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Contract

## **HAC5943 - Mental Health Supported Living Services**

Tower Hamlets

F03: Contract award notice

Notice identifier: 2025/S 000-018625

Procurement identifier (OCID): ocds-h6vhtk-041adb

Published 2 May 2025, 8:26am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tower Hamlets

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

#### **Contact**

Mr Simon Waller

#### **Email**

[simon.waller@towerhamlets.gov.uk](mailto:simon.waller@towerhamlets.gov.uk)

#### **Telephone**

+44 2073644013

#### **Country**

United Kingdom

**Region code**

UKI42 - Tower Hamlets

**Internet address(es)**

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HAC5943 - Mental Health Supported Living Services

Reference number

DN698529

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The procurement of mental health supported living services located within the borough to provide support to residents unable to live independently as a result of serious mental illness. These settings are intended for service users with mental ill-health who may have had a significant admission to institutional care under The Mental Health Act. The services aim to offer a viable alternative to residential care settings, delivering support relating to tenancy management, activities of daily living, mental health recovery and any wider support needs such as substance misuse or involvement with the criminal justice system.

The Local Authority is seeking to procure three supported living contracts;

Lot 1

Huddleston Close (11 high support units)

Lot 2

Teresa House (16 high support units)

Hamlets Way (16 high support units)

Grand Union Place (8 step down units)

Lot 3

Cannon Street Road (20 high support units)

Successful provider/s will be required to deliver support services to service users that will enable service users to develop the life skills required to maintain their independence within the community thus preventing unnecessary use of more institutional forms of care and hospital admissions.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £8,186,448

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 Huddleston Close (11 high support units)

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The procurement of mental health supported living services located within the borough to provide support to residents unable to live independently as a result of serious mental illness. These settings are intended for service users with mental ill-health who may have had a significant admission to institutional care under The Mental Health Act. The services aim to offer a viable alternative to residential care settings, delivering support relating to tenancy management, activities of daily living, mental health recovery and any wider support needs such as substance misuse or involvement with the criminal justice system.

Successful provider/s will be required to deliver support services to service users that will

enable service users to develop the life skills required to maintain their independence within the community thus preventing unnecessary use of more institutional forms of care and hospital admissions.

### **II.2.5) Award criteria**

Cost criterion - Name: quality/cost / Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 Teresa House (16 high support units) Hamlets Way (16 high support units) Grand Union Place (8 step down units)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The procurement of mental health supported living services located within the borough to provide support to residents unable to live independently as a result of serious mental illness. These settings are intended for service users with mental ill-health who may have had a significant admission to institutional care under The Mental Health Act. The services aim to offer a viable alternative to residential care settings, delivering support relating to tenancy management, activities of daily living, mental health recovery and any wider

support needs such as substance misuse or involvement with the criminal justice system.

Successful provider/s will be required to deliver support services to service users that will enable service users to develop the life skills required to maintain their independence within the community thus preventing unnecessary use of more institutional forms of care and hospital admissions.

### **II.2.5) Award criteria**

Cost criterion - Name: Quality/cost / Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3 Cannon Street Road (20 high support units)

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The procurement of mental health supported living services located within the borough to provide support to residents unable to live independently as a result of serious mental illness. These settings are intended for service users with mental ill-health who may have had a significant admission to institutional care under The Mental Health Act. The services

aim to offer a viable alternative to residential care settings, delivering support relating to tenancy management, activities of daily living, mental health recovery and any wider support needs such as substance misuse or involvement with the criminal justice system.

Successful provider/s will be required to deliver support services to service users that will enable service users to develop the life skills required to maintain their independence within the community thus preventing unnecessary use of more institutional forms of care and hospital admissions.

### **II.2.5) Award criteria**

Cost criterion - Name: Quality/cost / Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-034106](#)

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## **Section V. Award of contract**

### **Contract No**

HAC5943 - Mental Health Supported Living Services

### **Lot No**

1

### **Title**

Lot 1 Huddleston Close (11 high support units)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 21

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Hestia Housing & Support

Beaufort House, 4th Floor, 15 St. Botolph Street

London

EC3A 7BB

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,120,427

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## **Section V. Award of contract**

### **Contract No**

HAC5943 - Mental Health Supported Living Services

### **Lot No**

2

### **Title**

Lot 2 Teresa House (16 high support units) Hamlets Way (16 high support units) Grand Union Place (8 step down units)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 21

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Hestia Housing & Support

Beaufort House, 4th Floor, 15 St. Botolph Street

London

EC3A 7BB

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,751,888

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## **Section V. Award of contract**

### **Contract No**

HAC5943 - Mental Health Supported Living Services

### **Lot No**

3

### **Title**

Lot 3 Cannon Street Road (20 high support units)

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

14 November 2024

**V.2.2) Information about tenders**

Number of tenders received: 21

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Hestia Housing & Support

Beaufort House, 4th Floor, 15 St. Botolph Street

London

EC3A 7BB

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,314,133

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

London

WC2A 2LL

Country

United Kingdom