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Contract

Framework for Adults 18+ in MH&LD Care Homes/and with Nursing

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F20: Modification notice

Notice identifier: 2023/S 000-018648

Procurement identifier (OCID): ocds-h6vhtk-03ddcd

Published 30 June 2023, 11:10am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Email

david.makani@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework for Adults 18+ in MH&LD Care Homes/and with Nursing

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement at the time of conclusion of the contract:

Extension of the Framework Agreement in relation to the provision of Adults 18+ in MH&LD Care Homes/and with Nursing by 24 months.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

24

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2017/S 005-007170](#)

Section V. Award of contract/concession

Contract No

MAY363451

Title

Framework for Adults 18+ in MH&LD Care Homes/and with Nursing

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

30 March 2021

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor/concessionaire

Accomplish Group

2 Parklands, Rednal

Birmingham

B459PZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Aspire Support Options Limited

The Beeches, Western Road, Clydach

Swansea

SA65DY

Email

karendenyer@hotmail.com

Country

United Kingdom

NUTS code

- UKL18 - Swansea

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Parkview House - Awelon Healthcare

73 Pontardawe Road, Clydach

Swansea

SA65NS

Email

julie@awelonhealthcare.com

Country

United Kingdom

NUTS code

- UKL18 - Swansea

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

BRAMBLE BAY LTD

BRAMBLE BAY LTD, The Brambles Broadmoor

KILGETTY

SA680RY

Email

bramblesagency@msn.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

CareTech Community Services Ltd

5th Floor, Metropolitan House, 3 Darkes Lane

Potters Bar

EN61AG

Email

caroline.beddow@caretech-uk.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

CASTLE CARE SPECIALIST SERVICES LTD

CASTLE CARE SPECIALIST SERVICES LTD, The Castle 162 cardiff road

ABERDARE

CF446UY

Email

castlecarespecialistcare@gmail.com

Country

United Kingdom

NUTS code

- UKL15 - Central Valleys

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Coed Du Hall Ltd

6/8 old hall road, Gatley, Cheadle

Cheshire

SK84BE

Email

gerald.taylor@randomlightuk.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Consensus Support Services Ltd

Bradbury House, 830 The Crescent

Colchester

CO49YQ

Email

grovetenders@consensussupport.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Calon Fawr Nursing home Limited trading as Swansea Living Solutions

Lon Masarn, Ty Coch

Swansea

SA29EX

Email

manager@swansealivingsolutions.co.uk

Country

United Kingdom

NUTS code

- UKL18 - Swansea

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Elysium Healthcare No2 Ltd

2 Imperial Place, Maxwell Road

Borehamwood

WD61JN

Email

andy.wadley@elysiumhealthcare.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Elan Assisted Living Services Limited

Leicester House, Aberfan Road, Aberfan

Merthyr Tydfil

CF484QN

Email

steve.roberts@elan-als.com

Country

United Kingdom

NUTS code

- UKL15 - Central Valleys

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Era Living Solutions Ltd

Minhurtach Farm, Five Roads

Llanelli

SA154RT

Email

hazel@eraliving.co.uk

Country

United Kingdom

NUTS code

- UKL14 - South West Wales

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Foel Farm

Newcastle Emlyn

Carmarthenshire

SA389RH

Email

lukie@foelfarm.uk

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Gardens Care Limited

42 Victoria Gardens

Neath

SA113BH

Email

garethwilliams@gardenscarehome.co.uk

Country

United Kingdom

NUTS code

- UKL17 - Bridgend and Neath Port Talbot

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Gelli Aur Care Ltd

Cefn Cloch, Meidrim

CARMARTHEN

SA335PS

Email

tony@gelliaurcare.co.uk

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Glasallt Fawr

Glasallt Fawr

Llangadog

SA199AS

Email

info@glasallt-fawr.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

GOFAL CYMRU CARE LTD

GOFAL CYMRU CARE LTD, 2 Timothy Rees Close

CARDIFF

CF52RH

Email

info@gofalcymrucare.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Grange Residential Care Ltd

The Roe

St. Asaph

LL170LU

Email

kath@grangeresidentialcare.co.uk

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Home Address

7 vergam terrace, fishguard fishguard

fishguard

sa659dd

Email

malcolm378@aol.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Hafod Housing Association Ltd

St. Hilary Court, Copthorne Way

Cardiff

CF56ES

Email

tenders@hafod.org.uk

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Hafod Housing Association Ltd

St. Hilary Court, Copthorne Way

Cardiff

CF56ES

Email

tenders@hafod.org.uk

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Integra Community Living Options Ltd

The Maltings, East Tyndall Street

Cardiff

CF245EA

Email

mike.ranson@nationalcaregroup.com

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Lewis Jones Care Ltd

50 Snowdon Street,

Porthmadog

LL499DF

Email

lewisjonescare@btinternet.com

Country

United Kingdom

NUTS code

- UKL12 - Gwynedd

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

M&D Care Ltd

Unit 25, Stradey Business Park, Mwrwg Road

Llanelli

SA148YP

Email

referrals@manddcare.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Mental Health Care (St. David's) Limited

Alexander House, Highfield Park

Llandyrnog

LL164LU

Email

sharon.williams@mhc-uk.com

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Pobl Care and Support

Exchange House, High Street

Newport

NP201AA

Email

heather.reed@solas-cymru.co.uk

Country

United Kingdom

NUTS code

- UKL21 - Monmouthshire and Newport

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Positive Lifestyles (Porthcawl) Ltd

1 EAST LODGE, MARGAM

PORT TALBOT

SA132TL

Email

markwaters76@gmail.com

Country

United Kingdom

NUTS code

- UKL17 - Bridgend and Neath Port Talbot

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

RIVERWOOD HOUSING LTD

RIVERWOOD HOUSING LTD, Hebron House

Blackwood

NP121EH

Email

riverwoodhousingltd@yahoo.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Shangri-La Chapel Hill Ltd

Chapel Hill Farmhouse, Chapel Hill

Pembroke

SA715HY

Email

shangrilacareservices@yahoo.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

SHAW HEALTHCARE (GROUP) LTD

SHAW HEALTHCARE (GROUP) LTD, 1 Links Ct, Links Business Pk St Mellons

CARDIFF

CF30LT

Email

commercial@shaw.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

Summit Care Services

Ty Brian, Salop Road

Wrexham

LL137AF

Email

bethan@summit-care-services.com

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

SG Care Group

32 Beidr Non, Llannon

Llanelli

SA146BA

Email

sgriffiths@sgcaregroup.com

Country

United Kingdom

NUTS code

- UKL14 - South West Wales

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

The Carningli Trust Ltd

Panteg, St. Clears

CARMARTHEN

SA334JR

Email

admin@carninglitrust.org

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.3) Name and address of the contractor/concessionaire

WATERVIEW CARE LTD

NEYLAND HOUSE, HILL TERRACE, NEYLAND

MILFORD HAVEN

SA731PP

Email

matt@waterviewcare.co.uk

Country

United Kingdom

NUTS code

- UKL14 - South West Wales

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £390,000,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:131617)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85000000 - Health and social work services

VII.1.3) Place of performance

NUTS code

- UKL - Wales

VII.1.4) Description of the procurement:

Extension of the Framework Agreement in relation to the provision of Adults 18+ in MH&LD Care Homes/and with Nursing.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

24

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£338,565,700

VII.1.7) Name and address of the contractor/concessionaire

Accomplish Group

2 Parklands, Rednal

Birmingham

B459PZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Aspire Support Options Limited

The Beeches, Western Road, Clydach

Swansea

SA65DY

Country

United Kingdom

NUTS code

- UKL18 - Swansea

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Parkview House - Awelon Healthcare

73 Pontardawe Road, Clydach

Swansea

SA65NS

Country

United Kingdom

NUTS code

- UKL18 - Swansea

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

BRAMBLE BAY LTD

BRAMBLE BAY LTD, The Brambles Broadmoor

KILGETTY

SA680RY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

CareTech Community Services Ltd

5th Floor, Metropolitan House, 3 Darkes Lane

Potters Bar

EN61AG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

CASTLE CARE SPECIALIST SERVICES LTD

CASTLE CARE SPECIALIST SERVICES LTD, The Castle 162 cardiff road

ABERDARE

CF446UY

Country

United Kingdom

NUTS code

- UKL15 - Central Valleys

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Coed Du Hall Ltd

6/8 old hall road, Gatley, Cheadle

Cheshire

SK84BE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Calon Fawr Nursing home Limited trading as Swansea Living Solutions

Lon Masarn, Ty Coch

Swansea

SA29EX

Country

United Kingdom

NUTS code

- UKL18 - Swansea

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Elysium Healthcare No2 Ltd

2 Imperial Place, Maxwell Road

Borehamwood

WD61JN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Elan Assisted Living Services Limited

Leicester House, Aberfan Road, Aberfan

Merthyr Tydfil

CF484QN

Country

United Kingdom

NUTS code

- UKL15 - Central Valleys

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Era Living Solutions Ltd

Minhurtach Farm, Five Roads

Llanelli

SA154RT

Country

United Kingdom

NUTS code

- UKL14 - South West Wales

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Foel Farm

Newcastle Emlyn

Carmarthenshire

SA389RH

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Gardens Care Limited

42 Victoria Gardens

Neath

SA113BH

Country

United Kingdom

NUTS code

- UKL17 - Bridgend and Neath Port Talbot

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Gelli Aur Care Ltd

Cefn Cloch, Meidrim

CARMARTHEN

sa335ps

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Glasallt Fawr

Glasallt Fawr

Llangadog

SA199AS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

GOFAL CYMRU CARE LTD

GOFAL CYMRU CARE LTD, 2 Timothy Rees Close

CARDIFF

CF52RH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Grange Residential Care Ltd

The Roe

St. Asaph

LL170LU

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Home Address

7 vergam terrace, fishguard fishguard

fishguard

sa659dd

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Hafod Housing Association Ltd

St. Hilary Court, Cophorne Way

Cardiff

CF56ES

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Integra Community Living Options Ltd

The Maltings, East Tyndall Street

Cardiff

CF245EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Lewis Jones Care Ltd

50 Snowdon Street,

Porthmadog

LL499DF

Country

United Kingdom

NUTS code

- UKL12 - Gwynedd

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

M&D Care Ltd

Unit 25, Stradey Business Park, Mwrwg Road

Llanelli

SA148YP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Mental Health Care (St. David's) Limited

Alexander House, Highfield Park

Llandyrnog

LL164LU

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Pobl Care and Support

Exchange House, High Street

Newport

NP201AA

Country

United Kingdom

NUTS code

- UKL21 - Monmouthshire and Newport

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Positive Lifestyles Porthcawl Ltd

Oakley House, 11 Mary Street

Porthcawl

CF363YL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

RIVERWOOD HOUSING LTD

RIVERWOOD HOUSING LTD, Hebron House

Blackwood

NP121EH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Shangri-La Chapel Hill Ltd

Chapel Hill Farmhouse, Chapel Hill

Pembroke

SA715HY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

Summit Care Services

Ty Brian, Salop Road

Wrexham

LL137AF

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

SG Care Group

32 Beidr Non, Llannon

Llanelli

SA146BA

Country

United Kingdom

NUTS code

- UKL14 - South West Wales

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

The Carningli Trust Ltd

Panteg, St. Clears

CARMARTHEN

SA334JR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.1.7) Name and address of the contractor/concessionaire

WATERVIEW CARE LTD

NEYLAND HOUSE, HILL TERRACE, NEYLAND

MILFORD HAVEN

SA731PP

Country

United Kingdom

NUTS code

- UKL14 - South West Wales

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The modification is for an extension to the framework from the 1st April 2024 until 31st March 2026.

The current framework expires on 31st March 2024 but includes an option to extend for a further six (6) month period. This extension utilises the six month extension option included in the original contract and a further extension of eighteen (18) months.

This extension is from the 1st April 2024 until the 31st March 2026.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

It has been recognised that there are a number of matters that may impact considerations and also the success of a procurement exercise for the future provision, namely, the Welsh Government's plans to put in place a National Framework for Care and Support (NFCS); Department for Health and Social Care establishment of a Provider Selection Regime (PSR); role out of the Real Living Wage (RLW) within care homes throughout Wales for social care workers and its implementation within establishments caring for residents on behalf of Health Boards and Local Authorities

Welsh Government plans regarding NFCS; PSR; and the rollout of the RLW within care homes may all have a direct impact on the success of a new National Framework for Mental Health and Learning Disabilities care home provision from 2024.

It is therefore considered that the proposed extension will allow all such matters to be concluded, established, and factored into the design of a future framework agreement for Wales.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £198,565,700

Total contract value after the modifications

Value excluding VAT: £338,565,700