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Contract

Expert Advice, Co-Delivery & Support for Patient Safety & Harm Reduction Improvement for Public Health Wales

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2024/S 000-018841

Procurement identifier (OCID): ocds-h6vhtk-02ea80

Published 19 June 2024, 9:32am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF83 1AQ

Email

nadine.stokes@wales.nhs.uk

Telephone

+44 1443848585

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Expert Advice, Co-Delivery & Support for Patient Safety & Harm Reduction Improvement for Public Health Wales

Reference number

PHW-OJEU-48526

II.1.2) Main CPV code

- 80570000 - Personal development training services

II.1.3) Type of contract

Services

II.1.4) Short description

We are seeking support focused specifically in the area of patient safety and harm reduction from experts at an internationally recognised level who can demonstrate impact and success in similar systems and have enabled transformation in patient safety. The supplier will demonstrate working in multiple health settings, systems and countries. The outputs and outcomes of the work should demonstrate healthcare system improvement in practice, i.e. improvements in patient safety; patient outcomes; and healthcare system performance to enable these

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,079,077

II.2) Description

II.2.2) Additional CPV code(s)

- 80510000 - Specialist training services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Public Health Wales,

Capital Quarter

Cardiff

United Kingdom

II.2.4) Description of the procurement

Outputs: the commissioned support is anticipated to include (but is not limited to):

Coaching for executives in patient safety leadership

Supporting the spread and scale of improvement across an organisation and nationally

Up skilling multidisciplinary frontline staff with a suite of improvement tools, using a health systems science approach

Evidence-based change packages which address patient safety issues across the continuum of care

Targeted support from expert 'Faculty' where required

Virtual workshops and seminars at an organisational level

Collaborative approach to facilitate peer learning nationally

Mentoring Improvement Cymru to take forward its strategic approach and deliver the support sustainably

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-025363](#)

Section V. Award of contract

Contract No

PHW-OJEU-48526

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Institute for Healthcare Improvement

53 State Street 19th Floor

Boston

02109

Country

United States

NUTS code

- US - United States

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,079,077

Section VI. Complementary information

VI.3) Additional information

(WA Ref:142330)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

NHS Wales Shared Services Partnership on behalf of Public Health Wales NHS Trust will allow a minimum 10 calendar day standstill period between notifying the award decision and awarding the contract.

Unsuccessful tenderers and applicants are entitled to receive reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the tenderer/applicant was unsuccessful.

Should additional information be required it should be requested of the addressee in section I.1.

Aggrieved parties who have been harmed or are at risk of harm by breach of the procurement rules have the right to take action in the High Court (England and Wales). Any such action is subject to strict time limits in accordance with the Public Contracts (Amendments) Regulations 2015.