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Tender

Gloucestershire Welfare Support Scheme and Gloucestershire Emergency Welfare Scheme

Gloucestershire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-018454

Procurement identifier (OCID): ocds-h6vhtk-0506bb ([view related notices](#))

Published 1 May 2025, 2:31pm

Scope

Reference

DN764969

Description

Gloucestershire County Council is tendering for a single provider (or lead provider) framework (with two lots) to distribute food vouchers, utility vouchers, emergency payments and other support. The authority intends to award four year contract commencing on 01 September 2025 and expiring on 31 August 2029,

All providers must be capable of providing services in relation to both lots.

This contract is being procured under the PA23 Light

Touch Regime.

Commercial tool

Establishes a framework

Total value (estimated)

- £25,600,000 excluding VAT
- £30,720,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 31 August 2029
- 4 years

Main procurement category

Services

CPV classifications

- 75310000 - Benefit services

Contract locations

- UKK13 - Gloucestershire

Lot constraints

Description of how multiple lots may be awarded:

Lot 1 (Local Welfare Support Services):

The total estimated value of all contracts which may be awarded under Lot 1 of the framework agreement is not expected to exceed £2.6M over 5 years (i.e., the 4-year term of the framework agreement plus the maximum 1-year term of any call-off contract which might be awarded before its expiry). This sum includes administrative costs of c£80,000 per annum and social care spend routed through this contract.

Lot 2 (Emergency Welfare Services):

The provision of Emergency Welfare Services under Lot 2 of the above framework agreement will not be funded from a Gloucestershire County Council budget. The provision of these services will be grant funded when government funding is provided to the council. Accordingly, there will be no commitment on Gloucestershire County Council to spend any money through the Framework unless it receives grant funding and decides the most effective way to meet the terms of any such grant is by using this framework. Furthermore, any expenditure will be up to but no more than the total grant received.

Lot 1. Local Welfare Support Services

Description

The total estimated value of all contracts which may be awarded under Lot 1 of the framework agreement is not expected to exceed £2.6M over 5 years (i.e., the 4-year term of the framework agreement plus the maximum 1-year term of any call-off contract which might be awarded before its expiry). This sum includes administrative costs of c£60,000 - 90,000 per annum and social care spend routed through this contract. Please note that the estimated value contains both the admin charges and the support distributed to service users via vouchers, white goods etc. VAT will apply to part of the lot value by not all.

Lot value (estimated)

- £2,600,000 excluding VAT
- £3,120,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Emergency Welfare Services**Description**

The provision of Emergency Welfare Services under Lot 2 of the above framework agreement will not be funded from a Gloucestershire County Council budget. The provision of these services will be grant funded when government funding is provided to the council. Accordingly, there will be no commitment on Gloucestershire County Council to spend any money through the Framework unless it receives grant funding and decides the most effective way to meet the terms of any such grant is by using this framework. Furthermore, any expenditure will be up to but no more than the total grant received. Please note that the estimated value contains both the admin charges and the support distributed to service users via vouchers, white goods etc. VAT will apply to part of the lot value by not all. The total estimated value across the contract term is £23,000,000 which includes both the voucher cost and administration in relation to managing the assessment of applications and the issuing of the vouchers to recipients. The total spend is predicated on the council receiving equivalent government funding and therefore suppliers will need to ensure flexibility in terms of the resource to support this element of the service.

Lot value (estimated)

- £23,000,000 excluding VAT

- £27,600,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Single provider framework being created, provider must be able to fulfil both lots

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Lot 1. Local Welfare Support Services

Lot 2. Emergency Welfare Services

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

9 May 2025, 11:59pm

Tender submission deadline

30 May 2025, 12:00pm

Submission address and any special instructions

Submissions of tender will be electronically via the council's procurement portal -

www.supplyingthesouthwest.org.uk

(<https://www.supplyingthesouthwest.org.uk>).

Submissions outside this portal will not be accepted and deemed invalid.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

3 July 2025

Award criteria

Name	Type	Weighting
Quality	Quality	50%
Price	Price	35%
Social Value	Quality	15%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Gloucestershire County Council

- Public Procurement Organisation Number: PZHT-7473-ZVPN

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Region: UKK13 - Gloucestershire

Organisation type: Public authority - sub-central government