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Tender

CR: Case Management Systems (CMS) improvement FTS

Department for Education

F02: Contract notice

Notice identifier: 2023/S 000-018506

Procurement identifier (OCID): ocds-h6vhtk-03dd74

Published 29 June 2023, 11:29am

Section I: Contracting authority

I.1) Name and addresses

Department for Education

Sanctuary Buildings, 20, Great Smith Street

London

SW1P 3BT

Email

Emilie.WILKINSON@EDUCATION.GOV.UK

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-education>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://education.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://education.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CR: Case Management Systems (CMS) improvement FTS

II.1.2) Main CPV code

- 72220000 - Systems and technical consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Department for Education are looking for a provider to enhance the development and use of case management systems (CMS) in children's social care to enable social workers to spend more time with families. This contract is due to commence 1st September 2023 and will run until June 2024.

Departmental research has concluded that technology used by social workers to record their work with children, support social workers in their day-to-day work, and collect statutory and local data could be improved or standardised. Whilst local authorities are responsible for funding and managing their digital estate, the department made a commitment in the recent Stable Homes, Built on Love strategy to improve case management systems to enable social workers to spend more time directly with children and families.

II.1.5) Estimated total value

Value excluding VAT: £291,666

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

We are seeking a supplier to facilitate LAs to agree and articulate the minimum core functionalities (MCF) that a Children's Social Care CMS (Case Management System) should have, based on multiple user needs. The supplier will map existing market products against the minimum core functionalities as well as survey the wider landscape of digital systems and products that consume and use children's social care data or interact with children's social care case management products, as well as the stakeholders who either have a role to play in shaping, or are impacted by, the development of children's social care systems and standards.

The supplier will also appraise options for how open data and technical standards for Children's Social Care to support the movement of information across systems and agencies (in the mapped ecosystem) could be developed, governed, and implemented and maintained and finally develop and trial a set of 3-4 interoperability-oriented data and technical open standards for interoperability-oriented use cases prioritised by the user

community – and located within the mapped ecosystem, and review the applicability of existing standards initiatives to CSC CMS.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 September 2023

End date

30 June 2024

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 July 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

31 July 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Department for Education

London

Country

United Kingdom