

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018490-2022>

Contract

Demand Responsive Transport (DRT) Service

Leicestershire County Council

F03: Contract award notice

Notice identifier: 2022/S 000-018490

Procurement identifier (OCID): ocds-h6vhtk-02d3c7

Published 6 July 2022, 1:51pm

Section I: Contracting authority

I.1) Name and addresses

Leicestershire County Council

County Hall, Leicester Road, Glenfield

Leicester

LE3 8RA

Contact

Mr Simon Ip

Email

simon.ip@leics.gov.uk

Telephone

+44 1163055390

Country

United Kingdom

NUTS code

UKF2 - Leicestershire, Rutland and Northamptonshire

Internet address(es)

Main address

<https://www.eastmidstenders.org/index.html>

Buyer's address

<https://www.eastmidstenders.org/index.html>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Demand Responsive Transport (DRT) Service

Reference number

DN548857

II.1.2) Main CPV code

- 60112000 - Public road transport services

II.1.3) Type of contract

Services

II.1.4) Short description

Leicestershire County Council (the Authority) requires a transport operator to operate a new demand responsive transport (DRT) service. The service will be funded by the Government's Rural Mobility Fund, which aims to trial on-demand bus services in rural or suburban areas. The objectives of the DRT service, as set out by the Department for Transport (DfT) are to:

- Improve access to employment, education, healthcare and other services
- Enable greater social inclusion and reduce isolation
- Provide a public transport offer that attracts a diverse customer base
- Support the Government's commitments to tackling air pollution and reducing carbon emissions by reducing reliance on private vehicles

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,400,000

II.2) Description

II.2.1) Title

Bus Operator

Lot No

1

II.2.2) Additional CPV code(s)

- 60100000 - Road transport services

II.2.3) Place of performance

NUTS codes

- UKF2 - Leicestershire, Rutland and Northamptonshire

II.2.4) Description of the procurement

Leicestershire County Council (the Authority) requires a transport operator to operate a new demand responsive transport (DRT) service. The service will be funded by the Government's Rural Mobility Fund, which aims to trial on-demand bus services in rural or suburban areas. The objectives of the DRT service, as set out by the Department for Transport (DfT) are to:

- Improve access to employment, education, healthcare and other services
- Enable greater social inclusion and reduce isolation
- Provide a public transport offer that attracts a diverse customer base
- Support the Government's commitments to tackling air pollution and reducing carbon emissions by reducing reliance on private vehicles

II.2.5) Award criteria

Quality criterion - Name: Method statements / Weighting: 20

Price - Weighting: 80

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Technology Provider

Lot No

2

II.2.2) Additional CPV code(s)

- 31700000 - Electronic, electromechanical and electrotechnical supplies

II.2.3) Place of performance

NUTS codes

- UKF2 - Leicestershire, Rutland and Northamptonshire

II.2.4) Description of the procurement

Under Lot 2, the Authority requires a technology supplier ('Supplier') to provide and operate

the software to run a full 'corner to corner' DRT service within the parameters laid out by

the Authority. A call centre operation is also required to handle telephone bookings, record

and schedule DRT trips. The successful supplier will be required to work in partnership with

a suitable transport operator, which will be procured by the Authority (see Lot 1), to operate

the transport service.

The service will use an app provided and operated by the successful supplier as well as web

and phone options to interface with the same system for passengers. Journeys will be booked at the time of travel as well as in advance. The transport operator will supply all vehicles and drivers.

The objectives for the DRT service, as set out by the Department for Transport (DfT), are to:

- Improve access to employment, education, healthcare and other services
- Enable greater social inclusion and reduce isolation
- Provide a public transport offer that attracts a diverse passenger base
- Support the Government's commitments to tackling air pollution and reducing carbon emissions by reducing reliance on private vehicles

II.2.5) Award criteria

Quality criterion - Name: Method Statements / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-019544](#)

Section V. Award of contract

Lot No

1

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 July 2022

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 12

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liftango Ltd

2 Grieve Turn

North Berwick

EH39 5FH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12760405

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £80,260 / Highest offer: £126,100 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom