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Contract

HAC5943 - Mental Health Supported Living Services

Tower Hamlets

F03: Contract award notice

Notice identifier: 2025/S 000-018625

Procurement identifier (OCID): ocds-h6vhtk-041adb

Published 2 May 2025, 8:26am

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

Contact

Mr Simon Waller

Email

simon.waller@towerhamlets.gov.uk

Telephone

+44 2073644013

Country

United Kingdom

Region code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HAC5943 - Mental Health Supported Living Services

Reference number

DN698529

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The procurement of mental health supported living services located within the borough to provide support to residents unable to live independently as a result of serious mental illness. These settings are intended for service users with mental ill-health who may have had a significant admission to institutional care under The Mental Health Act. The services aim to offer a viable alternative to residential care settings, delivering support relating to tenancy management, activities of daily living, mental health recovery and any wider support needs such as substance misuse or involvement with the criminal justice system.

The Local Authority is seeking to procure three supported living contracts;

Lot 1

Huddleston Close (11 high support units)

Lot 2

Teresa House (16 high support units)

Hamlets Way (16 high support units)

Grand Union Place (8 step down units)

Lot 3

Cannon Street Road (20 high support units)

Successful provider/s will be required to deliver support services to service users that will enable service users to develop the life skills required to maintain their independence within the community thus preventing unnecessary use of more institutional forms of care and hospital admissions.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £8,186,448

II.2) Description

II.2.1) Title

Lot 1 Huddleston Close (11 high support units)

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The procurement of mental health supported living services located within the borough to provide support to residents unable to live independently as a result of serious mental illness. These settings are intended for service users with mental ill-health who may have had a significant admission to institutional care under The Mental Health Act. The services aim to

offer a viable alternative to residential care settings, delivering support relating to tenancy management, activities of daily living, mental health recovery and any wider support needs such as substance misuse or involvement with the criminal justice system.

Successful provider/s will be required to deliver support services to service users that will enable service users to develop the life skills required to maintain their independence within the community thus preventing unnecessary use of more institutional forms of care and hospital admissions.

II.2.5) Award criteria

Cost criterion - Name: quality/cost / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 Teresa House (16 high support units) Hamlets Way (16 high support units) Grand Union Place (8 step down units)

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The procurement of mental health supported living services located within the borough to provide support to residents unable to live independently as a result of serious mental illness. These settings are intended for service users with mental ill-health who may have had a significant admission to institutional care under The Mental Health Act. The services aim to offer a viable alternative to residential care settings, delivering support relating to tenancy management, activities of daily living, mental health recovery and any wider support needs such as substance misuse or involvement with the criminal justice system.

Successful provider/s will be required to deliver support services to service users that will enable service users to develop the life skills required to maintain their independence within the community thus preventing unnecessary use of more institutional forms of care and hospital admissions.

II.2.5) Award criteria

Cost criterion - Name: Quality/cost / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 Cannon Street Road (20 high support units)

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The procurement of mental health supported living services located within the borough to provide support to residents unable to live independently as a result of serious mental illness. These settings are intended for service users with mental ill-health who may have had a significant admission to institutional care under The Mental Health Act. The services aim to offer a viable alternative to residential care settings, delivering support relating to tenancy management, activities of daily living, mental health recovery and any wider support needs such as substance misuse or involvement with the criminal justice system.

Successful provider/s will be required to deliver support services to service users that will enable service users to develop the life skills required to maintain their independence within the community thus preventing unnecessary use of more institutional forms of care and hospital admissions.

II.2.5) Award criteria

Cost criterion - Name: Quality/cost / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-034106](#)

Section V. Award of contract

Contract No

HAC5943 - Mental Health Supported Living Services

Lot No

1

Title

Lot 1 Huddleston Close (11 high support units)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 November 2024

V.2.2) Information about tenders

Number of tenders received: 21

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hestia Housing & Support

Beaufort House, 4th Floor, 15 St. Botolph Street

London

EC3A 7BB

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,120,427

Section V. Award of contract

Contract No

HAC5943 - Mental Health Supported Living Services

Lot No

2

Title

Lot 2 Teresa House (16 high support units) Hamlets Way (16 high support units) Grand Union Place (8 step down units)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 November 2024

V.2.2) Information about tenders

Number of tenders received: 21

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hestia Housing & Support

Beaufort House, 4th Floor, 15 St. Botolph Street

London

EC3A 7BB

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,751,888

Section V. Award of contract

Contract No

HAC5943 - Mental Health Supported Living Services

Lot No

3

Title

Lot 3 Cannon Street Road (20 high support units)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 November 2024

V.2.2) Information about tenders

Number of tenders received: 21

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hestia Housing & Support

Beaufort House, 4th Floor, 15 St. Botolph Street

London

EC3A 7BB

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,314,133

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

London

WC2A 2LL

Country

United Kingdom

