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Planning

Digital Primary Care

NHS England

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-018714

Procurement identifier (OCID): ocds-h6vhtk-050c1e ([view related notices](#))

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Scope

Reference

C356639

Description

NHS England invites suppliers to take part in an engagement on its plans to introduce a market into Digital Primary Care within NHS England's Transformation Directorate. This will succeed the GP IT Futures Framework which has now expired. NHSE is looking to engage the market on supply of Digital Primary Care solutions that will be procured by Integrated Care Boards & approved agencies across the UK, ensuring streamlined access to innovative digital solutions. These solutions will be reflective of healthcare professionals' needs, as shared with NHSE through research & user engagement. They will augment those solutions in development or already assured for marketing on the DSIC Catalogue. Market engagement will explore current market capacity across a range of patient-facing, clinical & administrative capabilities; & the extent to which the market could assist with further development of those capabilities through research & innovation.

Commercial tool

Establishes a framework

Total value (estimated)

- £400,000,000 excluding VAT
- £480,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support
- 48180000 - Medical software package
- 48311000 - Document management software package
- 48810000 - Information systems

- 72263000 - Software implementation services
- 72300000 - Data services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

20 June 2025

Engagement process description

Communication The market engagement documents are available for unrestricted and full direct access, free of charge, using NHS England's e-Sourcing portal Atamis, at <https://health-family.force.com/s/Welcome>. Interested organisations are requested to express their interest in the services by visiting the Atamis e-Sourcing portal linked to above and searching for Atamis Reference number C356639 Requests to participate must be submitted electronically via Atamis. Once registered on Atamis, organisations will be directed to published material both on Atamis and an external Confluence site. This material includes a link to an MS Forms Market Engagement Questionnaire, which organisations are encouraged to complete and submit by 5pm on the 20th of June 2025. Please note that clarification questions will be accepted up to 5pm on the 6th of June 2025. Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, via Atamis. This notice is an information gathering exercise and therefore publication or response does not commit the Authority or respondents to a future procurement, nor provide any process exemptions or preferential treatment to any parties expressing an interest. The Authority will not be liable for costs incurred by any interested party in participating in this exercise. Useful Links • Home - NHS Transformation Directorate (<https://transform.england.nhs.uk/>) • NHS England » Digital Primary Care (<https://www.england.nhs.uk/digitaltechnology/digital-primary-care/>) • Primary Care Digital

Services Operating Model:

(<https://www.england.nhs.uk/digitaltechnology/digital-primary-care/gp-digital-services-operating-model-21-23/>) [Note: a new version of this Model is being prepared for publication] • Digital Services for Integrated Care (<https://digital.nhs.uk/services/digital-services-for-integrated-care>) • Buying Catalogue: (<https://buyingcatalogue.digital.nhs.uk/>) • Central Digital Platform (optional registration) (<https://www.gov.uk/government/publications/procurement-act-2023-short-guides/central-digital-platform-factsheet-html>)

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

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London

SE1 8UG

United Kingdom

Email: commercial.procurementhub@nhs.net

Website: <https://www.england.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government