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Contract

## **TPL5224 Maintenance Contractors Framework**

Torbay Council

F03: Contract award notice

Notice identifier: 2025/S 000-018415

Procurement identifier (OCID): ocds-h6vhtk-04b712

Published 1 May 2025, 1:20pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Torbay Council

Town Hall, Castle Circus

Torquay

TQ1 3DR

#### **Contact**

Mrs Claire Eichhorn

#### **Email**

[claire.eichhorn@torbay.gov.uk](mailto:claire.eichhorn@torbay.gov.uk)

#### **Telephone**

+44 1803201201

**Country**

United Kingdom

**Region code**

UKK - South West (England)

**Internet address(es)**

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

TPL5224 Maintenance Contractors Framework

Reference number

DN752206

#### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Torbay Council Maintenance Contractors Framework will provide a Framework consisting of 14 Lots to cover a range of testing, servicing, maintenance and capital works.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £5,000,000

### **II.2) Description**

#### **II.2.1) Title**

Servicing of Mechanical Plant & Equipment

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 50530000 - Repair and maintenance services of machinery
- 71000000 - Architectural, construction, engineering and inspection services

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

Servicing of Mechanical Plant & Equipment

### **II.2.5) Award criteria**

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 10%

Quality criterion - Name: Mobilisation / Weighting: 10%

Quality criterion - Name: Response Time, Availability and Reliability / Weighting: 5%

Quality criterion - Name: Compliance and Certification / Weighting: 5%

Quality criterion - Name: Innovation and Continuous Improvement / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Fixed wiring Inspections & Electrical

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 50530000 - Repair and maintenance services of machinery
- 71631300 - Technical building-inspection services

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

Fixed wiring Inspections & Electrical (Including Nurse call alarms)

### **II.2.5) Award criteria**

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 10%

Quality criterion - Name: Mobilisation / Weighting: 10%

Quality criterion - Name: Response Time, Availability and Reliability / Weighting: 5%

Quality criterion - Name: Compliance and Certification / Weighting: 5%

Quality criterion - Name: Innovation and Continuous Improvement / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

### **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Fixed Wiring Inspections for Torbay Harbours

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 71631420 - Maritime safety inspection services

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

Fixed Wiring Inspections for Torbay Harbours

### **II.2.5) Award criteria**

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 10%

Quality criterion - Name: Mobilisation / Weighting: 10%

Quality criterion - Name: Response Time, Availability and Reliability / Weighting: 5%

Quality criterion - Name: Compliance and Certification / Weighting: 5%

Quality criterion - Name: Innovation and Continuous Improvement / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Asbestos Management & Surveys

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 45262660 - Asbestos-removal work
- 90650000 - Asbestos removal services

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

Asbestos Management & Surveys

### **II.2.5) Award criteria**

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 20%

Quality criterion - Name: Mobilisation & Running the Contract / Weighting: 15%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lift Maintenance & Inspections

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 50750000 - Lift-maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

Lift Maintenance & Inspections

### **II.2.5) Award criteria**

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 10%

Quality criterion - Name: Mobilisation / Weighting: 10%



Quality criterion - Name: Response Time, Availability and Reliability / Weighting: 5%

Quality criterion - Name: Compliance and Certification / Weighting: 5%

Quality criterion - Name: Innovation and Continuous Improvement / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Automatic Powered Doors

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 50710000 - Repair and maintenance services of electrical and mechanical building installations

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

Automatic Powered Doors

## **II.2.5) Award criteria**

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 10%

Quality criterion - Name: Mobilisation / Weighting: 10%

Quality criterion - Name: Response Time, Availability and Reliability / Weighting: 5%

Quality criterion - Name: Compliance and Certification / Weighting: 5%

Quality criterion - Name: Innovation and Continuous Improvement / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Building Access Control, CCTV & Intruder Alarms

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 50610000 - Repair and maintenance services of security equipment

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

## **II.2.4) Description of the procurement**

Building Access Control, CCTV & Intruder Alarms

## **II.2.5) Award criteria**

Quality criterion - Name: Communication, Administration and Reporting / Weighting: 10%

Quality criterion - Name: Mobilisation / Weighting: 10%

Quality criterion - Name: Response Time, Availability and Reliability / Weighting: 5%

Quality criterion - Name: Compliance and Certification / Weighting: 5%

Quality criterion - Name: Innovation and Continuous Improvement / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lightning Protection

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 45310000 - Electrical installation work

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

Lightning Protection

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Water Hygiene Risk Assessments & Monitoring

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 90000000 - Sewage, refuse, cleaning and environmental services

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

Water Hygiene Risk Assessments & Monitoring

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Fire Alarm & Emergency Lighting

Lot No

10

### **II.2.2) Additional CPV code(s)**

- 50413200 - Repair and maintenance services of firefighting equipment

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

## **II.2.4) Description of the procurement**

Fire Alarm & Emergency Lighting

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

PAT Testing

Lot No

11

### **II.2.2) Additional CPV code(s)**

- 71630000 - Technical inspection and testing services

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

#### **II.2.4) Description of the procurement**

PAT Testing

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Solar Panel Maintenance & Installation

Lot No

13

#### **II.2.2) Additional CPV code(s)**

- 50711000 - Repair and maintenance services of electrical building installations

#### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

## **II.2.4) Description of the procurement**

Solar Panel Maintenance & Installation

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Gutter Clearance Services & Solar PV Cleaning

Lot No

14

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

## **II.2.4) Description of the procurement**



Gutter Clearance Services & Solar PV Cleaning

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Gates, Barriers & Roller Shutters

Lot No

12

### **II.2.2) Additional CPV code(s)**

- 50710000 - Repair and maintenance services of electrical and mechanical building installations

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

Gates, Barriers & Roller Shutters

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 35%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 55%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-037100](#)

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## **Section V. Award of contract**

### **Contract No**

TPL5224

### **Lot No**

1

### **Title**

Servicing of Mechanical Plant & Equipment

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Wemco Ltd

Newton Abbot

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,007,180

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### **Section V. Award of contract**

#### **Contract No**

TPL5224

#### **Lot No**

2

#### **Title**

Fixed wiring Inspections & Electrical

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

1 April 2025

##### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Havills Exhibitions Ltd

Torquay

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £307,216

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### **Section V. Award of contract**

#### **Contract No**

TPL5224

#### **Lot No**

3

#### **Title**

Fixed Wiring Inspections for Torbay Harbours

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

1 April 2025

##### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Havills Exhibitions Ltd

Torquay

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £436

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## **Section V. Award of contract**

### **Contract No**

TPL5224

### **Lot No**

4

### **Title**

Asbestos Management & Surveys

A contract/lot is awarded: Yes

### **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 April 2025

### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Casa Environmental Services

Bristol

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £49,752

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## **Section V. Award of contract**

### **Contract No**

TPL5224

### **Lot No**

5

## **Title**

Lift Maintenance & Inspections

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 April 2025

### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Green Elevator Services Ltd

Cardiff

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £164,884



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## **Section V. Award of contract**

### **Contract No**

TPL9224

### **Lot No**

6

### **Title**

Automatic Powered Doors

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 April 2025

### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

J Manny Ltd

Caerphilly

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £23,716

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### **Section V. Award of contract**

#### **Contract No**

TPL9224

#### **Lot No**

7

#### **Title**

Building Access Control, CCTV & Intruder Alarms

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

1 April 2025

##### **V.2.2) Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Fullstop Fire & Security

Exeter

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £299,004

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### **Section V. Award of contract**

#### **Contract No**

TPL9224

#### **Lot No**

8

#### **Title**

Lightning Protection

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

1 April 2025

##### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Boden Group Facilities

Tiverton

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £74,352

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## **Section V. Award of contract**

### **Contract No**

TPL9224

### **Lot No**

9

### **Title**

Water Hygiene Risk Assessments & Monitoring

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 April 2025

### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Wemco Ltd

Newton Abbot

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £469,588

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## **Section V. Award of contract**

### **Contract No**

TPL5224

### **Lot No**

10

## **Title**

Fire Alarm & Emergency Lighting

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 April 2025

### **V.2.2) Information about tenders**

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Fullstop Fire & Security

Exeter

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £313,172

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## **Section V. Award of contract**

### **Contract No**

TPL5224

### **Lot No**

11

### **Title**

PAT Testing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Arc Right Electrical

Teignmouth

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £113,392

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### **Section V. Award of contract**

#### **Contract No**

TPL5224

#### **Lot No**

12

#### **Title**

Gates, Barriers & Roller Shutters

A contract/lot is awarded: No

#### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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### **Section V. Award of contract**

#### **Contract No**

TPL5224

#### **Lot No**

13



## **Title**

Solar Panel Maintenance & Installation

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 April 2025

### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Boden Group Facilities

Tiverton

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £200,000

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## **Section V. Award of contract**

### **Contract No**

TPL5224

### **Lot No**

14

### **Title**

Gutter Clearance Services & Solar PV Cleaning

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 April 2025

### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Boden Group Facilities

Tiverton

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £116,666

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom