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Awarded contract

CON-21-084 Facilities Management

Financial Conduct Authority

F03: Contract award notice

Notice reference: 2022/S 000-018494

Published: 6 July 2022, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

Email

fpsprocurement@fca.org.uk

Telephone

+44 2070661000

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.fca.org.uk

Buyer's address

www.fca.org.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CON-21-084 Facilities Management

Reference number

CON-21-084

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

The FCA is seeking to appoint two bundled service providers to deliver Facilities Services at 12 Endeavour Square (12 ES), London E20 1JN; and Quayside House (QSH), 127 Fountainbridge, Edinburgh EH3 9QG.

The FCA is establishing a contractual mechanism to provide Facilities Services to the FCA for a period of three years starting from 1 July 2022, with an option to extend for a further period of twenty-four months. The Contracts will be owned and managed by the FCA, with provision for it to be used by itself, the Payment Systems Regulator (PSR) and potentially tenants.

The bundled services delivery model consists of two lots: Lot 1- Facilities Management (FM) and Lot 2 - Catering/Front of House (FOH).

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £60,000,000

II.2) Description

II.2.1) Title

Facilities Management (FM)

Lot No

1

II.2.2) Additional CPV code(s)

- 79993100 - Facilities management services
- 50000000 - Repair and maintenance services
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 90910000 - Cleaning services
- 90919200 - Office cleaning services
- 79710000 - Security services
- 79500000 - Office-support services
- 77310000 - Planting and maintenance services of green areas
- 90500000 - Refuse and waste related services
- 30192700 - Stationery
- 79520000 - Reprographic services
- 64100000 - Post and courier services

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKM75 - Edinburgh, City of

Main site or place of performance

LONDON, Edinburgh, City of

II.2.4) Description of the procurement

The FCA is seeking to appoint two bundled service providers to deliver Facilities Services at 12 Endeavour Square (12 ES), London E20 1JN; and Quayside House (QSH), 127 Fountainbridge, Edinburgh EH3 9QG.

The FCA is establishing a contractual mechanism to provide Facilities Services to the FCA for a period of three years starting from 1 July 2022, with an option to extend for a further period of twenty-four months. The Contracts will be owned and managed by the FCA, with provision for it to be used by itself, the Payment Systems Regulator (PSR) and potentially tenants.

Lot 1 - Facilities Management (FM).

Key services:

M&E – Building Maintenance

- Asset management
- Moves and changes
- Furniture
- Environmental
- Locker and key management

Cleaning

- Internal Cleaning
- General Waste
- Confidential Waste

Planting

- Pest control

Physical Security Guarding

- Physical security guarding
- Security systems & access control
- Security system software
- Access pass management
- First aid

Helpdesk

- Facilities helpdesk solution

Office Services

- Post (including scanning)

- Franking

- Reprographics

- Couriers

- Stationery, ordering and restocking

II.2.5) Award criteria

Quality criterion - Name: Criterion 1 / Weighting: 70

Cost criterion - Name: Criterion 1 / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Catering/Front of House

Lot No

2

II.2.2) Additional CPV code(s)

- 55500000 - Canteen and catering services
- 55520000 - Catering services
- 79992000 - Reception services
- 50340000 - Repair and maintenance services of audio-visual and optical equipment

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKM75 - Edinburgh, City of

Main site or place of performance

LONDON, Edinburgh, City of

II.2.4) Description of the procurement

The FCA is seeking to appoint two bundled service providers to deliver Facilities Services at 12 Endeavour Square (12 ES), London E20 1JN; and Quayside House (QSH), 127 Fountainbridge, Edinburgh EH3 9QG.

The FCA is establishing a contractual mechanism to provide Facilities Services to the FCA for a period of three years starting from 1 July 2022, with an option to extend for a further period of twenty-four months. The Contracts will be owned and managed by the FCA, with provision for it to be used by itself, the Payment Systems Regulator (PSR) and potentially tenants.

Lot 2 - Catering/Front of House

Key Services:

Catering

- Restaurant and Coffee bar service
- Hospitality (incl. dining and exec floor)
- Kitchen asset maintenance
- Kitchen area cleaning
- Vending machine service (including maintenance, PAT)

- Britta taps / new solution
- Office floor refreshment areas

FOH Services

- Main Reception desk services
- Visitor Management
- Visitor pass management
- Client floor reception desks services
- Conference suite and Client room management
- Audio Visual set up, repair and maintenance
- Porterage

II.2.5) Award criteria

Quality criterion - Name: Criterion 1 / Weighting: 70

Cost criterion - Name: Criterion 1 / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-023614](#)

Section V. Award of contract

Contract No

CON-21-084

Lot No

1

Title

FM

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 June 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CBRE Managed Services Ltd

61 Southwark Street

London

SE10HL

Country

United Kingdom

NUTS code

- UKI - London

National registration number

01799580

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £35,000,000

Total value of the contract/lot: £35,000,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Security Services

Cleaning Services

Postroom and Reprographics services

Section V. Award of contract

Contract No

CON 21-084

Lot No

2

Title

Catering/Front of House

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 June 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bartlett Mitchell Limited

300 Thames Valley Park Drive

Reading

RG6 1PT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03828478

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £25,000,000

Total value of the contract/lot: £25,000,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Front of House services

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://fca.delta-esourcing.com/delta/viewNotice.html?noticeId=671577793>

GO Reference: GO-202276-PRO-20559805

VI.4) Procedures for review

VI.4.1) Review body

FCA

12 Endeavour Square

London

E20 1JN

Country

United Kingdom