to meet their transparency commitments under the Procurement Act 2023. <https://www.gov.uk/government/publications/procurement-act-2023-short-guides/suppliers-how-to-register-your-organisation-and-first-administrator-on-find-a-tender-in-three-easy-steps-html>

### **Tenders may be submitted electronically**

Yes

## **Languages that may be used for submission**

English

## **Award decision date (estimated)**

31 July 2025

## **Recurring procurement**

Publication date of next tender notice (estimated): 1 January 2027

---

## **Other information**

### **Payment terms**

Invoices submitted to [accountspayable@nhsbsa.nhs.uk](mailto:accountspayable@nhsbsa.nhs.uk) In exchange for the Deliverable, the Supplier must invoice the Buyer for the charges in the Order Form. All charges: - exclude VAT, which is payable on provision of a valid VAT invoice; and - include all costs and expenses connected with the supply of Deliverables. The Buyer must pay the Supplier the charges: - within 30 days beginning with the day on which an invoice is received by the Buyer in respect of the sum, or - if later, the day by which the payment falls due in accordance with the invoice, subject to the invoice being verified as valid and undisputed. A Supplier invoice is only valid if it: - includes the minimum required information set out in Section 88(7) of the Procurement Act 2023; - includes all appropriate references including the Purchase Order Number and other details reasonably requested by the Buyer; and - includes a detailed breakdown of Deliverables which have been delivered. If there is a dispute between the Parties as to the amount invoiced, the Buyer shall pay the undisputed amount. The Supplier shall not suspend the provision of the Deliverables unless the Supplier is entitled to terminate the Contract for a failure to pay undisputed sums in accordance with clause 11.6. Any disputed amounts shall be resolved through the dispute resolution procedure detailed in clause 35. The Buyer may retain or set-off payment of any amount owed to it by the Supplier under this Contract or any other agreement between the Supplier and the Buyer if notice and reasons are provided. The Supplier must ensure that all Subcontractors are paid, in full: -

within 30 days beginning with the day on which an invoice is received by the Buyer in respect of the sum; or - if later, the date by which the payment falls due in accordance with the invoice, subject to the invoice being verified as valid and undisputed. If the invoice is not paid in accordance with the timescales in clause 5.7, the Buyer can publish the details of the late payment or non-payment. Where any invoice does not conform to the Buyer's requirements set out in clause 5.4, or the Buyer disputes the invoice, the Buyer shall notify the Supplier without undue delay and the Supplier shall promptly issue a replacement invoice which shall comply with such requirements.

## **Description of risks to contract performance**

The scope and value of the contract may be directly impacted by a limited number of risks which may materialise during the contract term. These include: 1. User numbers of the solution may be impacted by business growth during the contract term.

---

## **Procedure**

### **Procedure type**

Open procedure

---

## **Contracting authority**

### **NHS Business Services Authority**

- Public Procurement Organisation Number: PRLZ-1599-JGTT

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

United Kingdom

Contact name: Commercial Services

Email: [commercialservicesteam@nhsbsa.nhs.uk](mailto:commercialservicesteam@nhsbsa.nhs.uk)

Website: <https://www.nhsbsa.nhs.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - central government