

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018774-2023>

Contract

Social Media Management Software, Licence and Support

Northumbria Police

F03: Contract award notice

Notice identifier: 2023/S 000-018774

Procurement identifier (OCID): ocds-h6vhtk-03de23

Published 3 July 2023, 9:16am

Section I: Contracting authority

I.1) Name and addresses

Northumbria Police

Forth Banks

Newcastle upon Tyne

NE13PH

Contact

Hayley Bradford

Email

hayley.bradford@northumbria.police.uk

Telephone

+44 7856280726

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://beta.northumbria.police.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Social Media Management Software, Licence and Support

Reference number

W653

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Social Media Management Platform

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £250,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Social media management platform to assist with The Force being able to interact more efficiently with the public. This will enable the public to use the most suitable digital channel which meets their needs to interact with The Force.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month optional extensions included within the contract provision

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This contract was awarded by conducting a further competition from a complaint framework agreement established by Police Digital Services (PDS) - reference 2020/S 240-594963 on 09/12/2020.

Both suppliers appointed onto the framework were invited to provide a submission, following a compliant evaluation process inline with the framework provisions, the most suitable supplier was awarded the contract.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

W653

Title

Social Media Management Platform

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 April 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Socialsignin Limited

City Centre House, 5-7 Hill Street

Birmingham

B5 4UA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08237170

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £246,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Northumbria Police

Forth Banks

Newcastle

NE1 3PH

Email

hayley.bradford@northumbria.police.uk

Telephone

+44 7856280726

Country

United Kingdom