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Contract

## **NNC- Educational Case Management System**

North Northamptonshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-018482

Procurement identifier (OCID): ocds-h6vhtk-04701d

Published 14 June 2024, 2:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Northamptonshire Council

Sheerness House, 41 Meadow Road

KETTERING

NN168TL

#### **Contact**

North Northamptonshire Procurement Team

#### **Email**

[procurement@northnorthants.gov.uk](mailto:procurement@northnorthants.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKF25 - North Northamptonshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.northnorthants.gov.uk>

Buyer's address

[www.northnorthants.gov.uk](http://www.northnorthants.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NNC- Educational Case Management System

Reference number

NNC00000273

#### **II.1.2) Main CPV code**

- 72212000 - Programming services of application software

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The project will deliver the following outcomes:

The Education Case Management System will provide a central database for the Education Service and provide customer and partner portals. There are several benefits expected to be seen by Children's Services, from the procurement of the Education Case Management System, including:

Improving data quality by making it the only system that the service uses, integration with internal systems and portals and links to external systems from Ofsted and the Department of Work and Pensions;

Efficiency by automating workflow (e.g., streamlining school admissions, and communicating through online portals);

Improve effectiveness within the service (e.g., by reducing double keying by staff, and reconciliation of payments by the Finance team, and reducing duplication of information);

Delivering improved communication with customers, partners, and between internal departments. It will reduce calls and e-mails into the central Customer Services team and aims to reduce the number of complaints received;

Improved access and accuracy for reporting, using data to manage services and make decisions using integrated business intelligence systems;

Improved processing speeds and business continuity using advanced Cloud technology and Artificial Intelligence (AI) functionality, where appropriate;

Improved contract management by a dedicated resource; and

Improved and regular staff training, including using the Council's Learning and Development team.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £913,597

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 30237110 - Network interfaces
- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)

#### **II.2.4) Description of the procurement**

The Education Case Management System will provide a central database for the Education Service and provide customer and partner portals. There are several benefits expected to be seen by Children's Services, from the procurement of the Education Case Management System, including:

Improving data quality by making it the only system that the service uses, integration with internal systems and portals and links to external systems from Ofsted and the Department of Work and Pensions;

Efficiency by automating workflow (e.g., streamlining school admissions, and communicating through online portals);

Improve effectiveness within the service (e.g., by reducing double keying by staff, and reconciliation of payments by the Finance team, and reducing duplication of information);

Delivering improved communication with customers, partners, and between internal departments. It will reduce calls and e-mails into the central Customer Services team and aims to reduce the number of complaints received;

Improved access and accuracy for reporting, using data to manage services and make decisions using integrated business intelligence systems;

Improved processing speeds and business continuity using advanced Cloud technology and Artificial Intelligence (AI) functionality, where appropriate;

Improved contract management by a dedicated resource; and

Improved and regular staff training, including using the Council's Learning and Development team.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Social Values / Weighting: 70%

Price - Weighting: 30%

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract is awarded following a mini competition using Lot 2: Education, Community Health, and Social Care Solutions of the Crown Commercial Service Vertical Application Solutions (RM6259) framework agreement.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Title**

NNC-Educational Case Management System

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 June 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Access UK Ltd

Armstrong Building, Oakwood Drive

Loughborough

LE11 3QF

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

02343760

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £913,597

Total value of the contract/lot: £913,597

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

North Northamptonshire Council

Kettering

Country

United Kingdom