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Tender

Provision of Passenger Count Database Software Services

WEST MIDLANDS TRAINS LIMITED

F05: Contract notice – utilities

Notice identifier: 2024/S 000-018407

Procurement identifier (OCID): ocds-h6vhtk-046fec

Published 14 June 2024, 10:13am

Section I: Contracting entity

I.1) Name and addresses

WEST MIDLANDS TRAINS LIMITED

2nd Floor, St Andrews House, 20 St. Andrew Street

LONDON

EC4A3AG

Contact

Rachel Price

Email

Rachel.Price@wmtrains.co.uk

Country

United Kingdom

Region code

UKG31 - Birmingham

Companies House

09860466

Internet address(es)

Main address

<https://www.westmidlandsrailway.co.uk/>

Buyer's address

<https://s2c.waxdigital.co.uk/Abellio/SignIn.aspx>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://redirect.transaxions.com/events/cq8FO>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/cq8FO>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Passenger Count Database Software Services

Reference number

WMT 3491

II.1.2) Main CPV code

- 72322000 - Data management services

II.1.3) Type of contract

Services

II.1.4) Short description

West Midlands Trains requires a train count Database to serve as a repository for train count data to inform business decisions on timetables/train service capacity/pricing, fulfil official business obligations for service ridership reporting and inform passengers about expected train loadings. Data is provided by automatic passenger counts (APC) directly from certain train fleet types as well as manual passenger count data from a variety of sources.

It is envisaged that the Train Count Database will be hosted by the winning bidder and accessed via a web-based browser.

The services are to be provided across the entire WMT network.

Installation, maintenance, and testing are to be provided as part of this contract.

The Supplier shall provide WMT with a PCDS installation residing on the Supplier's server alongside:

- Account management and service meetings.
- A roadmap for future planned system developments, which WMT can shape and influence.
- Provision of quotes for specific custom development or enhancement of system

functionality.

- Bug & maintenance fixes including all coding, testing and delivery.
- System upgrades including all coding, testing and delivery.
- System configuration management (including business continuity system).
- Provision of query resolution.
- The system requirements set out in this Schedule.

II.1.5) Estimated total value

Value excluding VAT: £190,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Full details for the requirements can be found within Appendix A - Specification.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £190,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further 12 + 12 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 July 2024

Local time

11:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

West Midlands Trains Limited

Birmingham

Country

United Kingdom