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Contract

Contract for hosting and managing the Peer Associate Workers (Part of Kent and Medway Designated Keyworker Programme)

Kent County Council

F03: Contract award notice

Notice identifier: 2023/S 000-018825

Procurement identifier (OCID): ocds-h6vhtk-03de3c

Published 3 July 2023, 12:42pm

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

County Hall

Maidstone

ME14 1XQ

Contact

Miss Natasha Mahay

Email

Natasha.Mahay@kent.gov.uk

Telephone

+44 3000417126

Country

United Kingdom

Region code

UKJ4 - Kent

Internet address(es)

Main address

http://www.kent.gov.uk

Buyer's address

http://www.kent.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for hosting and managing the Peer Associate Workers (Part of Kent and Medway Designated Keyworker Programme)

Reference number

DN651089

II.1.2) Main CPV code

• 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

The Peer Associate role was designed to improve the experience of CYP and their families in navigating the complex care and support systems. Peer Associates are lived experience experts who provide CYP and families with practical and emotional support and connect them to community services/assets including to a peer community of support with similar lived experiences

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £947,604

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKJ4 - Kent

II.2.4) Description of the procurement

The Peer Associate role was designed to improve the experience of CYP and their families in navigating the complex care and support systems. Peer Associates are lived experience experts who provide CYP and families with practical and emotional support and connect them to community services/assets including to a peer community of support with similar lived experiences

As a holistic and dynamic service, the whole family is supported, responding effectively to the needs of CYP and their families to create positive outcomes for families who may have felt let down by the system and feel isolated by their lived experience.

As a needs-based programme, a family may be allocated a named Peer Associate to form a safety net around the CYP and family.

The purposes of the Peer Associate team are to:

- 1 Provide practical and emotional support to CYP with complex care and support needs and help them and their families to access timely and personalised support in the community
- 2 Provide advocacy and give voice to CYP and family, ensuring they are informed about their rights
- 3 Assist families affected by extreme challenges to build resilience and cope with the stresses of living with a CYP with learning disability and/or autism.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: <u>2023/S 124-000011</u>

Section V. Award of contract

Contract No

SC230017

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 May 2023

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Involve Kent Limited

30 Turkey Court, Ashford Road

Maidstone
ME14 5PP
Email
jane.thomas@involvekent.org.uk
Country
United Kingdom
NUTS code
• UKJ4 - Kent
Internet address
www.involvekent.org.uk
The contractor is an SME
No
V.2.4) Information on value of contract/lot (excluding VAT)
Total value of the contract/lot: £947,604
Section VI. Complementary information
VI.4) Procedures for review
VI.4.1) Review body
Kent County Council
Maidstone
Country
United Kingdom