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Contract

NNC- Educational Case Management System

North Northamptonshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-018482

Procurement identifier (OCID): ocds-h6vhtk-04701d

Published 14 June 2024, 2:45pm

Section I: Contracting authority

I.1) Name and addresses

North Northamptonshire Council

Sheerness House, 41 Meadow Road

KETTERING

NN168TL

Contact

North Northamptonshire Procurement Team

Email

procurement@northnorthants.gov.uk

Country

United Kingdom

Region code

UKF25 - North Northamptonshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.northnorthants.gov.uk>

Buyer's address

www.northnorthants.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NNC- Educational Case Management System

Reference number

NNC00000273

II.1.2) Main CPV code

- 72212000 - Programming services of application software

II.1.3) Type of contract

Services

II.1.4) Short description

The project will deliver the following outcomes:

The Education Case Management System will provide a central database for the Education Service and provide customer and partner portals. There are several benefits expected to be seen by Children's Services, from the procurement of the Education Case Management System, including:

Improving data quality by making it the only system that the service uses, integration with internal systems and portals and links to external systems from Ofsted and the Department of Work and Pensions;

Efficiency by automating workflow (e.g., streamlining school admissions, and communicating through online portals);

Improve effectiveness within the service (e.g., by reducing double keying by staff, and reconciliation of payments by the Finance team, and reducing duplication of information);

Delivering improved communication with customers, partners, and between internal departments. It will reduce calls and e-mails into the central Customer Services team and aims to reduce the number of complaints received;

Improved access and accuracy for reporting, using data to manage services and make decisions using integrated business intelligence systems;

Improved processing speeds and business continuity using advanced Cloud technology and Artificial Intelligence (AI) functionality, where appropriate;

Improved contract management by a dedicated resource; and

Improved and regular staff training, including using the Council's Learning and Development team.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £913,597

II.2) Description

II.2.2) Additional CPV code(s)

- 30237110 - Network interfaces
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality and Social Values / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract is awarded following a mini competition using Lot 2: Education, Community Health, and Social Care Solutions of the Crown Commercial Service Vertical Application Solutions (RM6259) framework agreement.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Title

NNC-Educational Case Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 June 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Access UK Ltd

Armstrong Building, Oakwood Drive

Loughborough

LE11 3QF

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

02343760

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £913,597

Total value of the contract/lot: £913,597

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

North Northamptonshire Council

Kettering

Country

United Kingdom