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Contract

## **CC23006 Oracle Business Process Services (BPS) Agreement and Cloud Service Agreement (CSA) and associated ordering documents**

UK SHARED BUSINESS SERVICES LIMITED

F03: Contract award notice

Notice identifier: 2023/S 000-018754

Procurement identifier (OCID): ocds-h6vhtk-03de14

Published 30 June 2023, 5:51pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

UK SHARED BUSINESS SERVICES LIMITED

Polaris House, North Star Avenue

SWINDON

SN2 1FF

#### **Contact**

Nicola Freeman

#### **Email**

[nicola.freeman@uksbs.co.uk](mailto:nicola.freeman@uksbs.co.uk)

#### **Telephone**

+44 1793867000

**Country**

United Kingdom

**Region code**

UKK14 - Swindon

**Companies House**

06330639

**Internet address(es)**

Main address

[www.uksbs.co.uk](http://www.uksbs.co.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Shared Business Services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CC23006 Oracle Business Process Services (BPS) Agreement and Cloud Service Agreement (CSA) and associated ordering documents

Reference number

CC23006

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This award notice covers Oracle licence agreements for BPS and CSA required and associated support for UK SBS to provide continuation of essential shared services to UKRI and the former BEIS Department (BEIS existed until 2023 when it was split to form the Department for Business and Trade (DBT), the Department for Energy Security and Net Zero (DESNZ) and the Department for Science, Innovation and Technology (DSIT), hereinafter referred to as fBEIS.

The aim of the new licence agreements are to bridge the gap between the expiry of the current Oracle contract and

(a) implementation and go live of new Cloud ERP system for UKRI. That was competitively tendered in 2022 and is currently in the process of implementation and anticipated to go live in 2024 and; (b) the commencement of a full procurement for back-office services for the Matrix Cluster for fBEIS and other departments, which is anticipated to be in place by June 2026 (taking into account the procurement process and implementation).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £6,378,949 / Highest offer: £7,750,700 taken into consideration

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKK14 - Swindon

### **II.2.4) Description of the procurement**

This award notice covers licence agreements for Oracle Business Process Services (eBusiness Suite) and associated support and Cloud Services Agreement (Taleo) required for providing the continuation of essential shared services to UKRI whilst they are transitioning to a new Cloud ERP System competitively tendered under the SHARP Programme. It also covers the period to bridge the gap for the Central Government departments that were formerly known as BEIS (fBEIS) whilst they transition to a new platform to be competitively tendered under the Matrix Programme in 2023/24 and implemented in 2024-26.

The agreement will cover the period from 01 June 2023 to 31st May 2026 with an option to extend for a further period of up to 12 months in the event of programme delay.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

There is a optional extension of up to a maximum period of a further 12 months to be used in the event of any unforeseen delays.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

Award of a Contract without prior publication of a call for competition in accordance with PCR2015 Regulation 32 (2)(b)(ii) competition is absent for technical reasons.

This provides a bridging arrangement to enable UK SBS to continue to provide essential shared services including HR, Finance and Payroll to approximately 25,000 UKRI & fBEIS staff, payments to suppliers and pensioners during the implementation of the competitively tendered Cloud ERP system for UKRI under the SHARP programme and the transitioning to a new Cloud ERP platform via the Matrix programme for fBEIS.

The services can only be supplied by Oracle owing to technical reasons. There is no reasonable alternative or substitute for the following reasons.

- The on-premise Oracle system (eBS) is in place currently.
- Replacement of ERP systems takes a substantial period of time to competitively procure and then implement (18-24 months implementation).
- Transition to the replacement Cloud based ERP system is already underway for UKRI with the SHARP Programme which was competitively tendered in 2022 and is currently in the process of implementation. The departments formally part of BEIS (now Department for Business and Trade (DBT), the Department for Energy Security and Net Zero (DESNZ) and the Department for Science, Innovation and Technology (DSIT)) are part of the Matrix Cluster and are soon to commence a procurement exercise for their requirements with implementation commencing in 2024 through to 2026.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Contract No**

CC23006

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Oracle Corporation UK

Oracle Parkway, Thames Valley Park

Reading

RG6 1RA

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

Companies House

01782505

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £6,378,749 / Highest offer: £7,750,700 taken into consideration

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Award of a Contract without prior publication of a call for competition in accordance with PCR2015 Regulation 32 (2)(b)(ii) competition is absent for technical reasons.

This provides a bridging arrangement to enable UK SBS to continue to provide essential shared services including HR, Finance and Payroll to approximately 25,000 UKRI & fBEIS staff, payments to suppliers and pensioners during the implementation of the competitively tendered Cloud ERP system for UKRI under the SHARP programme and the transitioning to a new Cloud ERP platform via the Matrix programme for fBEIS.

The services can only be supplied by Oracle owing to technical reasons. There is no reasonable alternative or substitute for the following reasons.

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- Replacement of ERP systems takes a substantial period of time to competitively procure and then implement (18-24 months implementation).
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### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

UK Shared Business Services Ltd

Polaris House, North Star Avenue

Swindon

SN2 1FF

Email

[policy@uksbs.co.uk](mailto:policy@uksbs.co.uk)

Country

United Kingdom