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Tender

## **HM COASTGUARD VOLUNTEER OPERATIONAL MANAGEMENT SYSTEM (SAAS)**

Maritime and Coastguard Agency

F02: Contract notice

Notice identifier: 2022/S 000-018712

Procurement identifier (OCID): ocids-h6vhtk-034fc0

Published 8 July 2022, 10:13am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Maritime and Coastguard Agency

Spring Place, 105 Commercial Road

Southampton

SO15 1EG

#### **Email**

[contracts@mcga.gov.uk](mailto:contracts@mcga.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency>

Buyer's address

<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://dft.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://dft.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://dft.app.jaggaer.com/>

### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

### **I.5) Main activity**

Other activity

Maritime Safety and Standards. HM Coastguard.

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HM COASTGUARD VOLUNTEER OPERATIONAL MANAGEMENT SYSTEM (SAAS)

Reference number

TCA 3/7/1278

#### **II.1.2) Main CPV code**

- 72500000 - Computer-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

HM Coastguard requires a 'Software as a Service' (SaaS) solution to maintain and manage CRS Activity records. Records include training records, records of rescues undertaken including actions/decisions taken, secure patient/casualty record storage, records of routine maintenance on station being undertaken.

The solution must be capable of allowing Coastguard Rescue Officers to be submit expenses.

The system must provide administration tools for key MCA personnel to be able to construct our own data capture forms, create new planner event types and assign business rules around remuneration.

#### **II.1.5) Estimated total value**

Value excluding VAT: £280,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

HM Coastguard requires a 'Software as a Service' (SaaS) solution to maintain and manage CRS Activity records. Records include training records, records of rescues undertaken including actions/decisions taken, secure patient/casualty record storage, records of routine maintenance on station being undertaken.

Some CRS Activity (such as rescues, training, patrols etc) allows Coastguard Rescue Officers (volunteers) to submit expenses such as time, hours and some minor receipted expenses. The solution must be capable of allowing Coastguard Rescue Officers to be submit expenses. These expenses will be triaged and approved by either an administrative officer or where required by a member of the local management team. Approved expenses are then exported to the MCA payroll provider who will process remuneration into bank/building societies.

The system must provide administration tools for key MCA personnel to be able to construct our own data capture forms, create new planner event types and assign business rules around remuneration.

To view the tender documents and submit your bid, please visit the Department for Transport's procurement portal using this link: <https://dft.app.jaggaer.com> and navigate to ITT number 980.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The requirement is likely to extend beyond 48 months and procurement options will be

analysed in advance of the contract end date.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

8 August 2022

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 2 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

8 August 2022

Local time

10:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Maritime and Coastguard Agency

Spring Place, 105 Commercial Road

Southampton

SO15 1EG

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