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Planning

Cloud - Based Computerized Maintenance Management System

National Library of Scotland

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-018751

Procurement identifier (OCID): ocds-h6vhtk-050c3a

Published 2 May 2025, 1:03pm

Section I: Contracting authority

I.1) Name and addresses

National Library of Scotland

George IV Bridge

Edinburgh

EH1 1EW

Email

rosa.mak@nls.uk

Telephone

+44 1316233700

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nls.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11622

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cloud - Based Computerized Maintenance Management System

Reference number

2024.25.007

II.1.2) Main CPV code

- 48420000 - Facilities management software package and software package suite

II.1.3) Type of contract

Supplies

II.1.4) Short description

The National Library of Scotland (“the Library”) is looking for a cloud-based Computerized Maintenance Management System (CMMS) with service desk capabilities. It also requires to be compatible with tablet devices and integrate seamlessly with SFG20 via API.

II.1.5) Estimated total value

Value excluding VAT: £250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of

Main site or place of performance

57 George IV Bridge, Edinburgh EH1 1EW

II.2.4) Description of the procurement

The National Library of Scotland (“the Library”) is looking for a supplier to provide a cloud-based Computerized Maintenance Management System (CMMS) to manage and coordinate all assets and facilities maintenance activities across all premises of the Library. The service will cover the supply of a cloud-based CMMS, installation, implementation, data migration, data storage, system support and maintenance.

The new system must be compatible with tablet devices and will be able to integrate seamlessly with SFG20 via API. The new CMMS system is expected to provide service desk capabilities, ensuring efficiency of maintenance management and its process in the Library.

The system will be able to manage all of the Library's premises including 4 sites in Edinburgh and 2 sites in Glasgow.

II.2.14) Additional information

The initial contract term is 3 years, with options to extend for a further 2 years plus 2 years plus 2 years.

II.3) Estimated date of publication of contract notice

18 August 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=797619.

(SC Ref:797619)