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Contract

## **Community Navigator Service**

Denbighshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2023/S 000-018611

Procurement identifier (OCID): ocds-h6vhtk-038809

Published 30 June 2023, 8:43am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Denbighshire County Council

Russell House

Rhyl

LL18 3DP

#### **Email**

[zoe.bradley-ashcroft@denbighshire.gov.uk](mailto:zoe.bradley-ashcroft@denbighshire.gov.uk)

#### **Telephone**

+44 1824706536

#### **Country**

United Kingdom

#### **NUTS code**

UKL13 - Conwy and Denbighshire

**Internet address(es)**

Main address

<https://www.denbighshire.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0280](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0280)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Community Navigator Service

**II.1.2) Main CPV code**

- 85300000 - Social work and related services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Community Navigators connect citizens with sources of support and opportunities within the community.

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £418,090

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services
- 75200000 - Provision of services to the community
- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire

### **II.2.4) Description of the procurement**

The Community Navigators connect citizens with sources of support and opportunities within the community. They are at the heart of their communities building knowledge and support. The Community Navigators are providing an essential link between Health and Social Care, the citizen, their family and carers, and sources of support within the community and third sector. They are working with the CRTs, Community and local people from a range of local services developing 'Talking Points' as their 'hub in the community'. A service that is available to Adult Citizens and their families via dropping in to their local Talking Points, referral from SPOA, CRTS and Primary Care etc. As the Community Navigators are an integral role in the CRTs they therefore have direct access to the resources and support that the CRT affords.

Please find the attached TUPE information in the tender request documents

This will be a 3 year contract with the option to extend for 2 further years (renewable annually)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-033360](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 March 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

#### **V.2.3) Name and address of the contractor**

British Red Cross Society

44 Moorfields

London

EC2Y9AL

Telephone

+44 7843802706

Country

United Kingdom

NUTS code

- UK - United Kingdom

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £418,090

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:129748)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

