

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018623-2022>

Contract

Unified Communications Solutions Framework

Nottinghamshire County Council

F03: Contract award notice

Notice identifier: 2022/S 000-018623

Procurement identifier (OCID): ocds-h6vhtk-02f47d

Published 7 July 2022, 12:54pm

Section I: Contracting authority

I.1) Name and addresses

Nottinghamshire County Council

County Hall, Loughborough Road Westbridgford

Nottinghamshire

NG2 7QP

Contact

Mr Mabs Karim

Email

mabs.karim@nottscc.gov.uk

Telephone

+44 1159772721

Country

United Kingdom

NUTS code

UKF - East Midlands (England)

Internet address(es)

Main address

<http://www.nottinghamshire.gov.uk>

Buyer's address

<http://www.nottinghamshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Unified Communications Solutions Framework

Reference number

DN603833

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Nottinghamshire County Council (NCC) is seeking to establish a single provider framework for the supply and management of supporting telephony infrastructure. The requirement is being let as 3 lots:

Lot 1. Telephony Infrastructure (traditional and SIP based)

Lot 2. Mobile Voice & Data provision

Lot 3. Contact Centre platform

All the above 3 lots will be awarded to a single Supplier. Bidders must note that the Council will only accept bids from Suppliers who are able to deliver the requirement in full inclusive of these 3 lots. Suppliers bidding for only one and / or two lots will be rejected.

The Council recognises that Suppliers may not be able to deliver all these services directly themselves and may need to work in partnership through sub-contracting arrangements with other more specialist Suppliers. The Council welcomes these arrangements and bidders will be given the opportunity to outline their delivery of these services as part of their bid proposals.

The framework will be for used by Nottinghamshire County Council and Contracting

Authorities in England and Wales. The Council will be charging the winning Supplier a management fee of 1% based on the value of each call-off contract made by other contracting authorities.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1,000,000 / Highest offer: £50,000,000 taken into consideration

II.2) Description

II.2.1) Title

Telephony Infrastructure (traditional and SIP based)

Lot No

1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Nottinghamshire County Council (NCC) is seeking to establish a single provider framework for the supply and management of supporting telephony infrastructure. The requirement is being let as 3 lots:

Lot 1. Telephony Infrastructure (traditional and SIP based)

Lot 2. Mobile Voice & Data provision

Lot 3. Contact Centre platform

All the above 3 lots will be awarded to a single Supplier. Bidders must note that the Council will only accept bids from Suppliers who are able to deliver the requirement in full inclusive of these 3 lots. Suppliers bidding for only one and / or two lots will be rejected.

The Council recognises that Suppliers may not be able to deliver all these services directly themselves and may need to work in partnership through sub-contracting arrangements with other more specialist Suppliers. The Council welcomes these arrangements and bidders will be given the opportunity to outline their delivery of these services as part of their bid proposals.

The framework will be for used by Nottinghamshire County Council and Contracting Authorities in England and Wales. The Council will be charging the winning Supplier a management fee of 1% based on the value of each call-off contract made by other contracting authorities.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Mobile Voice & Data provision

Lot No

2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Nottinghamshire County Council (NCC) is seeking to establish a single provider framework for the supply and management of supporting telephony infrastructure. The requirement is being let as 3 lots:

Lot 1. Telephony Infrastructure (traditional and SIP based)

Lot 2. Mobile Voice & Data provision

Lot 3. Contact Centre platform

All the above 3 lots will be awarded to a single Supplier. Bidders must note that the Council will only accept bids from Suppliers who are able to deliver the requirement in full inclusive of these 3 lots. Suppliers bidding for only one and / or two lots will be rejected.

The Council recognises that Suppliers may not be able to deliver all these services directly themselves and may need to work in partnership through sub-contracting arrangements with other more specialist Suppliers. The Council welcomes these arrangements and bidders will be given the opportunity to outline their delivery of these services as part of their bid proposals.

The framework will be for used by Nottinghamshire County Council and Contracting Authorities in England and Wales. The Council will be charging the winning Supplier a management fee of 1% based on the value of each call-off contract made by other contracting authorities.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Contact Centre platform

Lot No

3

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Nottinghamshire County Council (NCC) is seeking to establish a single provider framework for the supply and management of supporting telephony infrastructure. The requirement is being let as 3 lots:

Lot 1. Telephony Infrastructure (traditional and SIP based)

Lot 2. Mobile Voice & Data provision

Lot 3. Contact Centre platform

All the above 3 lots will be awarded to a single Supplier. Bidders must note that the Council will only accept bids from Suppliers who are able to deliver the requirement in full inclusive of these 3 lots. Suppliers bidding for only one and / or two lots will be rejected.

The Council recognises that Suppliers may not be able to deliver all these services directly themselves and may need to work in partnership through sub-contracting arrangements with other more specialist Suppliers. The Council welcomes these arrangements and bidders will be given the opportunity to outline their delivery of these services as part of their bid proposals.

The framework will be for used by Nottinghamshire County Council and Contracting Authorities in England and Wales. The Council will be charging the winning Supplier a management fee of 1% based on the value of each call-off contract made by other contracting authorities.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-007882](#)

Section V. Award of contract

Contract No

DN603833

Lot No

1

Title

Telephony Infrastructure (traditional and SIP based)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 June 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SPECIALIST COMPUTER CENTRES PLC

James House, Warwick Road

Birmingham

B11 2LE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01428210

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1,000,000 / Highest offer: £50,000,000 taken into consideration

Section V. Award of contract

Contract No

DN603833

Lot No

2

Title

Mobile Voice & Data provision

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 June 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SPECIALIST COMPUTER CENTRES PLC

James House, Warwick Road

Birmingham

B11 2LE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01428210

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1,000,000 / Highest offer: £50,000,000 taken into consideration

Section V. Award of contract

Contract No

DN603833

Lot No

3

Title

Contact Centre platform

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 June 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SPECIALIST COMPUTER CENTRES PLC

James House, Warwick Road

Birmingham

B11 2LE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01428210

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1,000,000 / Highest offer: £50,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Royal Court of Justice - London

London

Country

United Kingdom