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Tender

## **?Managed Services Contract for Network Services**

Catapult CT

F02: Contract notice

Notice identifier: 2024/S 000-018648

Procurement identifier (OCID): ocds-h6vhtk-047085

Published 17 June 2024, 3:30pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Catapult CT

Cell and Gene Therapy Manufacturing Centre, Gunnels Wood Road

Stevenage

SG1 2FX

#### **Email**

[procurement@ct.catapult.org.uk](mailto:procurement@ct.catapult.org.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH23 - Hertfordshire

#### **National registration number**

07964711

**Internet address(es)**

Main address

<https://ct.catapult.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://catapultcgtc.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ListEvents.aspx?ApplicationInstanceId=27adc89e-0cb2-4b51-9bc1-34061f10156f>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://catapultcgtc.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ListEvents.aspx?ApplicationInstanceId=27adc89e-0cb2-4b51-9bc1-34061f10156f>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://catapultcgtc.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ListEvents.aspx?ApplicationInstanceId=27adc89e-0cb2-4b51-9bc1-34061f10156f>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

?Managed Services Contract for Network Services

#### II.1.2) Main CPV code

- 72700000 - Computer network services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Network connectivity for and between 5 CGTC sites and the data centres. Management of communications links and servers, LAN, Wi-Fi, and virtual machines Perimeter security using Firewalls and IPS. Endpoint device security. Monitoring and backup management. Provision of certain hardware and software. Security patching and software updates. Third-line IT support services for infrastructure and application incidents and issues. The MSP will be expected to be able to adapt the services in an agreed manner over the course of the contract. The scope of the services currently provided by CGTC IT is: 25-30 servers, 5 UK sites and data centres, with dual network connectivity from different providers, each site connected by site-to-site VPN via Watchguard firewalls. 500 users, 550 end user devices, with Microsoft 365 E3 subscriptions, with Enterprise Mobility and Security and Mimecast Email Security, 6 to 7 Software as a Service (SaaS) applications, 2 to 3 Line of Business server-hosted applications

#### II.1.5) Estimated total value

Value excluding VAT: £4,200,000

#### II.1.6) Information about lots

This contract is divided into lots: No

### II.2) Description

#### II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

## **II.2.4) Description of the procurement**

?The contract is for an MSP to provide:

?Network connectivity for and between 5 CGTC sites and the data centres.

?Management of communications links.

?Management of servers, LAN, Wi-Fi, and virtual machines.

?Perimeter security using Firewalls and IPS.

?Endpoint device security.

?Monitoring and backup management

?Provision of certain hardware and software

?Regular security patching and software updates

?Some third-line IT support services for infrastructure and application incidents and issues.

?Out of scope:

?Telephony

?The MSP will be expected to be able to adapt the services in an agreed manner over the course of the contract.

?The scope of the services currently provided by CGTC IT is:

?25 to 30 servers

?5 UK sites and data centres, with dual network connectivity from different providers, each site connected by site-to-site VPN via Watchguard firewalls.

?500 users, 550 end user devices, with Microsoft 365 E3 subscriptions, with Enterprise Mobility and Security and Mimecast Email Security

?6 to 7 Software as a Service (SaaS) applications

?2 to 3 Line of Business (LoB) server-hosted applications

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £4,200,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

30 June 2025

This contract is subject to renewal

Yes

Description of renewals

The contract is for 5 years, with an option to renew for 2 further years.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

18 July 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cell and Gene Therapy Catapult

12th Floor Tower Wing, Guy's Hospital, Great Maze Pond, London SE1 9RT

London

SE1 9RT

Country

United Kingdom