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Contract

## **Whole Family Support Framework Agreement**

South Ayrshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-018753

Procurement identifier (OCID): ocds-h6vhtk-04c5fe

Published 2 May 2025, 1:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Ayrshire Council

County Buildings, Wellington Square

Ayr

KA7 1DR

#### **Email**

[Procurement@south-ayrshire.gov.uk](mailto:Procurement@south-ayrshire.gov.uk)

#### **Telephone**

+44 3001230900

#### **Country**

United Kingdom

#### **NUTS code**

UKM94 - South Ayrshire

**Internet address(es)**

Main address

<http://www.south-ayrshire.gov.uk/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00405](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00405)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Whole Family Support Framework Agreement

Reference number

CE-101-24

**II.1.2) Main CPV code**

- 85312400 - Welfare services not delivered through residential institutions

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Whole Family Support Framework Agreement - Universal Whole Family Support Service in Ayr (Including Troon, Prestwick, and surrounding villages), North and South Carrick and Advocacy to Children and Young People

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,094,000

### **II.2) Description**

#### **II.2.1) Title**

Universal Whole Family Support Service – North and South Carrick

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

#### **II.2.3) Place of performance**

NUTS codes

- UKM94 - South Ayrshire

Main site or place of performance

Maybole and Girvan

#### **II.2.4) Description of the procurement**

Universal Whole Family Support Service

The aim of this service is to signpost and/or provide a flexible range of supports to families who are requesting early help.

The service will primarily take referrals from families and other professionals and should

be able to respond to needs quickly and with a flexible approach.

The range of services should be based on whole family wellbeing, with a focus on early and preventative interventions which help families meet their specific needs and to avoid crisis.

It is proposed the service will provide help to children, young people, parents, and carers with children aged 0 – 18 years.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Universal Whole Family Support Service - Ayr (Including Troon, Prestwick, and surrounding Villages)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKM94 - South Ayrshire

Main site or place of performance

Ayr, Prestwick and Troon

#### **II.2.4) Description of the procurement**

Universal Whole Family Support Service

The aim of this service is to signpost and/or provide a flexible range of supports to families who are requesting early help.

The service will primarily take referrals from families and other professionals and should be able to respond to needs quickly and with a flexible approach.

The range of services should be based on whole family wellbeing, with a focus on early and preventative interventions which help families meet their specific needs and to avoid crisis.

It is proposed the service will provide help to children, young people, parents, and carers with children aged 0 – 18 years.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Advocacy to Children and Young People

Lot No

### **II.2.2) Additional CPV code(s)**

- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKM94 - South Ayrshire

### **II.2.4) Description of the procurement**

Advocacy

The aim of the service is to provide an advocacy service to children and young people aged 0 – 25 years, residing within South Ayrshire and children and young people who South Ayrshire Council are responsible for but may live out with South Ayrshire. Professional advocacy will mainly be provided to children and young people, some of whom may have additional support needs and who are considered to be:

.on the edges of care, including children subject to Child Protection measures

.care experienced

.children under 16 years who are subject to compulsory measures under the Mental Health (Care and Treatment) (Scotland) Act 2000

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-039744](#)

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Universal Whole Family Support Service - Ayr (Including Troon, Prestwick, and surrounding Villages)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Barnardo's

111 Oxfangs Road North, Edinburgh

Edinburgh

EH14 1ED

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000



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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Universal Whole Family Support Service – North and South Carrick

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Stepping Stones for Families

Studio 3003a Mile End Mill, 12 Seedhill Road

Paisley

PA1 1JS

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £500,000

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### **Section V. Award of contract**

#### **Lot No**

3

#### **Title**

Advocacy to Children and Young People

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

25 April 2025

##### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Barnardo's

111 Oxfords Road North, Edinburgh

Edinburgh

EH14 1ED

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £394,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:797849)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Ayr Sheriff Court

Ayr

Country

United Kingdom