

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018547-2025>

Tender

Patient Catering Management and Electronic Meal Ordering System

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-018547

Procurement identifier (OCID): ocds-h6vhtk-04fffd

Published 1 May 2025, 4:17pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

This opportunity has been extended by 2 weeks. The new tender submission deadline is now 26/05/2025.

Tender title updates to match that on the Tender documentation.

Scope

Description

Implementation of a Patient Catering Management and Electronic Meal Ordering System

Total value (estimated)

- £260,000 excluding VAT
- £312,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 August 2025 to 31 July 2030
- Possible extension to 31 July 2032
- 7 years

Description of possible extension:

2 x 12 months

Options

The right to additional purchases while the contract is valid.

2 x 12 months

Main procurement category

Services

CPV classifications

- 55520000 - Catering services
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC2 - Northumberland and Tyne and Wear

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

16 May 2025, 4:00pm

Tender submission deadline

26 May 2025, 12:00pm

Submission address and any special instructions

<https://atamis-1928.lightning.force.com/lightning/page/home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

31 July 2025

Award criteria

Name	Description	Type	Weighting
Quality	See ITT Document 3 Includes 10% social value	Quality	80.00%
Cost	See Annex 4	Cost	20.00%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

The Newcastle Upon Tyne Hospitals NHS Foundation Trust

- Public Procurement Organisation Number: PDCY-5582-YRHQ

Regent Point

NEWCASTLE UPON TYNE

NE7 7DN

United Kingdom

Email: helen.potts18@nhs.net

Website: <https://www.newcastle-hospitals.nhs.uk>

Region: UKC22 - Tyneside

Organisation type: Public authority - central government