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Contract

Whole Family Support Framework Agreement

South Ayrshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-018753

Procurement identifier (OCID): ocds-h6vhtk-04c5fe

Published 2 May 2025, 1:05pm

Section I: Contracting authority

I.1) Name and addresses

South Ayrshire Council

County Buildings, Wellington Square

Ayr

KA7 1DR

Email

Procurement@south-ayrshire.gov.uk

Telephone

+44 3001230900

Country

United Kingdom

NUTS code

UKM94 - South Ayrshire

Internet address(es)

Main address

<http://www.south-ayrshire.gov.uk/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00405

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Whole Family Support Framework Agreement

Reference number

CE-101-24

II.1.2) Main CPV code

- 85312400 - Welfare services not delivered through residential institutions

II.1.3) Type of contract

Services

II.1.4) Short description

Whole Family Support Framework Agreement - Universal Whole Family Support Service in Ayr (Including Troon, Prestwick, and surrounding villages), North and South Carrick and Advocacy to Children and Young People

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,094,000

II.2) Description

II.2.1) Title

Universal Whole Family Support Service – North and South Carrick

Lot No

1

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKM94 - South Ayrshire

Main site or place of performance

Maybole and Girvan

II.2.4) Description of the procurement

Universal Whole Family Support Service

The aim of this service is to signpost and/or provider a flexible range of supports to families who are requesting early help.

The service will primarily take referrals from families and other professionals and should

be able to respond to needs quickly and with a flexible approach.

The range of services should be based on whole family wellbeing, with a focus on early and preventative interventions which help families meet their specific needs and to avoid crisis.

It is proposed the service will provide help to children, young people, parents, and carers with children aged 0 – 18 years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Universal Whole Family Support Service - Ayr (Including Troon, Prestwick, and surrounding Villages)

Lot No

2

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKM94 - South Ayrshire

Main site or place of performance

Ayr, Prestwick and Troon

II.2.4) Description of the procurement

Universal Whole Family Support Service

The aim of this service is to signpost and/or provide a flexible range of supports to families who are requesting early help.

The service will primarily take referrals from families and other professionals and should be able to respond to needs quickly and with a flexible approach.

The range of services should be based on whole family wellbeing, with a focus on early and preventative interventions which help families meet their specific needs and to avoid crisis.

It is proposed the service will provide help to children, young people, parents, and carers with children aged 0 – 18 years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Advocacy to Children and Young People

Lot No

3

II.2.2) Additional CPV code(s)

- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKM94 - South Ayrshire

II.2.4) Description of the procurement

Advocacy

The aim of the service is to provide an advocacy service to children and young people aged 0 – 25 years, residing within South Ayrshire and children and young people who South Ayrshire Council are responsible for but may live out with South Ayrshire. Professional advocacy will mainly be provided to children and young people, some of whom may have additional support needs and who are considered to be:

.on the edges of care, including children subject to Child Protection measures

.care experienced

.children under 16 years who are subject to compulsory measures under the Mental Health (Care and Treatment) (Scotland) Act 2000

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-039744](#)

Section V. Award of contract

Lot No

2

Title

Universal Whole Family Support Service - Ayr (Including Troon, Prestwick, and surrounding Villages)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 April 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Barnardo's

111 Oxfangs Road North, Edinburgh

Edinburgh

EH14 1ED

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,200,000

Section V. Award of contract

Lot No

1

Title

Universal Whole Family Support Service – North and South Carrick

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 April 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Stepping Stones for Families

Studio 3003a Mile End Mill, 12 Seedhill Road

Paisley

PA1 1JS

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £500,000

Section V. Award of contract

Lot No

3

Title

Advocacy to Children and Young People

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 April 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Barnardo's

111 Oxfords Road North, Edinburgh

Edinburgh

EH14 1ED

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £394,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:797849)

VI.4) Procedures for review

VI.4.1) Review body

Ayr Sheriff Court

Ayr

Country

United Kingdom