

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018640-2026>

Planning

Urgent Community & 24-hour Response Service

Nottinghamshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-018640

Procurement identifier (OCID): ocds-h6vhtk-066021

Published 2 March 2026, 4:36pm

Scope

Reference

DN808312

Description

Procurement for an integrated countywide Urgent Community Response (UCR) and 24hr Response service for Nottinghamshire County Council. The service will combine rapid home-based care (to respond to urgent need and help people remain safe and well at home) with an out-of-hours assistive technology response service for registered clients. The procurement is intended to secure a single provider model with a hybrid payment approach (part block / part activity-based) to support service capacity, responsiveness and delivery across the county.

Contract dates (estimated)

- 14 September 2026 to 31 August 2028
- Possible extension to 31 August 2030
- 3 years, 11 months, 17 days

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKF15 - North Nottinghamshire
- UKF16 - South Nottinghamshire

Engagement

Engagement deadline

13 March 2026

Engagement process description

Nottinghamshire County Council is undertaking Preliminary Market Engagement in relation to a proposed integrated countywide Urgent Community Response and 24hr Response service. This engagement is to gather provider feedback to help inform the

draft specification, test deliverability and market interest, and support the procurement approach. This is not a call for competition and participation will not confer any advantage in any future procurement process.

Providers can access the engagement documents (questionnaire, draft spec, and engagement slides) and submit feedback via the Council's e-tendering portal using the following link:

<https://procontract.due-north.com/Advert?advertId=431f2f42-5715-f111-813c-005056b64545&fromRfxSummary=True&rfxId=ab31bb01-4313-f111-813c-005056b64545>

A virtual drop-in session will be held on 10 March 2026, 2pm-3:30pm via Microsoft Teams using the link:

<https://teams.microsoft.com/meet/33956690664788?p=jMz51S9Zad4sIVks0F>

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Light touch

Contracting authority

Nottinghamshire County Council

- Public Procurement Organisation Number: PBCV-5152-BXBP

County Hall, Loughborough Road

Nottingham

NG2 7QP

United Kingdom

Email: prpc@nottscc.gov.uk

Region: UKF16 - South Nottinghamshire

Organisation type: Public authority - sub-central government