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Tender

The Provision of a Tec/Telecare Equipment Installations, Maintenance and Removals Service

Bridgend County Borough Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-018448

Procurement identifier (OCID): ocds-h6vhtk-034eb8

Published 6 July 2022, 10:45am

Section I: Contracting authority

I.1) Name and addresses

Bridgend County Borough Council

Bridgend County Borough Council, Procurement Unit, Civic Offices, Angel Street

Bridgend

CF31 4WB

Email

tenders@bridgend.gov.uk

Telephone

+44 1656643643

Country

United Kingdom

NUTS code

UKL17 - Bridgend and Neath Port Talbot

Internet address(es)

Main address

<http://www.bridgend.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0417

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Social Care

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of a Tec/Telecare Equipment Installations, Maintenance and Removals Service

Reference number

B601/22

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Bridgend County Borough Council is commissioning a Telecare/Technology Enabled Care (TEC) Equipment Installations, Maintenance and Removals Service for eligible Individuals within Bridgend unitary authority area to support individuals to continue to lead fulfilled lives and live independently within Bridgend unitary authority.

II.1.5) Estimated total value

Value excluding VAT: £960,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 35121700 - Alarm systems
- 79711000 - Alarm-monitoring services

II.2.3) Place of performance

NUTS codes

- UKL17 - Bridgend and Neath Port Talbot

II.2.4) Description of the procurement

Bridgend County Borough Council is commissioning a Telecare/Technology Enabled Care (TEC) Equipment Installations, Maintenance and Removals Service for eligible Individuals within Bridgend unitary authority area to support individuals to continue to lead fulfilled lives and live independently within Bridgend unitary authority.

Bridgend County Borough Council in partnership with the Health Board consider telecare/technology enabled care equipment and similar assistive technologies as a key aspect of its prevention and wellbeing strategy and will continue to play a central role in helping strengthen support for those individuals wishing to live more independently. In order to support this agenda, the Council, working in partnership with the Health Board, have increasingly invested in assistive technologies (and associated services) so that it may strengthen choice, control and independence of people living in the borough. The Service is considered central to this ongoing agenda and remains central to the success of the Council and the Health Board's prevention and wellbeing strategy which encompasses independent living in the borough.

Bridgend County Borough Council are committed to securing quality provision and wishes to appoint one provider that can demonstrate they have the proven experience of installing, maintaining and removing Telecare/TEC equipment to and from the homes of people with social care or health support needs. The successful organisation will have staff that include certified Trusted Assessors. The Trusted Assessor role is vital to the success of this Service in the provision of assessing people appropriately for Telecare/TEC Equipment.

During the Agreement Period of this Service, the Council will be updating to utilise digital Telecare/TEC Equipment and also utilise a digital network connection in the homes of individuals under this service, and, should the Council require, the successful provider will be instructed to undertake a replacement programme for the Telecare/TEC Equipment and connections installed in the homes of individual's in Bridgend as described in the specification.

The successful provider will also have adequately demonstrated they have the skills, experience and understanding of undertaking this work in a social care environment, and in particular to people who may be regarded as vulnerable, including older people and people with complex needs.

The Agreement will be for a period of 3 years from the Commencement Date, with an

option to extend up to a further 36 months should the Council wish to exercise this option.

The contract is expected to commence during November 2022.

II.2.6) Estimated value

Value excluding VAT: £960,000

II.2.7) Duration of the contract or the framework agreement

Start date

29 November 2022

End date

28 November 2028

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 August 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

Please refer to tender documentation.

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=122641

(WA Ref:122641)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom