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Contract

TPL5224 Maintenance Contractors Framework

Torbay Council

F03: Contract award notice

Notice identifier: 2025/S 000-018415

Procurement identifier (OCID): ocds-h6vhtk-04b712

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Section I: Contracting authority

I.1) Name and addresses

Torbay Council

Town Hall, Castle Circus

Torquay

TQ1 3DR

Contact

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Country

United Kingdom

Region code

UKK - South West (England)

Internet address(es)

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TPL5224 Maintenance Contractors Framework

Reference number

DN752206

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

The Torbay Council Maintenance Contractors Framework will provide a Framework consisting of 14 Lots to cover a range of testing, servicing, maintenance and capital works.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,000,000

II.2) Description

II.2.1) Title

Servicing of Mechanical Plant & Equipment

Lot No

1

II.2.2) Additional CPV code(s)

- 50530000 - Repair and maintenance services of machinery
- 71000000 - Architectural, construction, engineering and inspection services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Servicing of Mechanical Plant & Equipment

II.2.5) Award criteria

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 10%

Quality criterion - Name: Mobilisation / Weighting: 10%

Quality criterion - Name: Response Time, Availability and Reliability / Weighting: 5%

Quality criterion - Name: Compliance and Certification / Weighting: 5%

Quality criterion - Name: Innovation and Continuous Improvement / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Fixed wiring Inspections & Electrical

Lot No

2

II.2.2) Additional CPV code(s)

- 50530000 - Repair and maintenance services of machinery
- 71631300 - Technical building-inspection services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Fixed wiring Inspections & Electrical (Including Nurse call alarms)

II.2.5) Award criteria

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 10%

Quality criterion - Name: Mobilisation / Weighting: 10%

Quality criterion - Name: Response Time, Availability and Reliability / Weighting: 5%

Quality criterion - Name: Compliance and Certification / Weighting: 5%

Quality criterion - Name: Innovation and Continuous Improvement / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Fixed Wiring Inspections for Torbay Harbours

Lot No

3

II.2.2) Additional CPV code(s)

- 71631420 - Maritime safety inspection services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Fixed Wiring Inspections for Torbay Harbours

II.2.5) Award criteria

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 10%

Quality criterion - Name: Mobilisation / Weighting: 10%

Quality criterion - Name: Response Time, Availability and Reliability / Weighting: 5%

Quality criterion - Name: Compliance and Certification / Weighting: 5%

Quality criterion - Name: Innovation and Continuous Improvement / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Asbestos Management & Surveys

Lot No

4

II.2.2) Additional CPV code(s)

- 45262660 - Asbestos-removal work
- 90650000 - Asbestos removal services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Asbestos Management & Surveys

II.2.5) Award criteria

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 20%

Quality criterion - Name: Mobilisation & Running the Contract / Weighting: 15%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lift Maintenance & Inspections

Lot No

5

II.2.2) Additional CPV code(s)

- 50750000 - Lift-maintenance services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Lift Maintenance & Inspections

II.2.5) Award criteria

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 10%

Quality criterion - Name: Mobilisation / Weighting: 10%

Quality criterion - Name: Response Time, Availability and Reliability / Weighting: 5%

Quality criterion - Name: Compliance and Certification / Weighting: 5%

Quality criterion - Name: Innovation and Continuous Improvement / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Automatic Powered Doors

Lot No

6

II.2.2) Additional CPV code(s)

- 50710000 - Repair and maintenance services of electrical and mechanical building installations

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Automatic Powered Doors

II.2.5) Award criteria

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 10%

Quality criterion - Name: Mobilisation / Weighting: 10%

Quality criterion - Name: Response Time, Availability and Reliability / Weighting: 5%

Quality criterion - Name: Compliance and Certification / Weighting: 5%

Quality criterion - Name: Innovation and Continuous Improvement / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Building Access Control, CCTV & Intruder Alarms

Lot No

7

II.2.2) Additional CPV code(s)

- 50610000 - Repair and maintenance services of security equipment

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Building Access Control, CCTV & Intruder Alarms

II.2.5) Award criteria

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 10%

Quality criterion - Name: Mobilisation / Weighting: 10%

Quality criterion - Name: Response Time, Availability and Reliability / Weighting: 5%

Quality criterion - Name: Compliance and Certification / Weighting: 5%

Quality criterion - Name: Innovation and Continuous Improvement / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lightning Protection

Lot No

II.2.2) Additional CPV code(s)

- 45310000 - Electrical installation work

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Lightning Protection

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Water Hygiene Risk Assessments & Monitoring

Lot No

9

II.2.2) Additional CPV code(s)

- 90000000 - Sewage, refuse, cleaning and environmental services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Water Hygiene Risk Assessments & Monitoring

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Fire Alarm & Emergency Lighting

Lot No

10

II.2.2) Additional CPV code(s)

- 50413200 - Repair and maintenance services of firefighting equipment

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Fire Alarm & Emergency Lighting

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

PAT Testing

Lot No

11

II.2.2) Additional CPV code(s)

- 71630000 - Technical inspection and testing services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

PAT Testing

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Solar Panel Maintenance & Installation

Lot No

13

II.2.2) Additional CPV code(s)

- 50711000 - Repair and maintenance services of electrical building installations

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Solar Panel Maintenance & Installation

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Gutter Clearance Services & Solar PV Cleaning

Lot No

14

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Gutter Clearance Services & Solar PV Cleaning

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Gates, Barriers & Roller Shutters

Lot No

12

II.2.2) Additional CPV code(s)

- 50710000 - Repair and maintenance services of electrical and mechanical building installations

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Gates, Barriers & Roller Shutters

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-037100](#)

Section V. Award of contract

Contract No

TPL5224

Lot No

1

Title

Servicing of Mechanical Plant & Equipment

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Wemco Ltd

Newton Abbot

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,007,180

Section V. Award of contract

Contract No

TPL5224

Lot No

2

Title

Fixed wiring Inspections & Electrical

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Havills Exhibitions Ltd

Torquay

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £307,216

Section V. Award of contract

Contract No

TPL5224

Lot No

3

Title

Fixed Wiring Inspections for Torbay Harbours

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Havills Exhibitions Ltd

Torquay

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £436

Section V. Award of contract

Contract No

TPL5224

Lot No

4

Title

Asbestos Management & Surveys

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Casa Environmental Services

Bristol

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £49,752

Section V. Award of contract

Contract No

TPL5224

Lot No

5

Title

Lift Maintenance & Inspections

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Green Elevator Services Ltd

Cardiff

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £164,884

Section V. Award of contract

Contract No

TPL9224

Lot No

6

Title

Automatic Powered Doors

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

J Manny Ltd

Caerphilly

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £23,716

Section V. Award of contract

Contract No

TPL9224

Lot No

7

Title

Building Access Control, CCTV & Intruder Alarms

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Fullstop Fire & Security

Exeter

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £299,004

Section V. Award of contract

Contract No

TPL9224

Lot No

8

Title

Lightning Protection

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Boden Group Facilities

Tiverton

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £74,352

Section V. Award of contract

Contract No

TPL9224

Lot No

9

Title

Water Hygiene Risk Assessments & Monitoring

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Wemco Ltd

Newton Abbot

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £469,588

Section V. Award of contract

Contract No

TPL5224

Lot No

10

Title

Fire Alarm & Emergency Lighting

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Fullstop Fire & Security

Exeter

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £313,172

Section V. Award of contract

Contract No

TPL5224

Lot No

11

Title

PAT Testing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Arc Right Electrical

Teignmouth

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £113,392

Section V. Award of contract

Contract No

TPL5224

Lot No

12

Title

Gates, Barriers & Roller Shutters

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Contract No

TPL5224

Lot No

13

Title

Solar Panel Maintenance & Installation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Boden Group Facilities

Tiverton

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £200,000

Section V. Award of contract

Contract No

TPL5224

Lot No

14

Title

Gutter Clearance Services & Solar PV Cleaning

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Boden Group Facilities

Tiverton

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £116,666

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom