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Contract

## **Energy Advice Service delivered for Peabody Trust**

Peabody

F03: Contract award notice

Notice identifier: 2021/S 000-018506

Procurement identifier (OCID): ocds-h6vhtk-02a502

Published 2 August 2021, 6:14pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Peabody

Minster Court, 45-47 Westminster Bridge Road

London

SE1 7JB

#### **Email**

[patric.lemagnen@peabody.org.uk](mailto:patric.lemagnen@peabody.org.uk)

#### **Telephone**

+44 2038284233

#### **Country**

United Kingdom

#### **NUTS code**

UKI - London

**Internet address(es)**

Main address

<https://www.peabody.org.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Energy Advice Service delivered for Peabody Trust

**II.1.2) Main CPV code**

- 71314300 - Energy-efficiency consultancy services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Peabody ("Peabody") is seeking to appoint a single Service Provider to undertake telephone and home visit energy advice to our customers. The Service Provider will operate pan-London, Essex and Kent, and the scope will extend to any property owned or managed by the Peabody Trust.

Our aims of the energy advice service are to; offer general energy saving advice information to all of our customers, and also to provide further support for those customers who require it. General energy advice information will be provided through the Peabody website, in newsletters and on Peabody's social media.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £399,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 71314300 - Energy-efficiency consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

### **II.2.4) Description of the procurement**

Peabody ("Peabody") is seeking to appoint a single Service Provider to undertake telephone and home visit energy advice to our customers. The Service Provider will operate pan-London, Essex and Kent, and the scope will extend to any property owned or managed by the Peabody Trust.

Our aims of the energy advice service are to; offer general energy saving advice information to all of our customers, and also to provide further support for those customers who require it. General energy advice information will be provided through the Peabody website, in newsletters and on Peabody's social media.

This ITT is to appoint an Energy Advice Service Provider to support our customers with energy advice, especially those who are at most risk of fuel poverty. To comply with GDPR we will provide the Service Provider with referrals from customers that have agreed for their contact details to be passed over. The Service Provider will then contact the customer and provide the appropriate telephone advice, or home visit, along with additional support sessions if required.

Peabody will be promoting this service widely to our customers through written and online promotion as well as referring to the service in written correspondence. We will also promote our service through the Peabody contact centre and internal teams who are

already working with customers who may be at risk of fuel poverty.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/23C67Y95A8>

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-007569](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 July 2020

### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

AgilityEco Services Limited

Suite 5, Mid-Day Court, 20-24 Brighton Rd

Sutton

SM2 5BN

Country

United Kingdom

NUTS code

- UKI - London

National registration number

08304360

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £399,000

Total value of the contract/lot: £399,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=615619414>

GO Reference: GO-202182-PRO-18670050

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of England and Wales

London

Country

United Kingdom