

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018712-2022>

Tender

HM COASTGUARD VOLUNTEER OPERATIONAL MANAGEMENT SYSTEM (SAAS)

Maritime and Coastguard Agency

F02: Contract notice

Notice identifier: 2022/S 000-018712

Procurement identifier (OCID): ocids-h6vhtk-034fc0

Published 8 July 2022, 10:13am

Section I: Contracting authority

I.1) Name and addresses

Maritime and Coastguard Agency

Spring Place, 105 Commercial Road

Southampton

SO15 1EG

Email

contracts@mcga.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency>

Buyer's address

<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://dft.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://dft.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://dft.app.jaggaer.com/>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Maritime Safety and Standards. HM Coastguard.

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HM COASTGUARD VOLUNTEER OPERATIONAL MANAGEMENT SYSTEM (SAAS)

Reference number

TCA 3/7/1278

II.1.2) Main CPV code

- 72500000 - Computer-related services

II.1.3) Type of contract

Services

II.1.4) Short description

HM Coastguard requires a 'Software as a Service' (SaaS) solution to maintain and manage CRS Activity records. Records include training records, records of rescues undertaken including actions/decisions taken, secure patient/casualty record storage, records of routine maintenance on station being undertaken.

The solution must be capable of allowing Coastguard Rescue Officers to be submit expenses.

The system must provide administration tools for key MCA personnel to be able to construct our own data capture forms, create new planner event types and assign business rules around remuneration.

II.1.5) Estimated total value

Value excluding VAT: £280,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

HM Coastguard requires a 'Software as a Service' (SaaS) solution to maintain and manage CRS Activity records. Records include training records, records of rescues undertaken including actions/decisions taken, secure patient/casualty record storage, records of routine maintenance on station being undertaken.

Some CRS Activity (such as rescues, training, patrols etc) allows Coastguard Rescue Officers (volunteers) to submit expenses such as time, hours and some minor receipted expenses. The solution must be capable of allowing Coastguard Rescue Officers to be submit expenses. These expenses will be triaged and approved by either an administrative officer or where required by a member of the local management team. Approved expenses are then exported to the MCA payroll provider who will process remuneration into bank/building societies.

The system must provide administration tools for key MCA personnel to be able to construct our own data capture forms, create new planner event types and assign business rules around remuneration.

To view the tender documents and submit your bid, please visit the Department for Transport's procurement portal using this link: <https://dft.app.jaggaer.com> and navigate to ITT number 980.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The requirement is likely to extend beyond 48 months and procurement options will be

analysed in advance of the contract end date.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 August 2022

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 2 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

8 August 2022

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Maritime and Coastguard Agency

Spring Place, 105 Commercial Road

Southampton

SO15 1EG

Email

contracts@mcga.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency>