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Contract

HAC5951: Mental Health Employment Service

Tower Hamlets

F03: Contract award notice

Notice identifier: 2025/S 000-018579

Procurement identifier (OCID): ocids-h6vhtk-045386

Published 1 May 2025, 4:50pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

Contact

Mr Simon Waller

Email

simon.waller@towerhamlets.gov.uk

Telephone

+44 2073644013

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HAC5951: Mental Health Employment Service

Reference number

DN719920

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The successful bidder will be expected to:

- Deliver provision of 1:1 personalised support based around coaching principles which assesses people's needs and barriers to work and supports people to enter paid employment.
- Develop work-related independence skills through practical support, for example, CV and interview preparation, signposting to volunteering opportunities, training, arranging work placements or experience of work or work trials, where appropriate.
- Develop and maintain effective partnership working with key employment services across the borough including developing joint pathways of supported provision to ensure service users are referred into the service that best meets their needs:
 - o The Council's Employment Service WorkPath, linking to its universal employment service offer and specialist pilot Individual Placement and Support (IPS) for Primary Care provision.
 - o East London Foundation Trust- IPS for Severe mental Illness (SMI).
 - o The Mayors Community Grant (MCG) Projects delivering an employment offer, such as Upskill
 - o NHS Talking Therapies (formerly IAPT) – Employment Advisors
 - o Jobcentre Plus
- Deliver provision of a retention service to enable people with mental health challenges to retain work or transition into alternative employment where there are risks of losing employment.
- Achieve target life satisfaction rates.
- Actively promote mental health awareness and reduce stigma.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £837,108

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Authority is procuring this contract using the Light Touch Regime under Schedule 3 (Social and other specific services) of the Public Contract Regulations 2015 (the Regulations).

The Contract Period is initially for a period of 3 years although the Authority reserves the right to extend the Contract on the same terms for a further period or periods of up to 12 months making a total possible Contract Period of 4 years.

II.2.5) Award criteria

Cost criterion - Name: Price is not the only criterion / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-012756](#)

Section V. Award of contract

Contract No

HAC5951: Mental Health Employment Service

Title

HAC5951: Mental Health Employment Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Working Well Trust

First Floor Office, Pritchard's Road Centre, Marian Place

London

E2 9AX

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £837,108

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom