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Tender

## **Patient Catering Management and Electronic Meal Ordering System**

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-018547

Procurement identifier (OCID): ocids-h6vhtk-04fffd

Published 1 May 2025, 4:17pm

### **Changes to notice**

This notice has been edited. The [previous version](#) is still available.

This opportunity has been extended by 2 weeks. The new tender submission deadline is now 26/05/2025.

Tender title updates to match that on the Tender documentation.

### **Scope**

## **Description**

Implementation of a Patient Catering Management and Electronic Meal Ordering System

## **Total value (estimated)**

- £260,000 excluding VAT
- £312,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 1 August 2025 to 31 July 2030
- Possible extension to 31 July 2032
- 7 years

Description of possible extension:

2 x 12 months

## **Options**

The right to additional purchases while the contract is valid.

2 x 12 months

## **Main procurement category**

Services

## **CPV classifications**

- 55520000 - Catering services
- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKC2 - Northumberland and Tyne and Wear

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

16 May 2025, 4:00pm

### **Tender submission deadline**

26 May 2025, 12:00pm

**Submission address and any special instructions**

<https://atamis-1928.lightning.force.com/lightning/page/home>

**Tenders may be submitted electronically**

Yes

**Languages that may be used for submission**

English

**Award decision date (estimated)**

31 July 2025

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**Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Quality	See ITT Document 3 Includes 10% social value	Quality	80.00%
Cost	See Annex 4	Cost	20.00%

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**Other information****Applicable trade agreements**

- Government Procurement Agreement (GPA)

## Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

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## Contracting authority

### The Newcastle Upon Tyne Hospitals NHS Foundation Trust

- Public Procurement Organisation Number: PDCY-5582-YRHQ

Regent Point

NEWCASTLE UPON TYNE

NE7 7DN

United Kingdom

Email: [helen.potts18@nhs.net](mailto:helen.potts18@nhs.net)

Website: <https://www.newcastle-hospitals.nhs.uk>

Region: UKC22 - Tyneside

Organisation type: Public authority - central government