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Award

## **Extension of Computer Aided Dispatch system contract**

Northern Ireland Ambulance Service

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-018739

Procurement identifier (OCID): ocids-h6vhtk-02d0a1

Published 4 August 2021, 12:12pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Northern Ireland Ambulance Service

Belfast

BT88SG

#### **Contact**

Andrew Phillips

#### **Email**

[andrew.phillips@nias.hscni.net](mailto:andrew.phillips@nias.hscni.net)

#### **Telephone**

+44 2890400766

#### **Country**

United Kingdom

**NUTS code**

UKN - Northern Ireland

**Internet address(es)**

Main address

<http://www.nias.hscni.net>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Extension of Computer Aided Dispatch system contract

**II.1.2) Main CPV code**

- 48100000 - Industry specific software package

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

NIAS is totally dependent on the Computer Aided Dispatch systems to run the ambulance services for Emergency and Patient Care services in Northern Ireland. These services are to be replaced and a procurement exercise is under way but has been significantly impacted and delayed by the Covid-19 pandemic. The current contract with the incumbent supplier expires on 31 December 2021 and it is estimated the new contract will not be awarded and operational until September 2022. A new contract under the existing terms will be agreed with the current supplier for the continuation of the existing Computer Aided Dispatch system until 31 December 2022.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £254,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

NIAS is totally dependent on the Computer Aided Dispatch systems to run the ambulance services for Emergency and Patient Care services in Northern Ireland. These services are to be replaced and a procurement exercise is under way but has been significantly impacted and delayed by the Covid-19 pandemic. The current contract with the incumbent supplier expires on 31 December 2021 and it is estimated the new contract will not be awarded and operational until September 2022. A new contract under the existing terms will be agreed with the current supplier for the continuation of the existing Computer Aided Dispatch system until 31 December 2022.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

NIAS is totally dependent on the Computer Aided Dispatch systems to run the ambulance services for Emergency and Patient Care services in Northern Ireland. These services are to be replaced and a procurement exercise is under way but has been significantly impacted and delayed by the Covid-19 pandemic. The current contract with the incumbent supplier expires on 31 December 2021 and it is estimated the new contract will not be awarded and operational until September 2022. A new contract under the existing terms will be agreed with the current supplier for the continuation of the existing Computer Aided Dispatch system until 31 December 2022.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

4 August 2021

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

MIS Emergency Systems

Northwich

CW9 7UG

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

Internet address

[www.mis-es.com](http://www.mis-es.com)

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Initial estimated total value of the contract/lot/concession: £254,000

Total value of the contract/lot/concession: £254,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The UK does not have any review body

UK

Country

United Kingdom