

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018658-2024>

Tender

## **Electronic Payment Systems 2024**

Flagship Housing Group

F02: Contract notice

Notice identifier: 2024/S 000-018658

Procurement identifier (OCID): ocds-h6vhtk-04708a

Published 17 June 2024, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Flagship Housing Group

31 King Street

Norwich

NR1 1PD

#### **Email**

[procurement@flagship-group.co.uk](mailto:procurement@flagship-group.co.uk)

#### **Telephone**

+44 8081684555

#### **Country**

United Kingdom

#### **Region code**

UKH1 - East Anglia

**Internet address(es)**

Main address

<https://www.flagship-group.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Norwich:-Financial-consultancy%2C-financial-transaction-processing-and-clearing-house-services./95VP83EEZM>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Electronic Payment Systems 2024

**II.1.2) Main CPV code**

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Flagship Group invites you to submit Tender for the ?Electronic Payment Solution, including Direct Debits & Payment Cards, IVR, Web and Virtual Terminal. The resulting contract will be for 2 years with option to extend annually until January 2031?. Further details of the Requirement are described in Part 2 of the ITT.

**II.1.5) Estimated total value**

Value excluding VAT: £1,698,000

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.2) Description****II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

**II.2.4) Description of the procurement**

Flagship Group invites you to submit Tender for the ?Electronic Payment Solution, including Direct Debits & Payment Cards, IVR, Web and Virtual Terminal. The resulting contract will be for 2 years with option to extend annually until January 2031?. Further details of the Requirement are described in Part 2 of the ITT.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 30

Cost criterion - Name: Total Bid Value / Weighting: 70

**II.2.6) Estimated value**

Value excluding VAT: £1,698,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The resulting contract will be for 2 years with option to extend annually until January 2031?.

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The contract value is for full 6 year term.

---

### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 July 2024

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

22 July 2024

Local time

2:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 6 years

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Norwich:-Financial-consultancy%2C-financial-transaction-processing-and-clearing-house-services./95VP83EEZM>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/95VP83EEZM>

GO Reference: GO-2024617-PRO-26633879

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Flagship Housing Group

31 King Street

Norwich

NR1 1PD

Email

[procurement@flagship-group.co.uk](mailto:procurement@flagship-group.co.uk)

Telephone

+44 8081684555

Country

United Kingdom

Internet address

<https://www.flagship-group.co.uk/>