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Tender

## **The Provision of a Tec/Telecare Equipment Installations, Maintenance and Removals Service**

Bridgend County Borough Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-018448

Procurement identifier (OCID): ocds-h6vhtk-034eb8

Published 6 July 2022, 10:45am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Bridgend County Borough Council

Bridgend County Borough Council, Procurement Unit, Civic Offices, Angel Street

Bridgend

CF31 4WB

#### **Email**

[tenders@bridgend.gov.uk](mailto:tenders@bridgend.gov.uk)

#### **Telephone**

+44 1656643643

#### **Country**

United Kingdom

**NUTS code**

UKL17 - Bridgend and Neath Port Talbot

**Internet address(es)**

Main address

<http://www.bridgend.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0417](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0417)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Social Care

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Provision of a Tec/Telecare Equipment Installations, Maintenance and Removals Service

Reference number

B601/22

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Bridgend County Borough Council is commissioning a Telecare/Technology Enabled Care (TEC) Equipment Installations, Maintenance and Removals Service for eligible Individuals within Bridgend unitary authority area to support individuals to continue to lead fulfilled lives and live independently within Bridgend unitary authority.

#### **II.1.5) Estimated total value**

Value excluding VAT: £960,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services
- 35121700 - Alarm systems
- 79711000 - Alarm-monitoring services

### **II.2.3) Place of performance**

NUTS codes

- UKL17 - Bridgend and Neath Port Talbot

### **II.2.4) Description of the procurement**

Bridgend County Borough Council is commissioning a Telecare/Technology Enabled Care (TEC) Equipment Installations, Maintenance and Removals Service for eligible Individuals within Bridgend unitary authority area to support individuals to continue to lead fulfilled lives and live independently within Bridgend unitary authority.

Bridgend County Borough Council in partnership with the Health Board consider telecare/technology enabled care equipment and similar assistive technologies as a key aspect of its prevention and wellbeing strategy and will continue to play a central role in helping strengthen support for those individuals wishing to live more independently. In order to support this agenda, the Council, working in partnership with the Health Board, have increasingly invested in assistive technologies (and associated services) so that it may strengthen choice, control and independence of people living in the borough. The Service is considered central to this ongoing agenda and remains central to the success of the Council and the Health Board's prevention and wellbeing strategy which encompasses independent living in the borough.

Bridgend County Borough Council are committed to securing quality provision and wishes to appoint one provider that can demonstrate they have the proven experience of installing, maintaining and removing Telecare/TEC equipment to and from the homes of people with social care or health support needs. The successful organisation will have staff that include certified Trusted Assessors. The Trusted Assessor role is vital to the success of this Service in the provision of assessing people appropriately for Telecare/TEC Equipment.

During the Agreement Period of this Service, the Council will be updating to utilise digital Telecare/TEC Equipment and also utilise a digital network connection in the homes of individuals under this service, and, should the Council require, the successful provider will be instructed to undertake a replacement programme for the Telecare/TEC Equipment and connections installed in the homes of individual's in Bridgend as described in the specification.

The successful provider will also have adequately demonstrated they have the skills, experience and understanding of undertaking this work in a social care environment, and in particular to people who may be regarded as vulnerable, including older people and people with complex needs.

The Agreement will be for a period of 3 years from the Commencement Date, with an

option to extend up to a further 36 months should the Council wish to exercise this option.

The contract is expected to commence during November 2022.

**II.2.6) Estimated value**

Value excluding VAT: £960,000

**II.2.7) Duration of the contract or the framework agreement**

Start date

29 November 2022

End date

28 November 2028

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

5 August 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Please refer to tender documentation.

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

[https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=122641](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=122641)

(WA Ref:122641)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom