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Contract

## **CON-21-084 Facilities Management**

Financial Conduct Authority

F03: Contract award notice

Notice identifier: 2022/S 000-018494

Procurement identifier (OCID): ocds-h6vhtk-02e3b1

Published 6 July 2022, 2:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

#### **Email**

[fpsprocurement@fca.org.uk](mailto:fpsprocurement@fca.org.uk)

#### **Telephone**

+44 2070661000

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.fca.org.uk](http://www.fca.org.uk)

Buyer's address

[www.fca.org.uk](http://www.fca.org.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Economic and financial affairs

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CON-21-084 Facilities Management

Reference number

CON-21-084

#### **II.1.2) Main CPV code**

- 79993100 - Facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The FCA is seeking to appoint two bundled service providers to deliver Facilities Services at 12 Endeavour Square (12 ES), London E20 1JN; and Quayside House (QSH), 127 Fountainbridge, Edinburgh EH3 9QG.

The FCA is establishing a contractual mechanism to provide Facilities Services to the FCA for a period of three years starting from 1 July 2022, with an option to extend for a further period of twenty-four months. The Contracts will be owned and managed by the FCA, with provision for it to be used by itself, the Payment Systems Regulator (PSR) and potentially tenants.

The bundled services delivery model consists of two lots: Lot 1- Facilities Management (FM) and Lot 2 - Catering/Front of House (FOH).

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £60,000,000

### **II.2) Description**

### **II.2.1) Title**

Facilities Management (FM)

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 79993100 - Facilities management services
- 50000000 - Repair and maintenance services
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 90910000 - Cleaning services
- 90919200 - Office cleaning services
- 79710000 - Security services
- 79500000 - Office-support services
- 77310000 - Planting and maintenance services of green areas
- 90500000 - Refuse and waste related services
- 30192700 - Stationery
- 79520000 - Reprographic services
- 64100000 - Post and courier services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKM75 - Edinburgh, City of

Main site or place of performance

LONDON, Edinburgh, City of

### **II.2.4) Description of the procurement**

The FCA is seeking to appoint two bundled service providers to deliver Facilities Services

at 12 Endeavour Square (12 ES), London E20 1JN; and Quayside House (QSH), 127 Fountainbridge, Edinburgh EH3 9QG.

The FCA is establishing a contractual mechanism to provide Facilities Services to the FCA for a period of three years starting from 1 July 2022, with an option to extend for a further period of twenty-four months. The Contracts will be owned and managed by the FCA, with provision for it to be used by itself, the Payment Systems Regulator (PSR) and potentially tenants.

Lot 1 - Facilities Management (FM).

Key services:

M&E – Building Maintenance

- Asset management
- Moves and changes
- Furniture
- Environmental
- Locker and key management

Cleaning

- Internal Cleaning
- General Waste
- Confidential Waste

Planting

- Pest control

Physical Security Guarding

- Physical security guarding
- Security systems & access control
- Security system software

- Access pass management
- First aid

Helpdesk

- Facilities helpdesk solution

Office Services

- Post (including scanning)
- Franking
- Reprographics
- Couriers
- Stationery, ordering and restocking

#### **II.2.5) Award criteria**

Quality criterion - Name: Criterion 1 / Weighting: 70

Cost criterion - Name: Criterion 1 / Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Catering/Front of House

Lot No

### **II.2.2) Additional CPV code(s)**

- 55500000 - Canteen and catering services
- 55520000 - Catering services
- 79992000 - Reception services
- 50340000 - Repair and maintenance services of audio-visual and optical equipment

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKM75 - Edinburgh, City of

Main site or place of performance

LONDON, Edinburgh, City of

### **II.2.4) Description of the procurement**

The FCA is seeking to appoint two bundled service providers to deliver Facilities Services at 12 Endeavour Square (12 ES), London E20 1JN; and Quayside House (QSH), 127 Fountainbridge, Edinburgh EH3 9QG.

The FCA is establishing a contractual mechanism to provide Facilities Services to the FCA for a period of three years starting from 1 July 2022, with an option to extend for a further period of twenty-four months. The Contracts will be owned and managed by the FCA, with provision for it to be used by itself, the Payment Systems Regulator (PSR) and potentially tenants.

Lot 2 - Catering/Front of House

Key Services:

Catering

- Restaurant and Coffee bar service
- Hospitality (incl. dining and exec floor)
- Kitchen asset maintenance

- Kitchen area cleaning
- Vending machine service (including maintenance, PAT)
- Britta taps / new solution
- Office floor refreshment areas

#### FOH Services

- Main Reception desk services
- Visitor Management
- Visitor pass management
- Client floor reception desks services
- Conference suite and Client room management
- Audio Visual set up, repair and maintenance
- Porterage

#### **II.2.5) Award criteria**

Quality criterion - Name: Criterion 1 / Weighting: 70

Cost criterion - Name: Criterion 1 / Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-023614](#)

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## **Section V. Award of contract**

### **Contract No**

CON-21-084

### **Lot No**

1

### **Title**

FM

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 June 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

CBRE Managed Services Ltd

61 Southwark Street

London

SE10HL

Country

United Kingdom

NUTS code

- UKI - London

National registration number

01799580

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £35,000,000

Total value of the contract/lot: £35,000,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Security Services

Cleaning Services

Postroom and Reprographics services

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## **Section V. Award of contract**

### **Contract No**

CON 21-084

### **Lot No**

2

### **Title**

Catering/Front of House

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 June 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Bartlett Mitchell Limited

300 Thames Valley Park Drive

Reading

RG6 1PT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03828478

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £25,000,000

Total value of the contract/lot: £25,000,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Front of House services

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://fca.delta-esourcing.com/delta/viewNotice.html?noticeId=671577793>

GO Reference: GO-202276-PRO-20559805

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

FCA

12 Endeavour Square

London

E20 1JN

Country

United Kingdom