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Contract

## **Unified Communications Solutions Framework**

Nottinghamshire County Council

F03: Contract award notice

Notice identifier: 2022/S 000-018623

Procurement identifier (OCID): ocds-h6vhtk-02f47d

Published 7 July 2022, 12:54pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Nottinghamshire County Council

County Hall, Loughborough Road Westbridgford

Nottinghamshire

NG2 7QP

#### **Contact**

Mr Mabs Karim

#### **Email**

[mabs.karim@nottscc.gov.uk](mailto:mabs.karim@nottscc.gov.uk)

#### **Telephone**

+44 1159772721

#### **Country**

United Kingdom

**NUTS code**

UKF - East Midlands (England)

**Internet address(es)**

Main address

<http://www.nottinghamshire.gov.uk>

Buyer's address

<http://www.nottinghamshire.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Unified Communications Solutions Framework

Reference number

DN603833

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Nottinghamshire County Council (NCC) is seeking to establish a single provider framework for the supply and management of supporting telephony infrastructure. The requirement is being let as 3 lots:

Lot 1. Telephony Infrastructure (traditional and SIP based)

Lot 2. Mobile Voice & Data provision

Lot 3. Contact Centre platform

All the above 3 lots will be awarded to a single Supplier. Bidders must note that the Council will only accept bids from Suppliers who are able to deliver the requirement in full inclusive of these 3 lots. Suppliers bidding for only one and / or two lots will be rejected.

The Council recognises that Suppliers may not be able to deliver all these services directly themselves and may need to work in partnership through sub-contracting arrangements with other more specialist Suppliers. The Council welcomes these arrangements and bidders will be given the opportunity to outline their delivery of these services as part of their bid proposals.

The framework will be for used by Nottinghamshire County Council and Contracting Authorities in England and Wales. The Council will be charging the winning Supplier a management fee of 1% based on the value of each call-off contract made by other contracting authorities.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £1,000,000 / Highest offer: £50,000,000 taken into consideration

### **II.2) Description**

#### **II.2.1) Title**

Telephony Infrastructure (traditional and SIP based)

Lot No

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Nottinghamshire County Council (NCC) is seeking to establish a single provider framework for the supply and management of supporting telephony infrastructure. The requirement is being let as 3 lots:

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### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Mobile Voice & Data provision

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Nottinghamshire County Council (NCC) is seeking to establish a single provider framework for the supply and management of supporting telephony infrastructure. The requirement is being let as 3 lots:

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### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Contact Centre platform

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

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Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-007882](#)

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## **Section V. Award of contract**

### **Contract No**

DN603833

### **Lot No**

1

### **Title**

Telephony Infrastructure (traditional and SIP based)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

27 June 2022



### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

SPECIALIST COMPUTER CENTRES PLC

James House, Warwick Road

Birmingham

B11 2LE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01428210

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1,000,000 / Highest offer: £50,000,000 taken into consideration

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## **Section V. Award of contract**

### **Contract No**

DN603833

### **Lot No**

2

### **Title**

Mobile Voice & Data provision

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

27 June 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

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James House, Warwick Road

Birmingham

B11 2LE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01428210

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1,000,000 / Highest offer: £50,000,000 taken into consideration

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## **Section V. Award of contract**

### **Contract No**

DN603833

### **Lot No**

3

### **Title**

Contact Centre platform

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

27 June 2022

**V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 5

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B11 2LE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

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The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1,000,000 / Highest offer: £50,000,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Court of Justice - London

London

Country

United Kingdom