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Contract

Access to Work: Mental Health Support Service (ATW:MHSS)

Department for Work and Pensions

F03: Contract award notice

Notice identifier: 2024/S 000-018450

Procurement identifier (OCID): ocds-h6vhtk-038a27

Published 14 June 2024, 12:28pm

Section I: Contracting authority

I.1) Name and addresses

Department for Work and Pensions

Caxton House

London

SW1H 9NA

Email

commercialdirectorate.employmentcategory@dpw.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Access to Work: Mental Health Support Service (ATW:MHSS)

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Department for Work and Pensions wishes to establish two (2) contracts, each with a different supplier, to deliver Access to Work (AtW): Mental Health Support Service under the Access to Work Programme on a national basis (excluding Northern Ireland).

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £50,117,210

II.2) Description

II.2.1) Title

Lot No

Supplier A

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Department for Work and Pensions wishes to establish two (2) contracts, each with a different supplier, to deliver Access to Work (AtW): Mental Health Support Service under the Access to Work Programme on a national basis (excluding Northern Ireland).

In respect of each contract, services are to be delivered throughout England, Wales and Scotland. A contract will be awarded for an initial referral period of four (4) years (plus an initial implementation period of up to 10 weeks), with the option to extend by up to an additional two (2) years. There will a payment tail period of 332 days following the referral period.

The anticipated value for the Programme for the initial four years + additional two years will be £50,117,210 exc. VAT (£60,140,652 inc. VAT) across both AtW: MHSS Contracts.

The requirement will be procured through a "Mini-Competition" through the National Lot on the DWP's Commercial Agreement for the provision of Employment and Health Related Services ("CAEHRS"). CAEHRS is a framework-style agreement for services listed in Schedule 3 of the Public Contracts Regulations 2015 and Schedule 3 of the Public Contracts (Scotland) Regulations 2015.

This opportunity is restricted to suppliers who are registered on the National Lot of CAEHRS.

No supplier may be awarded a contract under more than one Lot.

Conditions applying to the performance of the contracts and the criteria for the award of the contracts are set out in the procurement documents, along with other relevant

information relating to this Contract Notice.

II.2.5) Award criteria

Quality criterion - Name: Delivery Model / Weighting: 18

Quality criterion - Name: Customer Service / Weighting: 10

Quality criterion - Name: Marketing & Promotion / Weighting: 12

Quality criterion - Name: Performance / Weighting: 15

Quality criterion - Name: Management Structure / Weighting: 8

Quality criterion - Name: Recruitment and Retention / Weighting: 8

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality Assurance and Controls / Weighting: 7

Quality criterion - Name: Resilience / Weighting: 7

Quality criterion - Name: Information Security Questionnaire / Weighting: 5

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Price is not the only award criterion and all criteria are stated only in the procurement documents. Tender evaluation was undertaken using a Price per Quality Point (PQP) methodology.

II.2) Description

II.2.1) Title

Lot No

Supplier B

II.2.2) Additional CPV code(s)

- 800000000 - Education and training services
- 850000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-034178](#)

Section V. Award of contract

Contract No

ecm_11824

Lot No

Supplier A

Title

Access to Work Mental Health Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 June 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Maximus UK Services Limited

Leicester

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09072343

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £21,081,981

Section V. Award of contract

Contract No

ecm_11825

Lot No

Supplier B

Title

Access to Work Mental Health Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 June 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ingeus UK Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

4320853

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £29,035,229

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 50 %

Section VI. Complementary information

VI.3) Additional information

Suppliers Instructions:

How to Express Interest in this Tender:

1. Register on the eSourcing portal (this is only required once):

<https://dwp.bravosolution.co.uk> & click the link to register - Accept the terms & conditions & click 'continue' - Enter your correct business & user details - Note your chosen username & click 'Save'. You will receive an email with your password (keep this secure)

2. Express an Interest in the tender - Login to the portal with the username/password - Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant exercise to access the content. - Click the 'Express Interest' button at the top of the page. - This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (A secure area reserved for your projects only) -You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box

3. Responding to the tender - Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining) - You can now use the 'Messages' function to communicate with the buyer and seek any clarification - Note the deadline for completion. Follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions to complete (detailed online help available). To submit your reply use the 'Submit Response' button (top of the page).

For further assistance please consult the online help, or the eTendering help desk.

DWP expressly reserves the rights(i)to use a reverse auction; (ii)to cancel this procurement at any stage; (iii)to not award any contract as a result of the procurement process commenced by publication of this notice; (iv)and in no circumstances will DWP be liable for any costs incurred by potential suppliers.

VI.4) Procedures for review

VI.4.1) Review body

Department for Works and Pensions

London

Country

United Kingdom