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Contract

## **Rapid Response and Resettlement**

NHS Greater Glasgow and Clyde

F03: Contract award notice

Notice identifier: 2022/S 000-018849

Procurement identifier (OCID): ocds-h6vhtk-0324f1

Published 11 July 2022, 8:53am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

#### **Contact**

Emma Fleck

#### **Email**

[emma.fleck@ggc.scot.nhs.uk](mailto:emma.fleck@ggc.scot.nhs.uk)

#### **Telephone**

+44 7812770041

#### **Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.nhsggc.org.uk/about-us/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10722](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Rapid Response and Resettlement

Reference number

GGC0592

#### **II.1.2) Main CPV code**

- 85112200 - Outpatient care services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHSGG&C seek an organisation that will provide a service of

-collecting older people over the age of 60 years of age (or with identified vulnerabilities), who do not require to be admitted to hospital, from accident and emergency departments, discharge lounges and specific wards, and safely transporting them home. There may also be circumstances where the patient meets the criteria, where a transfer to an alternative care setting such as care or residential home is appropriate.

- assisting the older person into their home and helping them to settle, ensuring their basic needs (with the exception of personal care) are met.

- contacting the person the next day to offer any additional short-term practical support.

- signposting the individual to statutory or third sector services to support ongoing needs.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £732,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85112200 - Outpatient care services

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

### **II.2.4) Description of the procurement**

The main scope of this procurement is to provide a Managed Transport Service for older patients returning home from Assessment Units, Assessment Wards and Emergency Departments and resettling them in their home. This initiative aims to reduce the number of hospital readmissions by providing adequate home support.

The overall objective of the Contract is to provide NHSGG&C with a service to transport patients in a safe, timely, efficient and economic manner. Availability, punctuality and reliability of the services are essential in this contract

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-007767](#)

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## **Section V. Award of contract**

### **Contract No**

GGC0592

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

The British Red Cross Society

1 Smithhills St, Floor 3

Paisley

PA1 1EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £732,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

With reference to SPD question 4D.1, Bidders should hold and evidence or commit to obtain, within 6 months of the contract start date, a whistleblowing policy consistent with the National Whistleblowing Standards that can be found at the following link:

<https://inwo.spsso.org.uk/national-whistleblowing-%20standards>

(SC Ref:699904)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9TW

Telephone

+141 4298888

Country

United Kingdom