

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018825-2023>

Contract

## **Contract for hosting and managing the Peer Associate Workers (Part of Kent and Medway Designated Keyworker Programme)**

Kent County Council

F03: Contract award notice

Notice identifier: 2023/S 000-018825

Procurement identifier (OCID): ocids-h6vhtk-03de3c

Published 3 July 2023, 12:42pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council

County Hall

Maidstone

ME14 1XQ

#### **Contact**

Miss Natasha Mahay

#### **Email**

[Natasha.Mahay@kent.gov.uk](mailto:Natasha.Mahay@kent.gov.uk)

#### **Telephone**

+44 3000417126

**Country**

United Kingdom

**Region code**

UKJ4 - Kent

**Internet address(es)**

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contract for hosting and managing the Peer Associate Workers (Part of Kent and Medway Designated Keyworker Programme)

Reference number

DN651089

#### **II.1.2) Main CPV code**

- 85140000 - Miscellaneous health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Peer Associate role was designed to improve the experience of CYP and their families in navigating the complex care and support systems. Peer Associates are lived experience experts who provide CYP and families with practical and emotional support and connect them to community services/assets including to a peer community of support with similar lived experiences

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £947,604

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

The Peer Associate role was designed to improve the experience of CYP and their families in navigating the complex care and support systems. Peer Associates are lived experience experts who provide CYP and families with practical and emotional support and connect them to community services/assets including to a peer community of support with similar lived experiences

As a holistic and dynamic service, the whole family is supported, responding effectively to the needs of CYP and their families to create positive outcomes for families who may have felt let down by the system and feel isolated by their lived experience.

As a needs-based programme, a family may be allocated a named Peer Associate to form a safety net around the CYP and family.

The purposes of the Peer Associate team are to:

1 Provide practical and emotional support to CYP with complex care and support needs and help them and their families to access timely and personalised support in the community

2 Provide advocacy and give voice to CYP and family, ensuring they are informed about their rights

3 Assist families affected by extreme challenges to build resilience and cope with the stresses of living with a CYP with learning disability and/or autism.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 124-000011](#)

---

## **Section V. Award of contract**

### **Contract No**

SC230017

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Involve Kent Limited

30 Turkey Court, Ashford Road

Maidstone

ME14 5PP

Email

[jane.thomas@involvekent.org.uk](mailto:jane.thomas@involvekent.org.uk)

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Internet address

[www.involvekent.org.uk](http://www.involvekent.org.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £947,604

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent County Council

Maidstone

Country

United Kingdom