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Contract

Community Navigator Service

Denbighshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2023/S 000-018611

Procurement identifier (OCID): ocids-h6vhtk-038809

Published 30 June 2023, 8:43am

Section I: Contracting authority

I.1) Name and addresses

Denbighshire County Council

Russell House

Rhyl

LL18 3DP

Email

zoe.bradley-ashcroft@denbighshire.gov.uk

Telephone

+44 1824706536

Country

United Kingdom

NUTS code

UKL13 - Conwy and Denbighshire

Internet address(es)

Main address

<https://www.denbighshire.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0280

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Navigator Service

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Community Navigators connect citizens with sources of support and opportunities within the community.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £418,090

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services
- 75200000 - Provision of services to the community
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

II.2.4) Description of the procurement

The Community Navigators connect citizens with sources of support and opportunities within the community. They are at the heart of their communities building knowledge and support. The Community Navigators are providing an essential link between Health and Social Care, the citizen, their family and carers, and sources of support within the community and third sector. They are working with the CRTs, Community and local people from a range of local services developing 'Talking Points' as their 'hub in the community'. A service that is available to Adult Citizens and their families via dropping in to their local Talking Points, referral from SPOA, CRTS and Primary Care etc. As the Community Navigators are an integral role in the CRTs they therefore have direct access to the resources and support that the CRT affords.

Please find the attached TUPE information in the tender request documents

This will be a 3 year contract with the option to extend for 2 further years (renewable annually)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-033360](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 March 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

V.2.3) Name and address of the contractor

British Red Cross Society

44 Moorfields

London

EC2Y9AL

Telephone

+44 7843802706

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £418,090

Section VI. Complementary information

VI.3) Additional information

(WA Ref:129748)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

