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Contract

DE - Delivery of a Mobile Application to Provide Advice and Guidance to Keep Children Safe Online

Department of Education

F03: Contract award notice

Notice identifier: 2022/S 000-018701

Procurement identifier (OCID): ocds-h6vhtk-032e20

Published 8 July 2022, 9:23am

Section I: Contracting authority

I.1) Name and addresses

Department of Education

Rathgael House, Balloo Road

Bangor

BT19 7PR

Email

strategicdelivery.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DE - Delivery of a Mobile Application to Provide Advice and Guidance to Keep Children Safe Online

Reference number

3801910

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

The contract will provide an app which will meet the core principles and guidelines

outlined in the Online Safety Strategy for NI 2020-25 through the provision of timely and evidenced based support for children, parents, carers and school staff including members of the safeguarding team. By incorporating parents/carers and school staff the aim is to give them the knowledge and tools needed to support children to stay safe online. The app is envisaged to be a digital library of safeguarding resources created for local school communities. It is about keeping children and young people safe online. Inside the app, there will be digital safeguarding information, practical advice and guidance, researched and written by online safeguarding experts. It should be interactive, with engaging content which is easy-to-access, simple to understand and intuitive to use, providing age-appropriate, credible, and relevant content and resources for the entire school community. A customised version of the app will be available for the school community. This will include resources and lessons for teachers, parents and carers and access to training for school staff and pupils. For pupils, there will be access to practical advice and tips to stay safe online. It will include guidance on creating strong passwords on devices and setting the best privacy settings on social media and gaming platforms. Young people can get advice about healthy relationships and trusted adults. The app can also provide advice on issues such as bullying, mental health or losing control of an image you have shared. The app will help parents and carers in the digital world that children and young people occupy through giving the tools needed to better protect them. All app users can stay up to date with all the latest safeguarding news and access the latest articles on relevant topics and trends in the online world. Parents and staff will also be sent the latest in safeguarding updates and alerts. Push notifications will ensure notifications go straight to the users phone to make sure they never miss what they need to know. There will be downloadable resources, designed to educate and facilitate conversations on on-line safety topics.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £446,694

II.2) Description

II.2.2) Additional CPV code(s)

- 72200000 - Software programming and consultancy services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

The contract will provide an app which will meet the core principles and guidelines outlined in the Online Safety Strategy for NI 2020-25 through the provision of timely and evidenced based support for children, parents, carers and school staff including members of the safeguarding team. By incorporating parents/carers and school staff the aim is to give them the knowledge and tools needed to support children to stay safe online. The app is envisaged to be a digital library of safeguarding resources created for local school communities. It is about keeping children and young people safe online. Inside the app, there will be digital safeguarding information, practical advice and guidance, researched and written by online safeguarding experts. It should be interactive, with engaging content which is easy-to-access, simple to understand and intuitive to use, providing age-appropriate, credible, and relevant content and resources for the entire school community. A customised version of the app will be available for the school community. This will include resources and lessons for teachers, parents and carers and access to training for school staff and pupils. For pupils, there will be access to practical advice and tips to stay safe online. It will include guidance on creating strong passwords on devices and setting the best privacy settings on social media and gaming platforms. Young people can get advice about healthy relationships and trusted adults. The app can also provide advice on issues such as bullying, mental health or losing control of an image you have shared. The app will help parents and carers in the digital world that children and young people occupy through giving the tools needed to better protect them. All app users can stay up to date with all the latest safeguarding news and access the latest articles on relevant topics and trends in the online world. Parents and staff will also be sent the latest in safeguarding updates and alerts. Push notifications will ensure notifications go straight to the users phone to make sure they never miss what they need to know. There will be downloadable resources, designed to educate and facilitate conversations on on-line safety topics.

II.2.5) Award criteria

Quality criterion - Name: quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The contract has options to extend for a further 2 periods of up to 12 months each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-010116](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 July 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

INEQE GROUP LIMITED

9 UPPER CRESCENT

BELFAST

BT7 1NT

Email

bill@ineqe.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £525,000

Total value of the contract/lot: £446,694

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

Bangor

Country

United Kingdom