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Awarded contract

Facilities Management & Workplace Services

The Minister for the Cabinet Office acting through Crown Commercial Service

F03: Contract award notice

Notice reference: 2022/S 000-018589

Published: 7 July 2022, 10:18am

Section I: Contracting authority

I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3150103503

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/ccs>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Facilities Management & Workplace Services

Reference number

RM6232

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

Crown Commercial Service (CCS) as the Authority has put in place a Pan Government Collaborative Agreement for the provision of Facilities Management & Workplace Services to be utilised by Central Government Departments and all other UK Public Sector Bodies, including Local Authorities, Health, Police, Fire and Rescue, Education and Devolved Administrations.

This commercial agreement will be the recommended vehicle for all Facilities Management & Workplace Services required by UK Central Government Departments

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £35,000,000,000

II.2) Description

II.2.1) Title

Lot 1a - Total FM.

Lot No

1a

II.2.2) Additional CPV code(s)

- 34990000 - Control, safety, signalling and light equipment
- 35000000 - Security, fire-fighting, police and defence equipment
- 35120000 - Surveillance and security systems and devices
- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 42113390 - Fuel-gas systems
- 42122000 - Pumps
- 45000000 - Construction work
- 45111310 - Dismantling works for military installations
- 45210000 - Building construction work
- 45222300 - Engineering work for security installations
- 45230000 - Construction work for pipelines, communication and power lines, for highways, roads, airfields and railways; flatwork
- 45259100 - Wastewater-plant repair and maintenance work
- 45260000 - Roof works and other special trade construction works
- 45300000 - Building installation work
- 45310000 - Electrical installation work
- 45330000 - Plumbing and sanitary works
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45351000 - Mechanical engineering installation works
- 45420000 - Joinery and carpentry installation work
- 45430000 - Floor and wall covering work
- 45440000 - Painting and glazing work
- 45450000 - Other building completion work
- 48421000 - Facilities management software package
- 50000000 - Repair and maintenance services
- 50116100 - Electrical-system repair services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50410000 - Repair and maintenance services of measuring, testing and checking apparatus
- 50430000 - Repair and maintenance services of precision equipment
- 50530000 - Repair and maintenance services of machinery
- 50600000 - Repair and maintenance services of security and defence materials
- 50700000 - Repair and maintenance services of building installations

- 50740000 - Repair and maintenance services of escalators
- 50750000 - Lift-maintenance services
- 50800000 - Miscellaneous repair and maintenance services
- 51122000 - Installation services of flagpoles
- 55000000 - Hotel, restaurant and retail trade services
- 55300000 - Restaurant and food-serving services
- 55500000 - Canteen and catering services
- 55520000 - Catering services
- 55900000 - Retail trade services
- 60120000 - Taxi services
- 63700000 - Support services for land, water and air transport
- 63712600 - Vehicle refuelling services
- 63721000 - Port and waterway operation services and associated services
- 63733000 - Aircraft refuelling services
- 64100000 - Post and courier services
- 65500000 - Meter reading service
- 70210000 - Residential property renting or leasing services
- 70330000 - Property management services of real estate on a fee or contract basis
- 70332100 - Land management services
- 70333000 - Housing services
- 71310000 - Consultative engineering and construction services
- 71314000 - Energy and related services
- 71315000 - Building services
- 71500000 - Construction-related services
- 71600000 - Technical testing, analysis and consultancy services
- 71631490 - Runway-inspection services
- 72224000 - Project management consultancy services
- 72250000 - System and support services
- 72512000 - Document management services
- 72514000 - Computer facilities management services
- 75123000 - Administrative housing services
- 77211500 - Tree-maintenance services
- 77230000 - Services incidental to forestry
- 77300000 - Horticultural services
- 77310000 - Planting and maintenance services of green areas
- 77314000 - Grounds maintenance services
- 77320000 - Sports fields maintenance services
- 77340000 - Tree pruning and hedge trimming
- 79710000 - Security services
- 79715000 - Patrol services
- 79810000 - Printing services
- 79992000 - Reception services
- 79993000 - Building and facilities management services

- 79993100 - Facilities management services
- 80510000 - Specialist training services
- 85100000 - Health services
- 90500000 - Refuse and waste related services
- 90511400 - Paper collecting services
- 90524000 - Medical waste services
- 90600000 - Cleaning and sanitation services in urban or rural areas, and related services
- 90620000 - Snow-clearing services
- 90640000 - Gully cleaning and emptying services
- 90650000 - Asbestos removal services
- 90690000 - Graffiti removal services
- 90700000 - Environmental services
- 90711100 - Risk or hazard assessment other than for construction
- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90922000 - Pest-control services
- 92610000 - Sports facilities operation services
- 98310000 - Washing and dry-cleaning services
- 98311000 - Laundry-collection services
- 98311100 - Laundry-management services
- 98340000 - Accommodation and office services
- 98351000 - Car park management services
- 98393000 - Tailoring services
- 98395000 - Locksmith services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Crown Commercial Service, as the Authority, has put in place an agreement for the provision of Facilities Management and Workplace Services for use by Central Government and UK public sector bodies.

Lot 1a is for Total Facilities Management with a per annum contract value of £0.00 to £1.5m

For further information concerning the scope of the services please refer to Framework Schedule 1 (Specification) of the Terms and Conditions.

II.2.5) Award criteria

Quality criterion - Name: quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 1b - Total FM

Lot No

1b

II.2.2) Additional CPV code(s)

- 34990000 - Control, safety, signalling and light equipment
- 35000000 - Security, fire-fighting, police and defence equipment
- 35120000 - Surveillance and security systems and devices
- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 42113390 - Fuel-gas systems
- 42122000 - Pumps
- 45000000 - Construction work
- 45111310 - Dismantling works for military installations
- 45210000 - Building construction work
- 45222300 - Engineering work for security installations
- 45230000 - Construction work for pipelines, communication and power lines, for highways, roads, airfields and railways; flatwork

- 45259100 - Wastewater-plant repair and maintenance work
- 45260000 - Roof works and other special trade construction works
- 45300000 - Building installation work
- 45310000 - Electrical installation work
- 45330000 - Plumbing and sanitary works
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45351000 - Mechanical engineering installation works
- 45420000 - Joinery and carpentry installation work
- 45431000 - Tiling work
- 45440000 - Painting and glazing work
- 45450000 - Other building completion work
- 48421000 - Facilities management software package
- 50000000 - Repair and maintenance services
- 50116100 - Electrical-system repair services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50410000 - Repair and maintenance services of measuring, testing and checking apparatus
- 50430000 - Repair and maintenance services of precision equipment
- 50530000 - Repair and maintenance services of machinery
- 50600000 - Repair and maintenance services of security and defence materials
- 50700000 - Repair and maintenance services of building installations
- 50740000 - Repair and maintenance services of escalators
- 50750000 - Lift-maintenance services
- 50800000 - Miscellaneous repair and maintenance services
- 51122000 - Installation services of flagpoles
- 55000000 - Hotel, restaurant and retail trade services
- 55300000 - Restaurant and food-serving services
- 55500000 - Canteen and catering services
- 55520000 - Catering services
- 55900000 - Retail trade services
- 60120000 - Taxi services
- 63700000 - Support services for land, water and air transport
- 63712600 - Vehicle refuelling services
- 63721000 - Port and waterway operation services and associated services
- 63733000 - Aircraft refuelling services
- 64100000 - Post and courier services
- 65500000 - Meter reading service
- 70210000 - Residential property renting or leasing services
- 70330000 - Property management services of real estate on a fee or contract basis
- 70332100 - Land management services
- 70333000 - Housing services
- 71310000 - Consultative engineering and construction services

- 71314000 - Energy and related services
- 71315000 - Building services
- 71500000 - Construction-related services
- 71600000 - Technical testing, analysis and consultancy services
- 71631490 - Runway-inspection services
- 72224000 - Project management consultancy services
- 72250000 - System and support services
- 72512000 - Document management services
- 72514000 - Computer facilities management services
- 75123000 - Administrative housing services
- 77211500 - Tree-maintenance services
- 77230000 - Services incidental to forestry
- 77310000 - Planting and maintenance services of green areas
- 77314000 - Grounds maintenance services
- 77320000 - Sports fields maintenance services
- 77340000 - Tree pruning and hedge trimming
- 79710000 - Security services
- 79715000 - Patrol services
- 79810000 - Printing services
- 79992000 - Reception services
- 79993000 - Building and facilities management services
- 79993100 - Facilities management services
- 80510000 - Specialist training services
- 85100000 - Health services
- 90460000 - Cesspool or septic tank emptying services
- 90500000 - Refuse and waste related services
- 90511400 - Paper collecting services
- 90524000 - Medical waste services
- 90600000 - Cleaning and sanitation services in urban or rural areas, and related services
- 90620000 - Snow-clearing services
- 90640000 - Gully cleaning and emptying services
- 90650000 - Asbestos removal services
- 90690000 - Graffiti removal services
- 90700000 - Environmental services
- 90711100 - Risk or hazard assessment other than for construction
- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90922000 - Pest-control services
- 92610000 - Sports facilities operation services
- 98310000 - Washing and dry-cleaning services
- 98311000 - Laundry-collection services
- 98311100 - Laundry-management services
- 98340000 - Accommodation and office services

- 98351000 - Car park management services
- 98393000 - Tailoring services
- 98395000 - Locksmith services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK - United Kingdom

II.2.4) Description of the procurement

Crown Commercial Service, as the Authority, has put in place an agreement for the provision of Facilities Management and Workplace Services for use by Central Government and UK public sector bodies.

Lot 1b is for Total Facilities Management with a per annum contract value of over £1.5 to £10m

For further information concerning the scope of the services please refer to Framework Schedule 1 (Specification) of the Terms and Conditions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 1c - Total FM.

Lot No

1c

II.2.2) Additional CPV code(s)

- 34990000 - Control, safety, signalling and light equipment
- 35000000 - Security, fire-fighting, police and defence equipment
- 35120000 - Surveillance and security systems and devices
- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 42113390 - Fuel-gas systems
- 42122000 - Pumps
- 45000000 - Construction work
- 45111310 - Dismantling works for military installations
- 45210000 - Building construction work
- 45222300 - Engineering work for security installations
- 45230000 - Construction work for pipelines, communication and power lines, for highways, roads, airfields and railways; flatwork
- 45259100 - Wastewater-plant repair and maintenance work
- 45260000 - Roof works and other special trade construction works
- 45300000 - Building installation work
- 45310000 - Electrical installation work
- 45330000 - Plumbing and sanitary works
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45351000 - Mechanical engineering installation works
- 45420000 - Joinery and carpentry installation work
- 45430000 - Floor and wall covering work
- 45440000 - Painting and glazing work
- 45450000 - Other building completion work
- 48421000 - Facilities management software package
- 50000000 - Repair and maintenance services
- 50116100 - Electrical-system repair services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50410000 - Repair and maintenance services of measuring, testing and checking apparatus
- 50430000 - Repair and maintenance services of precision equipment
- 50530000 - Repair and maintenance services of machinery

- 50600000 - Repair and maintenance services of security and defence materials
- 50700000 - Repair and maintenance services of building installations
- 50740000 - Repair and maintenance services of escalators
- 50750000 - Lift-maintenance services
- 50800000 - Miscellaneous repair and maintenance services
- 51122000 - Installation services of flagpoles
- 55000000 - Hotel, restaurant and retail trade services
- 55300000 - Restaurant and food-serving services
- 55500000 - Canteen and catering services
- 55520000 - Catering services
- 55900000 - Retail trade services
- 60120000 - Taxi services
- 63700000 - Support services for land, water and air transport
- 63712600 - Vehicle refuelling services
- 63721000 - Port and waterway operation services and associated services
- 63733000 - Aircraft refuelling services
- 64100000 - Post and courier services
- 65500000 - Meter reading service
- 70210000 - Residential property renting or leasing services
- 70330000 - Property management services of real estate on a fee or contract basis
- 70333000 - Housing services
- 71310000 - Consultative engineering and construction services
- 71314000 - Energy and related services
- 71315000 - Building services
- 71500000 - Construction-related services
- 71600000 - Technical testing, analysis and consultancy services
- 71631490 - Runway-inspection services
- 72224000 - Project management consultancy services
- 72250000 - System and support services
- 72512000 - Document management services
- 72514000 - Computer facilities management services
- 75123000 - Administrative housing services
- 77211500 - Tree-maintenance services
- 77300000 - Horticultural services
- 77310000 - Planting and maintenance services of green areas
- 77314000 - Grounds maintenance services
- 77320000 - Sports fields maintenance services
- 77340000 - Tree pruning and hedge trimming
- 79710000 - Security services
- 79715000 - Patrol services
- 79810000 - Printing services
- 79992000 - Reception services
- 79993000 - Building and facilities management services

- 79993100 - Facilities management services
- 80510000 - Specialist training services
- 85100000 - Health services
- 90460000 - Cesspool or septic tank emptying services
- 90500000 - Refuse and waste related services
- 90511400 - Paper collecting services
- 90524000 - Medical waste services
- 90600000 - Cleaning and sanitation services in urban or rural areas, and related services
- 90620000 - Snow-clearing services
- 90640000 - Gully cleaning and emptying services
- 90650000 - Asbestos removal services
- 90690000 - Graffiti removal services
- 90700000 - Environmental services
- 90711100 - Risk or hazard assessment other than for construction
- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90922000 - Pest-control services
- 92610000 - Sports facilities operation services
- 98310000 - Washing and dry-cleaning services
- 98311000 - Laundry-collection services
- 98311100 - Laundry-management services
- 98340000 - Accommodation and office services
- 98351000 - Car park management services
- 98393000 - Tailoring services
- 98395000 - Locksmith services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK - United Kingdom

II.2.4) Description of the procurement

Crown Commercial Service, as the Authority, has put in place an agreement for the provision of Facilities Management and Workplace Services for use by Central Government and UK public sector bodies.

Lot 1c is for Total Facilities Management with a per annum contract value of over £10m+

For further information concerning the scope of the services please refer to Framework

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2a - Hard FM.

Lot No

2a

II.2.2) Additional CPV code(s)

- 34990000 - Control, safety, signalling and light equipment
- 35000000 - Security, fire-fighting, police and defence equipment
- 35120000 - Surveillance and security systems and devices
- 42113390 - Fuel-gas systems
- 42122000 - Pumps
- 45000000 - Construction work
- 45111310 - Dismantling works for military installations
- 45210000 - Building construction work
- 45222300 - Engineering work for security installations
- 45230000 - Construction work for pipelines, communication and power lines, for highways, roads, airfields and railways; flatwork
- 45259100 - Wastewater-plant repair and maintenance work
- 45260000 - Roof works and other special trade construction works
- 45300000 - Building installation work

- 45310000 - Electrical installation work
- 45330000 - Plumbing and sanitary works
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45351000 - Mechanical engineering installation works
- 45420000 - Joinery and carpentry installation work
- 45430000 - Floor and wall covering work
- 45440000 - Painting and glazing work
- 45450000 - Other building completion work
- 48421000 - Facilities management software package
- 50000000 - Repair and maintenance services
- 50116100 - Electrical-system repair services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50410000 - Repair and maintenance services of measuring, testing and checking apparatus
- 50430000 - Repair and maintenance services of precision equipment
- 50530000 - Repair and maintenance services of machinery
- 50600000 - Repair and maintenance services of security and defence materials
- 50700000 - Repair and maintenance services of building installations
- 50740000 - Repair and maintenance services of escalators
- 50750000 - Lift-maintenance services
- 50800000 - Miscellaneous repair and maintenance services
- 51122000 - Installation services of flagpoles
- 63712600 - Vehicle refuelling services
- 63721000 - Port and waterway operation services and associated services
- 63733000 - Aircraft refuelling services
- 65500000 - Meter reading service
- 70330000 - Property management services of real estate on a fee or contract basis
- 70332100 - Land management services
- 70333000 - Housing services
- 71310000 - Consultative engineering and construction services
- 71314000 - Energy and related services
- 71315000 - Building services
- 71500000 - Construction-related services
- 71600000 - Technical testing, analysis and consultancy services
- 71631490 - Runway-inspection services
- 72224000 - Project management consultancy services
- 72250000 - System and support services
- 72514000 - Computer facilities management services
- 79993000 - Building and facilities management services
- 79993100 - Facilities management services
- 90460000 - Cesspool or septic tank emptying services
- 90620000 - Snow-clearing services

- 90640000 - Gully cleaning and emptying services
- 90650000 - Asbestos removal services
- 90690000 - Graffiti removal services
- 90700000 - Environmental services
- 90711100 - Risk or hazard assessment other than for construction
- 98395000 - Locksmith services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK - United Kingdom

II.2.4) Description of the procurement

Crown Commercial Service, as the Authority, has put in place an agreement for the provision of Facilities Management and Workplace Services for use by Central Government and UK public sector bodies.

Lot 2a is for Hard Facilities Management with a per annum contract value of £0.00 to £1.5m

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2b - Hard FM.

Lot No

2b

II.2.2) Additional CPV code(s)

- 34990000 - Control, safety, signalling and light equipment
- 35000000 - Security, fire-fighting, police and defence equipment
- 35120000 - Surveillance and security systems and devices
- 42113390 - Fuel-gas systems
- 42122000 - Pumps
- 45000000 - Construction work
- 45111310 - Dismantling works for military installations
- 45210000 - Building construction work
- 45222300 - Engineering work for security installations
- 45230000 - Construction work for pipelines, communication and power lines, for highways, roads, airfields and railways; flatwork
- 45259100 - Wastewater-plant repair and maintenance work
- 45260000 - Roof works and other special trade construction works
- 45300000 - Building installation work
- 45310000 - Electrical installation work
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45351000 - Mechanical engineering installation works
- 45420000 - Joinery and carpentry installation work
- 45430000 - Floor and wall covering work
- 45440000 - Painting and glazing work
- 45450000 - Other building completion work
- 48421000 - Facilities management software package
- 50000000 - Repair and maintenance services
- 50116100 - Electrical-system repair services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50410000 - Repair and maintenance services of measuring, testing and checking apparatus
- 50430000 - Repair and maintenance services of precision equipment
- 50530000 - Repair and maintenance services of machinery
- 50600000 - Repair and maintenance services of security and defence materials
- 50700000 - Repair and maintenance services of building installations
- 50740000 - Repair and maintenance services of escalators
- 50750000 - Lift-maintenance services
- 50800000 - Miscellaneous repair and maintenance services

- 51122000 - Installation services of flagpoles
- 63700000 - Support services for land, water and air transport
- 63712600 - Vehicle refuelling services
- 63721000 - Port and waterway operation services and associated services
- 63733000 - Aircraft refuelling services
- 65500000 - Meter reading service
- 70330000 - Property management services of real estate on a fee or contract basis
- 70332100 - Land management services
- 70333000 - Housing services
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- 71315000 - Building services
- 71500000 - Construction-related services
- 71600000 - Technical testing, analysis and consultancy services
- 71631490 - Runway-inspection services
- 72224000 - Project management consultancy services
- 72250000 - System and support services
- 72514000 - Computer facilities management services
- 79993000 - Building and facilities management services
- 79993100 - Facilities management services
- 90460000 - Cesspool or septic tank emptying services
- 90620000 - Snow-clearing services
- 90640000 - Gully cleaning and emptying services
- 90650000 - Asbestos removal services
- 90690000 - Graffiti removal services
- 90700000 - Environmental services
- 90711100 - Risk or hazard assessment other than for construction
- 98395000 - Locksmith services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK - United Kingdom

II.2.4) Description of the procurement

Crown Commercial Service, as the Authority, has put in place an agreement for the provision of Facilities Management and Workplace Services for use by Central Government and UK

public sector bodies.

Lot 2b is for Hard Facilities Management with a per annum contract value of over £1.5 to £10m

For further information concerning the scope of the services please refer to Framework Schedule 1 (Specification) of the Terms and Conditions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2c - Hard FM.

Lot No

2c

II.2.2) Additional CPV code(s)

- 34990000 - Control, safety, signalling and light equipment
- 35000000 - Security, fire-fighting, police and defence equipment
- 35120000 - Surveillance and security systems and devices
- 42113390 - Fuel-gas systems
- 42122000 - Pumps
- 45000000 - Construction work
- 45111310 - Dismantling works for military installations
- 45210000 - Building construction work

- 45222300 - Engineering work for security installations
- 45230000 - Construction work for pipelines, communication and power lines, for highways, roads, airfields and railways; flatwork
- 45259100 - Wastewater-plant repair and maintenance work
- 45260000 - Roof works and other special trade construction works
- 45300000 - Building installation work
- 45310000 - Electrical installation work
- 45330000 - Plumbing and sanitary works
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45351000 - Mechanical engineering installation works
- 45420000 - Joinery and carpentry installation work
- 45430000 - Floor and wall covering work
- 45440000 - Painting and glazing work
- 45450000 - Other building completion work
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- 50000000 - Repair and maintenance services
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- 50410000 - Repair and maintenance services of measuring, testing and checking apparatus
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- 50530000 - Repair and maintenance services of machinery
- 50600000 - Repair and maintenance services of security and defence materials
- 50700000 - Repair and maintenance services of building installations
- 50740000 - Repair and maintenance services of escalators
- 50750000 - Lift-maintenance services
- 50800000 - Miscellaneous repair and maintenance services
- 51122000 - Installation services of flagpoles
- 63700000 - Support services for land, water and air transport
- 63712600 - Vehicle refuelling services
- 63721000 - Port and waterway operation services and associated services
- 63733000 - Aircraft refuelling services
- 65500000 - Meter reading service
- 70330000 - Property management services of real estate on a fee or contract basis
- 70332100 - Land management services
- 70333000 - Housing services
- 71310000 - Consultative engineering and construction services
- 71314000 - Energy and related services
- 71315000 - Building services
- 71500000 - Construction-related services
- 71600000 - Technical testing, analysis and consultancy services
- 71631490 - Runway-inspection services

- 72224000 - Project management consultancy services
- 72250000 - System and support services
- 72514000 - Computer facilities management services
- 79993000 - Building and facilities management services
- 79993100 - Facilities management services
- 90460000 - Cesspool or septic tank emptying services
- 90620000 - Snow-clearing services
- 90640000 - Gully cleaning and emptying services
- 90650000 - Asbestos removal services
- 90690000 - Graffiti removal services
- 90700000 - Environmental services
- 90711100 - Risk or hazard assessment other than for construction
- 98395000 - Locksmith services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK - United Kingdom

II.2.4) Description of the procurement

Crown Commercial Service, as the Authority, has put in place an agreement for the provision of Facilities Management and Workplace Services for use by Central Government and UK public sector bodies.

Lot 2c is for Hard Facilities Management with a per annum contract value of over £10m+

For further information concerning the scope of the services please refer to Framework Schedule 1 (Specification) of the Terms and Conditions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3a - Soft FM.

Lot No

3a

II.2.2) Additional CPV code(s)

- 35120000 - Surveillance and security systems and devices
- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 48421000 - Facilities management software package
- 55000000 - Hotel, restaurant and retail trade services
- 55300000 - Restaurant and food-serving services
- 55500000 - Canteen and catering services
- 55520000 - Catering services
- 55900000 - Retail trade services
- 60120000 - Taxi services
- 63700000 - Support services for land, water and air transport
- 63712600 - Vehicle refuelling services
- 63721000 - Port and waterway operation services and associated services
- 63733000 - Aircraft refuelling services
- 64100000 - Post and courier services
- 65500000 - Meter reading service
- 70210000 - Residential property renting or leasing services
- 70330000 - Property management services of real estate on a fee or contract basis
- 70332100 - Land management services
- 70333000 - Housing services
- 71600000 - Technical testing, analysis and consultancy services
- 71631490 - Runway-inspection services
- 72224000 - Project management consultancy services

- 72250000 - System and support services
- 72512000 - Document management services
- 72514000 - Computer facilities management services
- 75123000 - Administrative housing services
- 77211500 - Tree-maintenance services
- 77230000 - Services incidental to forestry
- 77300000 - Horticultural services
- 77310000 - Planting and maintenance services of green areas
- 77314000 - Grounds maintenance services
- 77320000 - Sports fields maintenance services
- 77340000 - Tree pruning and hedge trimming
- 79710000 - Security services
- 79715000 - Patrol services
- 79810000 - Printing services
- 79992000 - Reception services
- 79993000 - Building and facilities management services
- 79993100 - Facilities management services
- 80510000 - Specialist training services
- 85100000 - Health services
- 90460000 - Cesspool or septic tank emptying services
- 90500000 - Refuse and waste related services
- 90511400 - Paper collecting services
- 90524000 - Medical waste services
- 90600000 - Cleaning and sanitation services in urban or rural areas, and related services
- 90620000 - Snow-clearing services
- 90640000 - Gully cleaning and emptying services
- 90650000 - Asbestos removal services
- 90690000 - Graffiti removal services
- 90700000 - Environmental services
- 90711100 - Risk or hazard assessment other than for construction
- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90922000 - Pest-control services
- 92610000 - Sports facilities operation services
- 98310000 - Washing and dry-cleaning services
- 98311000 - Laundry-collection services
- 98311100 - Laundry-management services
- 98340000 - Accommodation and office services
- 98351000 - Car park management services
- 98393000 - Tailoring services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK - United Kingdom

II.2.4) Description of the procurement

Crown Commercial Service, as the Authority, has put in place an agreement for the provision of Facilities Management and Workplace Services for use by Central Government and UK public sector bodies.

Lot 3a is for Soft Facilities Management with a per annum contract value of £0.00 to £1m

For further information concerning the scope of the services please refer to Framework Schedule 1 (Specification) of the Terms and Conditions

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3b - Soft FM.

Lot No

3b

II.2.2) Additional CPV code(s)

- 35120000 - Surveillance and security systems and devices
- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 48421000 - Facilities management software package
- 55000000 - Hotel, restaurant and retail trade services
- 55300000 - Restaurant and food-serving services
- 55500000 - Canteen and catering services
- 55520000 - Catering services
- 55900000 - Retail trade services
- 60120000 - Taxi services
- 63700000 - Support services for land, water and air transport
- 63712600 - Vehicle refuelling services
- 63721000 - Port and waterway operation services and associated services
- 63733000 - Aircraft refuelling services
- 64100000 - Post and courier services
- 65500000 - Meter reading service
- 70210000 - Residential property renting or leasing services
- 70330000 - Property management services of real estate on a fee or contract basis
- 70332100 - Land management services
- 70333000 - Housing services
- 71600000 - Technical testing, analysis and consultancy services
- 71631490 - Runway-inspection services
- 72224000 - Project management consultancy services
- 72250000 - System and support services
- 72512000 - Document management services
- 72514000 - Computer facilities management services
- 75123000 - Administrative housing services
- 77211500 - Tree-maintenance services
- 77230000 - Services incidental to forestry
- 77300000 - Horticultural services
- 77310000 - Planting and maintenance services of green areas
- 77314000 - Grounds maintenance services
- 77320000 - Sports fields maintenance services
- 77340000 - Tree pruning and hedge trimming
- 79710000 - Security services
- 79715000 - Patrol services
- 79810000 - Printing services
- 79992000 - Reception services
- 79993000 - Building and facilities management services
- 79993100 - Facilities management services

- 80510000 - Specialist training services
- 85100000 - Health services
- 90460000 - Cesspool or septic tank emptying services
- 90500000 - Refuse and waste related services
- 90511400 - Paper collecting services
- 90524000 - Medical waste services
- 90600000 - Cleaning and sanitation services in urban or rural areas, and related services
- 90620000 - Snow-clearing services
- 90640000 - Gully cleaning and emptying services
- 90690000 - Graffiti removal services
- 90700000 - Environmental services
- 90711100 - Risk or hazard assessment other than for construction
- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90922000 - Pest-control services
- 92610000 - Sports facilities operation services
- 98310000 - Washing and dry-cleaning services
- 98311000 - Laundry-collection services
- 98311100 - Laundry-management services
- 98340000 - Accommodation and office services
- 98351000 - Car park management services
- 98393000 - Tailoring services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK - United Kingdom

II.2.4) Description of the procurement

Crown Commercial Service, as the Authority, has put in place an agreement for the provision of Facilities Management and Workplace Services for use by Central Government and UK public sector bodies.

Lot 3b is for Soft Facilities Management with a per annum contract value of over £1 to £7m

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3c - Soft FM.

Lot No

3c

II.2.2) Additional CPV code(s)

- 35120000 - Surveillance and security systems and devices
- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 48421000 - Facilities management software package
- 55000000 - Hotel, restaurant and retail trade services
- 55300000 - Restaurant and food-serving services
- 55500000 - Canteen and catering services
- 55520000 - Catering services
- 55900000 - Retail trade services
- 60120000 - Taxi services
- 63700000 - Support services for land, water and air transport
- 63712600 - Vehicle refuelling services
- 63721000 - Port and waterway operation services and associated services
- 63733000 - Aircraft refuelling services
- 64100000 - Post and courier services
- 65500000 - Meter reading service
- 70210000 - Residential property renting or leasing services
- 70330000 - Property management services of real estate on a fee or contract

basis

- 70332100 - Land management services
- 70333000 - Housing services
- 71600000 - Technical testing, analysis and consultancy services
- 71631490 - Runway-inspection services
- 72224000 - Project management consultancy services
- 72250000 - System and support services
- 72512000 - Document management services
- 72514000 - Computer facilities management services
- 75123000 - Administrative housing services
- 77211500 - Tree-maintenance services
- 77230000 - Services incidental to forestry
- 77300000 - Horticultural services
- 77310000 - Planting and maintenance services of green areas
- 77314000 - Grounds maintenance services
- 77320000 - Sports fields maintenance services
- 77340000 - Tree pruning and hedge trimming
- 79710000 - Security services
- 79715000 - Patrol services
- 79810000 - Printing services
- 79992000 - Reception services
- 79993000 - Building and facilities management services
- 79993100 - Facilities management services
- 80510000 - Specialist training services
- 85100000 - Health services
- 90460000 - Cesspool or septic tank emptying services
- 90500000 - Refuse and waste related services
- 90511400 - Paper collecting services
- 90524000 - Medical waste services
- 90600000 - Cleaning and sanitation services in urban or rural areas, and related services
- 90620000 - Snow-clearing services
- 90640000 - Gully cleaning and emptying services
- 90650000 - Asbestos removal services
- 90690000 - Graffiti removal services
- 90700000 - Environmental services
- 90711100 - Risk or hazard assessment other than for construction
- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90922000 - Pest-control services
- 92610000 - Sports facilities operation services
- 98310000 - Washing and dry-cleaning services
- 98311000 - Laundry-collection services
- 98311100 - Laundry-management services

- 98340000 - Accommodation and office services
- 98351000 - Car park management services
- 98393000 - Tailoring services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK - United Kingdom

II.2.4) Description of the procurement

Crown Commercial Service, as the Authority, has put in place an agreement for the provision of Facilities Management and Workplace Services for use by Central Government and UK public sector bodies.

Lot 3c is for Soft Facilities Management with a per annum contract value of over £7m+

For further information concerning the scope of the services please refer to Framework Schedule 1 (Specification) of the Terms and Conditions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-027271](#)

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 June 2022

V.2.2) Information about tenders

Number of tenders received: 49

Number of tenders received from SMEs: 12

Number of tenders received by electronic means: 49

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

See Contracts Finder Notice for full supplier list

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £35,000,000,000

Total value of the contract/lot: £35,000,000,000

Section VI. Complementary information

VI.3) Additional information

The value provided in Section II.1.7 is only an estimate. We cannot guarantee to suppliers any business through this Commercial Agreement.

As part of this contract award notice the following can be accessed at:

<https://www.contractsfinder.service.gov.uk/Notice/5a85428e-b1be-4b42-8a14-d029bacdf954>

- 1) Redacted Commercial Agreement
- 2) List of Successful Suppliers
- 3) Approved Customer list
- 4) Transparency Agenda

On 02/04/2014, Government introduced its Government Security Classifications (GSC) scheme which replaced Government Protective Marking Scheme (GPMS). A key aspect is the reduction in the number of security classifications used. All bidders were required to make themselves aware of the changes as it may impact this requirement. This link provides information on the GSC at:

<https://www.gov.uk/government/publications/government-security-classifications>

Cyber Essentials is a mandatory requirement for Central Government contracts which involve handling personal information or provide certain ICT products/services. Government is taking steps to reduce the levels of

cyber security risk in its supply chain through the Cyber Essentials scheme. The scheme defines a set of controls which, when implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet. To participate in this procurement, bidders were required to demonstrate they comply with the technical requirements prescribed by Cyber Essentials, for services under and in connection with this procurement.

VI.4) Procedures for review

VI.4.1) Review body

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3450103503

Country

United Kingdom