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Planning

## Hearing Service

Cumberland Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-018717

Procurement identifier (OCID): ocds-h6vhtk-050c20

Published 2 May 2025, 11:51am

## Scope

## Description

Cumberland Council commissions a service for people who are d/Deaf, hard of hearing or with dual sensory loss.

The service will have four main elements:

- Information, advice and guidance (IAG)
- Care Act needs assessments
- Equipment
- Prevention and deaf awareness.

The service will be open to all adults (and children in transition from children's services to adult social care aged 16-17) who are d/Deaf, hard of hearing or with dual sensory loss, and resident in Cumberland. Equipment will only be provided to people with Care Act eligible needs.

The service will likely be delivered face to face via appointments and drop-in events, as well as online and the telephone.

Total value including any extensions will be £234,927.

## **Commercial tool**

Establishes a dynamic market

## **Total value (estimated)**

- £234,927 including VAT

Below the relevant threshold

## **Contract dates (estimated)**

- 1 September 2025 to 31 August 2027
- Possible extension to 31 August 2028
- 3 years

## **Main procurement category**

Services

## **CPV classifications**

- 85100000 - Health services

- 85300000 - Social work and related services

## **Contract locations**

- UKD1 - Cumbria

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## **Engagement**

### **Engagement deadline**

25 April 2025

The engagement was carried out before this notice was published.

### **Engagement process description**

Whoever delivers the service must understand the needs of the Deaf community, have staff that are able to communicate in BSL, be competent in carrying out needs assessments, selecting and purchasing specialist equipment to meet care and support needs and have experience in delivering events to promote prevention and deaf awareness.

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Publication date of tender notice (estimated)**

19 May 2025

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## **Procedure**

### **Special regime**

Light touch

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## **Contracting authority**

### **Cumberland Council**

- Public Procurement Organisation Number: PJGX-9191-DYLV

Cumbria House, 107-117 Botchergate

Carlisle

CA1 1RD

United Kingdom

Email: [peopleprocurement@cumberland.gov.uk](mailto:peopleprocurement@cumberland.gov.uk)

Region: UKD12 - East Cumbria

Organisation type: Public authority - sub-central government