This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/018395-2022">https://www.find-tender.service.gov.uk/Notice/018395-2022</a>

#### Contract

# **Corporate Software & Related Products and Services**

Crescent Purchasing Limited

F03: Contract award notice

Notice identifier: 2022/S 000-018395

Procurement identifier (OCID): ocds-h6vhtk-02c7b4

Published 5 July 2022, 4:18pm

### **Section I: Contracting authority**

### I.1) Name and addresses

Crescent Purchasing Limited

Procurement House, Leslie Hough Way

Salford

M6 6AJ

#### **Email**

j.edwards@thecpc.ac.uk

#### **Telephone**

+44 1618231860

#### Country

**United Kingdom** 

#### **NUTS** code

### UKD3 - Greater Manchester

### Internet address(es)

Main address

www.thecpc.ac.uk

Buyer's address

www.thecpc.ac.uk

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Education

### **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

Corporate Software & Related Products and Services

Reference number

CA9891 - CPC/JE/01/2021

#### II.1.2) Main CPV code

• 48422000 - Software package suites

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

The CPC is seeking to establish a multi-provider framework agreement on behalf of CPC members for the provision of corporate Software and Related Products for a number of areas as detailed below.

The Framework Agreement will be split into 9 lots as follows:

Lot 1 – Financial Management Software

Lot 2 – Human Resource Software

Lot 3 – Payroll System Software

Lot 4 – Multi-Purpose Lot for Lots 1 -3

Lot 5 – Management Information Systems (MIS)

Lot 6 – Educational Management and Communications Software excluding MIS

Lot 7 – Project Management & Resource Planning Software

Lot 8 – Customer Relationship Management (CRM) Systems

#### Lot 9 – Estates Management Software including CAFM Systems

The supply of Corporate Software & Related Products and Services framework agreement is open to both Software Providers and Software Resellers that will offer additional benefits through collaborative and innovative partnerships with CPC members.

Open to CPC members and the wider public sector.

#### II.1.6) Information about lots

This contract is divided into lots: Yes

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £49,999,999.66

### II.2) Description

#### II.2.1) Title

Lot 1 - Financial Management Software

Lot No

1

#### II.2.2) Additional CPV code(s)

- 48443000 Accounting software package
- 48812000 Financial information systems
- 48440000 Financial analysis and accounting software package
- 48442000 Financial systems software package
- 48441000 Financial analysis software package
- 72212442 Financial systems software development services
- 72212441 Financial analysis software development services
- 72212443 Accounting software development services
- 72212440 Financial analysis and accounting software development services

#### II.2.3) Place of performance

#### **NUTS** codes

• UK - United Kingdom

Main site or place of performance

Greater Manchester

#### II.2.4) Description of the procurement

Lot 1 – Financial Management Software

This lot is for the provision of a range of software for the purpose of Financial Management Solutions including but not limited to the following aspects of supply as required by members:

- Financial Management Software ensuring usability and accessibility is embedded within the software
- Accurate and reliable financial data processing and reporting
- Provision for general ledger, forecasting/budgeting, raising of purchase orders and a fully integrated fixed asset module if required by members
- e-Procurement: electronic ordering with the ability to authorise, issue orders by email and confirm goods received electronically
- Associated financial management modules and or tools, including but not limited to planning / budgeting / analytics for financial requirements
- Facility to analyse, and report, at sub-account level, for project accounting and cross Member activity
- Proven monthly/annual close down accounting processes in line with best practice
- "Workflow" flexibilities to include but not limited to absence management procedures
- "Self-serve" transactional processes fully automated to include but not limited to, raising/processing sales invoice requests, departmental budget recharges, procurement card transaction logs, adding new suppliers, direct debit mandates, expenses input/authorisation
- Potential for supporting shared service offer for other organisations if required by members

- Fully compatible and automated interface with other systems as required by members, which may include but are not limited to the following:
- BACS
- HR Software
- Payroll Software
- Management Information Services / Student Records Systems
- Customer Relationship Management
- Commitment reporting, in a format understandable to users
- Simple to use integrated report writer capable of enabling users to produce and store high quality and visually presentable reports and allow the management accounts to be produced to a professional standard/layout
- · A facility to drill down from standard management accounts
- The ability to store scanned images of prime documents such as purchase invoices and sales invoices which will enable users to manage their budgets
- System security compliant with all current legislation and best practice including but not limited to two factor authentication, if required by members
- Secure storage and legal compliance of financial information and associated data
- Flexible coding structure, allowing changes in structures/coding to be made easily, including options for parent/subsidiary and multi company/currency, and ability to store several budgets and forecasts including but not limited to original budgets, revised budgets
- Flexible structure, allowing changes in organisational structures including but not limited to mergers of organisations
- The security maintenance of the system must satisfy requirements including but not limited to segregation of duties, however there is a need to maintain the flexibility required in a large complex organisation such as a multi academy trusts and not be overly burdensome in its administration for academies, schools, colleges or as appropriate
- Compliance with all required law and financial accounting and management best practice

- A facility to update/upgrade, allowing the member institutions to "future-proof" the system.
- Compatibility with Microsoft Office as standard to enable the uploading of journals, and download and manipulate/model information

Member requirements will vary dependant from simple off the shelf software through to bespoke systems. Requirements may include both on premise, cloud or hybrid cloud software solutions including any related products (including but not limited to hardware and consumables), mobile applications, and related services.

Related services are also included, please see ITT for further details.

#### II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 70.00%

Price - Weighting: 30.00%

#### II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 2 – Human Resource (HR) Management Software

Lot No

2

#### II.2.2) Additional CPV code(s)

- 48451000 Enterprise resource planning software package
- 72212450 Time accounting or human resources software development services
- 72212451 Enterprise resource planning software development services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

Main site or place of performance

Greater Manchester

#### II.2.4) Description of the procurement

Lot 2 – Human Resource (HR) Management Software

This lot is for the provision of a range of software for the purpose of Human Resource Management Solutions including but not limited to the following aspects of supply as required by members:

- Human Resource Software ensuring usability and accessibility is embedded within the software
- Accurate and reliable Human Resource data processing and reporting including trip management for staff and student where required by members
- Associated modules and or tools, including but not limited to management of personal details, training, recruitment, apprenticeship management, self-service options, and management of requirements for staff and student well-being
- Facility to analyse, and report, at all levels, including individual, departmental, faculty and Member wide
- Potential for supporting shared service offer for other organisations if required by members
- "Workflow" flexibilities to include but not limited to absence management procedures
- Fully compatible and automated interface with other systems as required by members, which may include but are not limited to the following:

- BACS
- Financial Management Software
- Payroll Software
- Management Information Services / Student Records Systems
- Customer Relationship Management
- Reporting, in a format understandable to users with a simple to use integrated report writer capable of enabling users to produce and store high quality and visually presentable reports in a professional standard/layout as appropriate
- The ability to store scanned images of prime documents including but not limited to qualification certificates and DBS documentation
- System security compliant with all current legislation and best practice including but not limited to two factor authentication, if required by members
- The security maintenance of the system must satisfy requirements including but not limited to segregation of duties, however there is a need to maintain the flexibility required in a large complex organisation such as a multi academy trusts and not be overly burdensome in its administration for academies, schools, colleges or as appropriate
- Compliance with all required law and human resource management best practice
- Secure storage and legal compliance of human resource information and associated data
- Flexible structure, allowing changes in organisational structures to be made easily including but not limited to mergers of organisations
- A facility to update/upgrade, allowing the member institutions to "future-proof" the system
- Compatibility with Microsoft Office as standard to enable the uploading of data, and download and manipulate/model information

Member requirements will vary dependant from simple off the shelf software through to bespoke systems. Requirements may include both on premise, cloud or hybrid cloud software solutions including any related products (including but not limited to hardware and consumables), mobile applications, and related services.

Related services will include but are not limited to software advice and recommendations, consultancy, legal advice and compliance, advice on potential solution offerings, handover from any existing providers, implementation and commissioning, integration with other systems, a range of on-going support including helpdesk facilities both remote and onsite as required by the member, maintenance, development and innovation, decommissioning, and handover to future providers.

#### II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 70.00%

Price - Weighting: 30.00%

#### II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 3 – Payroll Systems Software

Lot No

3

### II.2.2) Additional CPV code(s)

• 48442000 - Financial systems software package

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

Main site or place of performance

Greater Manchester

#### II.2.4) Description of the procurement

Lot 3 - Payroll Systems Software

This lot is for the provision of a range of software for the purpose of Payroll Systems including but not limited to the following aspects of supply as required by members:

- Payroll System Software ensuring usability and accessibility is embedded within the software
- Accurate and reliable human resource data processing and reporting
- Associated modules or tools, including but not limited to Employee Details, Leavers, Sickness, Pay Deductions, Pension, Reporting and Statutory Returns
- Potential for supporting shared service offer for other organisations if required by members
- Facility to analyse, and report, at all levels, including individual, departmental, faculty and Member wide
- "Self-service" transactional processes fully automated including but not limited to the ability for individuals to make changes to personnel details, address, and contract details
- "Workflow" flexibilities to include but not limited to absence management procedures
- Fully compatible and automated interface with other systems as required by members, which may include but are not limited to the following:
- BACS
- Financial Management Software
- Human Resources Management Software
- Reporting, in a format understandable to users with a simple to use integrated report writer capable of enabling users to produce and store high quality and visually presentable reports in a professional standard/layout as appropriate
- The ability to store scanned images of prime documents including but not limited to

#### receipts

- System security compliant with all current legislation and best practice including but not limited to two factor authentication, if required by members
- The security maintenance of the system must satisfy requirements including but not limited to segregation of duties, however there is a need to maintain the flexibility required in a large complex organisation such as a multi academy trusts and not be overly burdensome in its administration for academies, schools, colleges or as appropriate
- Compliance with all required law and best practice
- Secure storage and legal compliance of human resource information and associated data
- Flexible structure, allowing changes in organisational structures to be made easily, including but not limited to mergers of organisations
- A facility to update/upgrade, allowing the member institutions to "future-proof" the system.
- Compatibility with Microsoft Office as standard to enable the uploading of data, and download and manipulate/model information

Member requirements will vary dependant from simple off the shelf software through to bespoke systems. Requirements may include both on premise, cloud or hybrid cloud software solutions including any related products (including but not limited to hardware and consumables), mobile applications, and related services.

Related services will include but are not limited to software advice and recommendations, consultancy, legal advice and compliance, advice on potential solution offerings, handover from any existing providers, implementation and commissioning, integration with other systems, a range of on-going support including helpdesk facilities both remote and onsite as required by the member, maintenance, development and innovation, decommissioning, and handover to future providers.

#### II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 70.00%

Price - Weighting: 30.00%

#### II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 4 – Multi-Purpose Lot (Financial Management, Human Resource Management and Payroll Software)

Lot No

4

#### II.2.2) Additional CPV code(s)

- 72212440 Financial analysis and accounting software development services
- 48451000 Enterprise resource planning software package
- 72212451 Enterprise resource planning software development services
- 48441000 Financial analysis software package
- 48812000 Financial information systems
- 48410000 Investment management and tax preparation software package
- 72212441 Financial analysis software development services
- 48442000 Financial systems software package
- 48440000 Financial analysis and accounting software package
- 72212442 Financial systems software development services

#### II.2.3) Place of performance

#### **NUTS** codes

• UK - United Kingdom

Main site or place of performance

Greater Manchester

#### II.2.4) Description of the procurement

Lot 4 – Multi-Purpose Lot (Financial Management, Human Resource Management and Payroll Software)

This Lot is for the provision of software where a member has a requirement covering 2 or more requirements from Lot 1, 2 and / or 3 including Enterprise Resource Planning Systems (ERP).

It should however be noted where a member, has a requirement covering two or more lots, members may use the relevant individual Lots or this Lot 4 - Multi-Purpose Lot.

For clarity this lot is for the provision of a range of software for the purpose of Financial Management, Human Resource Management and or Payroll Software including but not limited to the aspects detailed in lot 1, 2 and 3.

All software procured under this lot MUST be compatible with one another unless specified by the member institution at call off.

Member requirements will vary dependant from simple off the shelf software through to bespoke systems. Requirements may include both on premise, cloud or hybrid cloud software solutions including any related products (including but not limited to hardware and consumables), mobile applications, and related services.

Related services will include but are not limited to software advice and recommendations, consultancy, legal advice and compliance, advice on potential solution offerings, handover from any existing providers, implementation and commissioning, integration with other systems, a range of on-going support including helpdesk facilities both remote and onsite as required by the member, maintenance, development and innovation, decommissioning, and handover to future providers.

#### II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 70.00%

Price - Weighting: 30.00%

#### II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 5 – Management Information Systems (MIS)

Lot No

5

#### II.2.2) Additional CPV code(s)

- 48800000 Information systems and servers
- 48810000 Information systems
- 48190000 Educational software package

### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

Main site or place of performance

Greater Manchester

#### II.2.4) Description of the procurement

Lot 5 – Management Information Systems (MIS)

This lot is for the provision of Management Information Systems including but not limited to the following aspects of supply as required by members:

- Management Information Systems (MIS) ensuring usability and accessibility is embedded within the software not limited for use by primary schools, secondary schools, Multi Academy Trusts (MATs), Colleges and/or Universities.
- Provision of tools to effectively organize, evaluate, and manage departments within an organisation or as a whole
- Accurate and reliable Staff and Student data processing and reporting
- Accurate and reliable communication tool with the ability to filter including but not limited to communication type and recipient including but not limited for postal, email and text message services
- Associated modules or tools, including but not limited to Core Student Management Functions, Individual Learner Records, Student Monitoring including Absence Reporting, Safeguarding, Timetabling, Exam Management, Learner Support Management including but not limited to Apprenticeship Management and Individual Learning Plans, Student Support and Wellbeing, Curriculum Planning, Enquiry Management and Student Recruitment, Alumni Management, and Funding
- Facility to analyse, and report, at all levels, including individual student, class, departmental, faculty and organisation wide in a format understandable to users
- Integrated report writer capable of enabling users to produce and store high quality and visually presentable reports in a professional standard/layout as appropriate
- Staff and student / guardian portal as required by members
- Potential for supporting shared service offer for other organisations if required by members
- "Workflow" flexibilities to include but not limited to absence management procedures
- Fully compatible and automated interface with other systems as required by members, including but not limited to Finance Software
- The ability to store scanned images of prime documents, including but not limited to learner enrolment forms, medical forms, and individual student reports
- System security compliant with all current legislation and best practice including but not limited to two factor authentication, if required by members

- The security maintenance of the system must satisfy requirements including but not limited to segregation of duties, however there is a need to maintain the flexibility required in a large complex organisation such as a multi academy trusts and not be overly burdensome in its administration for academies, schools, colleges or as appropriate
- Compliance with all required law and best practice
- Flexible structure, allowing changes in organisational structures to be made easily, including but not limited to mergers of organisations
- A facility to update/upgrade, allowing the member institutions to "future-proof" the system
- Compatibility with Microsoft Office as standard to enable the uploading of data, and download and manipulate/model information

Member requirements will vary dependant from simple off the shelf software through to bespoke systems. Requirements may include both on premise, cloud or hybrid cloud software solutions including any related products (including but not limited to hardware and consumables), mobile applications, and related services.

Related services will include but are not limited to software advice and recommendations, consultancy, legal advice and compliance, advice on potential solution offerings, handover from any existing providers, implementation and commissioning, integration with other systems, a range of on-going support including helpdesk facilities both remote and onsite as required by the member, maintenance, development and innovation, decommissioning, and handover to future providers.

#### II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 70.00%

Price - Weighting: 30.00%

#### II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 6 – Educational Management and Communications Software (excluding MIS)

Lot No

6

#### II.2.2) Additional CPV code(s)

- 48510000 Communication software package
- 48311100 Document management system
- 48150000 Industrial control software package
- 48312000 Electronic publishing software package
- 48190000 Educational software package
- 48310000 Document creation software package
- 48223000 Electronic mail software package
- 48332000 Scheduling software package
- 48100000 Industry specific software package
- 48311000 Document management software package

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

Main site or place of performance

**Greater Manchester** 

#### II.2.4) Description of the procurement

Lot 6 – Educational Management and Communications Software (excluding MIS)

This lot is for the provision of miscellaneous software systems for the provision of educational management and communication requirements including but not limited to:

Communications Software, and / or Appointment Scheduling Software and / or Events Management Software, Classroom Timetabling Software, Survey Software, Attendance Management Software, Admissions Software, Safeguarding Software, Apprenticeship Management Software, Alumni Management Software, Student Recruitment Software, Governor Software and Sector / Business Intelligence, Resource Software, and Document Management Software. Integration Systems that link MIS systems with other relevant software.

Please note this lot excludes full Management Information Systems (MIS) and is aimed at the provision for standalone software or as specified by members.

Systems including but are not limited to the following aspects of supply as required by members:

- Accurate and reliable Student data processing and reporting as appropriate
- Accurate and reliable communication tool with the ability to filter including but not limited to communication type and recipient including but not limited for postal, email and text message services
- Circulation of newsletters, electronic forms and other communications not limited to staff, students, guardians, and governors
- Accurate and reliable appointment and event management software to schedule events including but not limited to school trips, parent's evenings, school assemblies, festivals, online and phone meetings with login access by students and parents / guardians as required by the member
- Accurate and reliable survey and analysis software with the ability to filter on results or recipient type
- Potential for supporting shared service offer for other organisations if required by members
- "Workflow" flexibilities to include but not limited to absence management procedures
- Fully compatible and automated interface with other systems as required by members,

including but not limited to Finance Software

- Reporting, in a format understandable to users with a simple to use integrated report
  writer capable of enabling users to produce and store high quality and visually
  presentable reports in a professional standard/layout as appropriate software dependant
  and as specified by members
- The ability to store scanned images of prime documents, including but not limited to learner enrolment forms, medical forms as appropriate
- System security compliant with all current legislation and best practice including but not limited to two factor authentication, if required by members
- The security maintenance of the system must satisfy requirements including but not limited to segregation of duties, however there is a need to maintain the flexibility required in a large complex organisation such as a multi academy trusts and not be overly burdensome in its administration for academies, schools, colleges or as appropriate
- Compliance with all required law and best practice
- Flexible structure, allowing changes in organisational structures including but not limited to mergers of organisations
- A facility to update/upgrade, allowing the member institutions to "future-proof" the system
- Compatibility with Microsoft Office as standard to enable the uploading of data, and download and manipulate/model information

Member requirements will vary dependant from simple off the shelf software through to bespoke systems. Requirements may include both on premise, cloud or hybrid cloud software solutions including any related products (including but not limited to hardware and consumables), mobile applications, and related services.

Related services are also included, please see ITT for further details.

#### II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 70.00%

Price - Weighting: 30.00%

#### II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 7 – Project Management & Resource Planning Software

Lot No

7

#### II.2.2) Additional CPV code(s)

- 48331000 Project management software package
- 48982000 Configuration management software package
- 48170000 Compliance software package
- 48190000 Educational software package

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

Main site or place of performance

Greater Manchester

#### II.2.4) Description of the procurement

Lot 7 – Project Management & Resource Planning Software

This lot is for the provision of Project Management Software, and Resource Planning Software Systems to support and enhance the administration and operations for members institutions.

The Software provision includes but is not limited to Project Management Software, Workflow and Resource Management Software, and Team Collaboration Software for both academic and administration use.

Systems including but are not limited to the following aspects of supply as required by members:

- Project Management Software and/or Resource Planning Software ensuring usability and accessibility is embedded within the software with the ability to work, organise and share data, documents and files as required by members
- Software to support and range of work methodologies and project types in line with best practice
- Provision for software intended for time management and identification of bottlenecks as required by members
- Effective management of workloads, assignment of projects and tasks
- Automation and template provision to enable focus of individuals and groups to drive efficiencies
- Potential for supporting shared service offer for other organisations
- "Workflow" flexibilities to include but not limited to absence management procedures
- Fully compatible and automated interface with other systems as required by members
- Reporting, in a format understandable to users with a simple to use integrated report writer capable of enabling users to produce and store high quality and visually presentable reports in a professional standard/layout as appropriate software dependant and as specified by members
- The ability to store documents including but not limited to scanned images of prime documents
- The security maintenance of the system must satisfy requirements including but not limited to segregation of duties, however there is a need to maintain the flexibility required in a large complex organisation such as a multi academy trusts and not be overly

burdensome in its administration for academies, schools, colleges or as appropriate

- Compliance with all required law and best practice
- Flexible structure, allowing changes in organisational structures including but not limited to mergers of organisations
- A facility to update/upgrade, allowing the member institutions to "future-proof" the system
- Compatibility with Microsoft Office as standard to enable the uploading of data, and download and manipulate/model information

Member requirements will vary dependant from simple off the shelf software through to bespoke systems. Requirements may include both on premise, cloud or hybrid cloud software solutions including any related products (including but not limited to hardware and consumables), mobile applications, and related services.

Related services will include but are not limited to software advice and recommendations. consultancy, legal advice and compliance, advice on potential solution offerings, handover from any existing providers, implementation and commissioning, integration with other systems, a range of on-going support including helpdesk facilities both remote and onsite as required by the member, maintenance, development and innovation, decommissioning, and handover to future providers.

#### II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 70.00%

Price - Weighting: 30.00%

#### II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

### II.2) Description

#### II.2.1) Title

Lot 8 – Customer Relationship Management (CRM) Systems

Lot No

8

#### II.2.2) Additional CPV code(s)

- 48445000 Customer Relation Management software package
- 72212445 Customer Relation Management software development services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

Main site or place of performance

Greater Manchester

#### II.2.4) Description of the procurement

Lot 8 – Customer Relationship Management (CRM) Systems

This lot is for the provision of Customer Relationship Management (CRM) Software to support and enhance the administration and operations for members institutions including but not limited to the following aspects of supply as required by members:

- CRM Software ensuring usability and accessibility is embedded within the software to streamline customer relationship processes
- Provision to organise, evaluate, and standardise workflows and processes through means of including but not limited to contract management, interaction tracking, lead management, mailing integration, document management, reporting and analytics, and forecasting
- Accurate and reliable reporting for individual business insights as required by members

- Accurate and reliable communication tool with the ability to filter including but not limited to communication type and recipient including but not limited for postal, email and text message services
- Associated modules or tools to include but not limited to apprenticeship management and alumni management
- Facility to analyse, and report, at all levels, in a format understandable to users
- Integrated report writer capable of enabling users to produce and store high quality and visually presentable reports in a professional standard/layout as appropriate
- Potential for supporting shared service offer for other organisations if required by members
- "Workflow" flexibilities to include but not limited to absence management procedures
- Fully compatible and automated interface with other systems as required by members
- The ability to store scanned images of prime documents
- System security compliant with all current legislation and best practice including but not limited to two factor authentication, if required by members
- The security maintenance of the system must satisfy requirements including but not limited to segregation of duties, however there is a need to maintain the flexibility required in a large complex organisation such as a multi academy trusts and not be overly burdensome in its administration for academies, schools, colleges or as appropriate
- Flexible structure, allowing changes in organisational structures to be made easily, including but not limited to mergers of organisations
- A facility to update/upgrade, allowing the member institutions to "future-proof" the system
- Compatibility with Microsoft Office as standard to enable the uploading of data, and download and manipulate/model information

Member requirements will vary dependant from simple off the shelf software through to bespoke systems. Requirements may include both on premise, cloud or hybrid cloud software solutions including any related products (including but not limited to hardware and consumables), mobile applications, and related services.

Related services will include but are not limited to software advice and recommendations, consultancy, legal advice and compliance, advice on potential solution offerings, handover from any existing providers, implementation and commissioning, integration with other systems, a range of on-going support including helpdesk facilities both remote and onsite as required by the member, maintenance, development and innovation, decommissioning, and handover to future providers.

#### II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 70.00%

Price - Weighting: 30.00%

#### II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2) Description

#### II.2.1) Title

Lot 9 – Estates Management Software including CAFM Systems

Lot No

9

#### II.2.2) Additional CPV code(s)

- 79996100 Records management
- 72212190 Educational software development services
- 48333000 Contact management software package
- 48421000 Facilities management software package

- 48430000 Inventory management software package
- 48311000 Document management software package
- 48170000 Compliance software package
- 48311100 Document management system
- 48190000 Educational software package
- 72212170 Compliance software development services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

Main site or place of performance

Greater Manchester

#### II.2.4) Description of the procurement

Lot 9 – Estates Management Software including CAFM Systems

This lot is for the provision of Estates Management Software to support and enhance the administration and operations for members institutions.

The Software provision includes but is not limited to full Computer Aided Facilities Management Systems (when managed by the member institution), Estates (and IT) fault reporting software and systems including ticketing and helpdesk provision as required by members.

Accommodation and Letting Bookings Software aimed at but not limited to colleges with halls of residents. Contractor / Supplier Management, Stock Control, and Asset Management Software, Risk Management Software, COSHH Management Software, Health and Safety Software, Estates Compliance Software, Building Management Software to include but not limited to control systems for temperature, lighting and energy management, Onsite Visitor and Staff / Student Management Software, Space Management and Room Booking Software and other facilities management and estates related software.

Systems including but are not limited to the following aspects of supply as required by members:

- Software provision to be used in an estate's capacity ensuring ease of use with the ability to work, organise and share data, documents and files as required by members
- Software and tools to include Computer Aided Facility Management (CAFM) software with the ability for members to plan, execute and monitor all activities involved in reactive and planned preventative maintenance, space and move management, asset management, operational facility services, room reservations and other customer services. This is aimed at where members will be managing their facility management requirements internally and not outsourcing this requirement. \*
- Other Estates software and tools for standalone requirements or as specified by members including but not limited to Estates (and IT, where provided as part of an estates requirement) fault reporting software and systems including ticketing and helpdesk provision as required by members. Accommodation Software aimed at but not limited to colleges with halls of residents. Contractor / Supplier Management, Asset Management Software, Risk Management Software, COSHH Management Software, Health and Safety Software, Estates Compliance Software, Building Management Software to include but not limited to control systems for temperature, lighting and energy management, Onsite Visitor and Staff / Student Management Software, Space Management and Room Booking Software
- Software to support and range of work methodologies and project types in line with best practice
- Provision for software intended for time management and identification of bottlenecks as required by members
- Effective management of workloads, assignment of projects and tasks
- Automation and template provision to enable focus of individuals and groups to drive efficiencies
- Potential for supporting shared service offer for other organisations if required by members
- "Workflow" flexibilities to include but not limited to absence management procedures
- Fully compatible and automated interface with other systems as required by members
- Reporting, in a format understandable to users with a simple to use integrated report
  writer capable of enabling users to produce and store high quality and visually
  presentable reports in a professional standard/layout as appropriate software dependant
  and as specified by members

- The ability to store documents including but not limited to scanned images of prime documents
- The security maintenance of the system must satisfy requirements including but not limited to segregation of duties, however there is a need to maintain the flexibility required in a large complex organisation such as a multi academy trusts and not be overly burdensome in its administration for academies, schools, colleges or as appropriate

Further further details please see the ITT.

#### II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 70.00%

Price - Weighting: 30.00%

#### II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### Section IV. Procedure

### **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2022/S 000-003856

### Section V. Award of contract

#### **Contract No**

CA9891

#### Lot No

1

#### **Title**

Lot 1 – Financial Management Software

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

5 July 2022

#### V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: Yes

### V.2.3) Name and address of the contractor

TechnologyOne UK Ltd

Queen Anne House, 25-27 Broadway

Maidenhead

SL6 1LY

Email

### marsha\_stone@technologyonecorp.com

Telephone

+44 1628591160

Country

**United Kingdom** 

NUTS code

• UK - United Kingdom

Internet address

### www.technologyonecorp.co.uk

The contractor is an SME

Yes

### V.2.3) Name and address of the contractor

LAKE Financial Systems

Stable Mews, Beechwoods

Leeds
LS8 2LQ
Email
info@lake.co.uk
Telephone
+44 1132737788
Fax
+44 1132739300
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
http://www.lake.co.uk/contact/
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
MHR
Ruddington Hall,
Ruddington
NG11 6LL
Email
bidteam@midlandhr.com

# Telephone +44 1159456000 Fax +44 1159405286 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.mhr.co.uk The contractor is an SME No V.2.3) Name and address of the contractor **Advanced Business Solutions** Ditton Park, Riding Court Road Datchet SL3 9LL Email bidmanagementteam@oneadvanced.com Telephone +44 845160612 Fax +44 1932584001

### Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

#### www.oneadvanced.com

The contractor is an SME

No

### V.2.3) Name and address of the contractor

Insight Direct UK Ltd

The Atrium, 1 Harefield Road

London

**UB8 1PH** 

Email

### pstenderteam@insight.com

Telephone

+44 8446928729

Fax

+44 1142195835

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

#### Internet address

### http://uk.insight.com/information/public-sector

The contractor is an SME

No

### V.2.3) Name and address of the contractor

Civica Education

Resource House, 169 High St

Hertfordshire

**WD3 1AY** 

Email

phil.brockhurst@civica.co.uk

Telephone

+44 7711376345

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

https://www.civica.co.uk/education

The contractor is an SME

Yes

#### V.2.3) Name and address of the contractor

PANACEA SOFTWARE

St Andrew's, 15 Short Street

**LONDON** 

SE1 8LJ

Email

tenders@panacea-software.com

Telephone

+44 2079760116

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

www.panacea-software.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,555,555.18

#### **Contract No**

CA9891

#### Lot No

2

#### **Title**

Lot 2 - Human Resource (HR) Management Software

A contract/lot is awarded: Yes

# V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

5 July 2022

# V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: Yes

# V.2.3) Name and address of the contractor

Civica Education

Resource House, 169 High St

Hertfordshire

**WD3 1AY** 

Email

phil.brockhurst@civica.co.uk

+44 7711376345
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
https://www.civica.co.uk/education
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
MHR
Ruddington Hall,
Ruddington
NG11 6LL
Email
bidteam@midlandhr.com
Telephone
+44 1159456000
Fax
+44 1159405286
Country
United Kingdom
NUTS code

• UK - United Kingdom Internet address www.mhr.co.uk The contractor is an SME No V.2.3) Name and address of the contractor **Advanced Business Solutions** Ditton Park, Riding Court Road Datchet SL3 9LL Email bidmanagementteam@oneadvanced.com Telephone +44 845160612 Fax +44 1932584001 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address

www.oneadvanced.com

The contractor is an SME

# V.2.3) Name and address of the contractor

**CARA DIGITAL LIMITED** 

The Sharp Project, Thorp Road

Manchester

M40 5BJ

Email

#### stuart@aucoda.com

Telephone

+44 7967804509

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

#### www.caradigital.co.uk

The contractor is an SME

No

# V.2.3) Name and address of the contractor

Insight Direct UK Ltd

The Atrium, 1 Harefield Road

London

**UB8 1PH** 

#### Email

# pstenderteam@insight.com

Telephone

+44 8446928729

Fax

+44 1142195835

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

http://uk.insight.com/information/public-sector

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,555,555.55

#### **Contract No**

CA9891

#### Lot No

3

#### **Title**

Lot 3 - Payroll Systems Software

A contract/lot is awarded: Yes

# V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

5 July 2022

#### V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: Yes

# V.2.3) Name and address of the contractor

Civica Education

Resource House, 169 High St

Hertfordshire

**WD3 1AY** 

Email

phil.brockhurst@civica.co.uk

+44 7711376345
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
https://www.civica.co.uk/education
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
MHR
Ruddington Hall,
Ruddington
NG11 6LL
Email
bidteam@midlandhr.com
Telephone
+44 1159456000
Fax
+44 1159405286
Country
United Kingdom
NUTS code

• UK - United Kingdom Internet address www.mhr.co.uk The contractor is an SME No V.2.3) Name and address of the contractor **Advanced Business Solutions** Ditton Park, Riding Court Road Datchet SL3 9LL Email bidmanagementteam@oneadvanced.com Telephone +44 845160612 Fax +44 1932584001 Country **United Kingdom** NUTS code • UK - United Kingdom Internet address

www.oneadvanced.com

The contractor is an SME

No

# V.2.3) Name and address of the contractor

Insight Direct UK Ltd

The Atrium, 1 Harefield Road

London

UB8 1PH

Email

pstenderteam@insight.com

Telephone

+44 8446928729

Fax

+44 1142195835

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

http://uk.insight.com/information/public-sector

The contractor is an SME

No

# V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,555,555.56

#### **Contract No**

CA9891

#### Lot No

4

#### **Title**

Lot 4 – Multi-Purpose Lot (Financial Management, Human Resource Management and Payroll Software)

A contract/lot is awarded: Yes

# V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

5 July 2022

#### V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

**Advanced Business Solutions** 

Ditton Park, Riding Court Road

Datchet

SL3 9LL

Email

bidmanagementteam@oneadvanced.com

+44 845160612
Fax
+44 1932584001
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
www.oneadvanced.com
The contractor is an SME
No
V.2.3) Name and address of the contractor
Insight Direct UK Ltd
The Atrium, 1 Harefield Road
The Atrium, 1 Harefield Road London
London
London UB8 1PH
London UB8 1PH Email
London  UB8 1PH  Email  pstenderteam@insight.com
London  UB8 1PH  Email  pstenderteam@insight.com  Telephone
London  UB8 1PH  Email  pstenderteam@insight.com  Telephone  +44 8446928729

# **United Kingdom NUTS** code • UK - United Kingdom Internet address http://uk.insight.com/information/public-sector The contractor is an SME No V.2.3) Name and address of the contractor MHR Ruddington Hall, Ruddington **NG11 6LL** Email bidteam@midlandhr.com Telephone +44 1159456000 Fax +44 1159405286 Country **United Kingdom NUTS** code

• UK - United Kingdom

Internet address

#### www.mhr.co.uk

The contractor is an SME

No

# V.2.3) Name and address of the contractor

FIFTH QUADRANT DATA LTD

85 Great Portland Street,

LONDON

W1W 7LT

Email

publicsector@fifthquadrantdata.com

Telephone

+44 7740923087

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

www.fifthquadrantdata.com

The contractor is an SME

No

# V.2.3) Name and address of the contractor

**AGILYX EMEA LTD** 

400 Thames Valley Park Drive,

# **READING** RG6 1PT Email julie.taylor@agilyxgroup.com Telephone +44 1628637266 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.agilyxgroup.com The contractor is an SME No V.2.3) Name and address of the contractor TechnologyOne UK Ltd Queen Anne House, 25-27 Broadway Maidenhead SL6 1LY **Email** marsha\_stone@technologyonecorp.com Telephone +44 1628591160

# Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

# www.technologyonecorp.co.uk

The contractor is an SME

Yes

# V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,555,555.58

#### **Contract No**

CA9891

#### Lot No

5

#### **Title**

Lot 5 – Management Information Systems (MIS)

A contract/lot is awarded: Yes

# V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

5 July 2022

# V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: Yes

# V.2.3) Name and address of the contractor

**Education Software Solutions Limited** 

11 Kingsley Lodge, 13 New Cavendish Street

London

W1G 9UG

Email

bidteam@educationsoftwaresolutions.co.uk

+44 1234322100 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address https://www.educationsoftwaresolutions.co.uk The contractor is an SME No V.2.3) Name and address of the contractor TechnologyOne UK Ltd Queen Anne House, 25-27 Broadway Maidenhead SL6 1LY Email marsha\_stone@technologyonecorp.com Telephone +44 1628591160 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address

# www.technologyonecorp.co.uk

The contractor is an SME

Yes

# V.2.3) Name and address of the contractor

**Tribal Education** 

Kings Orchard, One Queen Street

Bristol

BS2 0HQ

Email

# technology.bids@tribalgroup.com

Telephone

+44 8451236001

Fax

+44 1159347371

Country

**United Kingdom** 

NUTS code

• UK - United Kingdom

Internet address

# www.tribalgroup.com

The contractor is an SME

No

#### V.2.3) Name and address of the contractor

Advanced Business Solutions
Ditton Park, Riding Court Road
Datchet
SL3 9LL
Email
bidmanagementteam@oneadvanced.com
Telephone
+44 845160612
Fax
+44 1932584001
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
www.oneadvanced.com
The contractor is an SME
No
V.2.3) Name and address of the contractor
Civica Education
Resource House, 169 High St
Hertfordshire
WD3 1AY

#### Email

# phil.brockhurst@civica.co.uk

Telephone

+44 7711376345

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

https://www.civica.co.uk/education

The contractor is an SME

Yes

#### V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,555,555.55

# Section V. Award of contract

#### **Contract No**

CA9891

#### Lot No

6

#### **Title**

Lot 6 – Educational Management and Communications Software (excluding MIS)

A contract/lot is awarded: Yes

# V.2) Award of contract

# V.2.1) Date of conclusion of the contract

5 July 2022

# V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: Yes

# V.2.3) Name and address of the contractor

**Tribal Education** 

Kings Orchard, One Queen Street

Bristol

BS2 0HQ

Email

technology.bids@tribalgroup.com

Telephone

+44 8451236001

Fax

+44 1159347371

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

www.tribalgroup.com

The contractor is an SME
No
V.2.3) Name and address of the contractor
Insight Direct UK Ltd
The Atrium, 1 Harefield Road
London
UB8 1PH
Email
pstenderteam@insight.com
Telephone
+44 8446928729
Fax
+44 1142195835
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
http://uk.insight.com/information/public-sector
The contractor is an SME
No

V.2.3) Name and address of the contractor

**Advanced Business Solutions** 

V 2.4) Information on value of contract/lot (excluding VAT)	
No	
The contractor is an SME	
www.oneadvanced.com	
Internet address	
UK - United Kingdom	
NUTS code	
United Kingdom	
Country	
+44 1932584001	
Fax	
+44 845160612	
Telephone	

Total value of the contract/lot: £5,555,555.55

Ditton Park, Riding Court Road

bidmanagementteam@oneadvanced.com

Datchet

SL3 9LL

Email

#### **Contract No**

CA9891

#### Lot No

7

#### **Title**

Lot 7 - Project Management & Resource Planning Software

A contract/lot is awarded: Yes

# V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

5 July 2022

# V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: Yes

# V.2.3) Name and address of the contractor

PANACEA SOFTWARE

St Andrew's, 15 Short Street

LONDON

SE1 8LJ

Email

tenders@panacea-software.com

# +44 2079760116 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.panacea-software.com The contractor is an SME No V.2.3) Name and address of the contractor Insight Direct UK Ltd The Atrium, 1 Harefield Road London **UB8 1PH** Email pstenderteam@insight.com Telephone +44 8446928729 Fax +44 1142195835 Country **United Kingdom NUTS** code

• UK - United Kingdom

Internet address

http://uk.insight.com/information/public-sector

The contractor is an SME

No

# V.2.3) Name and address of the contractor

The Anywhere Company

Harmsworth House, 13-15 Bouverie Street

London

EC4Y 8DP

Email

sgemmell@polarisoft.com

Telephone

+44 2079363606

Fax

+44 2079363606

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

www.theanywherecompany.com

The contractor is an SME

Yes

# V.2.3) Name and address of the contractor

TechnologyOne UK Ltd

Queen Anne House, 25-27 Broadway

Maidenhead

SL6 1LY

Email

marsha\_stone@technologyonecorp.com

Telephone

+44 1628591160

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

www.technologyonecorp.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,555,555.56

#### **Contract No**

CA9891

#### Lot No

8

#### **Title**

Lot 8 – Customer Relationship Management (CRM) Systems

A contract/lot is awarded: Yes

# V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

5 July 2022

#### V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: Yes

# V.2.3) Name and address of the contractor

**Advanced Business Solutions** 

Ditton Park, Riding Court Road

Datchet

SL3 9LL

Email

bidmanagementteam@oneadvanced.com

+44 845160612
Fax
+44 1932584001
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
www.oneadvanced.com
The contractor is an SME
No
V.2.3) Name and address of the contractor
PANACEA SOFTWARE
St Andrew's , 15 Short Street
LONDON
SE1 8LJ
Email
tenders@panacea-software.com
Telephone
+44 2079760116
Country
United Kingdom
NUTS code

• UK - United Kingdom Internet address www.panacea-software.com The contractor is an SME No V.2.3) Name and address of the contractor **CARA DIGITAL LIMITED** The Sharp Project, Thorp Road Manchester M40 5BJ Email stuart@aucoda.com Telephone +44 7967804509 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.caradigital.co.uk The contractor is an SME

V.2.3) Name and address of the contractor

No

Insight Direct UK Ltd
The Atrium, 1 Harefield Road
London
UB8 1PH
Email
pstenderteam@insight.com
Telephone
+44 8446928729
Fax
+44 1142195835
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
http://uk.insight.com/information/public-sector
The contractor is an SME
No
V.2.3) Name and address of the contractor
Betasoft Solutions
2 West Regent Street,
Glasgow
G2 7DA

#### Email

#### markt@betasoft.co.uk

Telephone

+44 7725040019

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

# www.betasoft.co.uk

The contractor is an SME

No

# V.2.3) Name and address of the contractor

**Tribal Education** 

Kings Orchard, One Queen Street

**Bristol** 

BS2 0HQ

Email

# technology.bids@tribalgroup.com

Telephone

+44 8451236001

Fax

+44 1159347371

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Internet address

#### www.tribalgroup.com

The contractor is an SME

No

# V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,555,555.58

# Section V. Award of contract

#### **Contract No**

CA9891

#### Lot No

9

#### **Title**

Lot 9 – Estates Management Software including CAFM Systems

A contract/lot is awarded: Yes

# V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

5 July 2022

# V.2.2) Information about tenders

Number of tenders received: 3 The contract has been awarded to a group of economic operators: Yes V.2.3) Name and address of the contractor **Tribal Education** Kings Orchard, One Queen Street Bristol BS2 0HQ Email technology.bids@tribalgroup.com Telephone +44 8451236001 Fax +44 1159347371 Country **United Kingdom NUTS** code • UK - United Kingdom Internet address www.tribalgroup.com The contractor is an SME No

Insight Direct UK Ltd

V.2.3) Name and address of the contractor

The Atrium, 1 Harefield Road
London
UB8 1PH
Email
pstenderteam@insight.com
Telephone
+44 8446928729
Fax
+44 1142195835
Country
United Kingdom
NUTS code
UK - United Kingdom
Internet address
http://uk.insight.com/information/public-sector
The contractor is an SME
No
V.2.3) Name and address of the contractor
Civica Education
Resource House, 169 High St
Hertfordshire
WD3 1AY
Email

# phil.brockhurst@civica.co.uk

Telephone

+44 7711376345

Country

**United Kingdom** 

NUTS code

• UK - United Kingdom

Internet address

https://www.civica.co.uk/education

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,555,555.55

# **Section VI. Complementary information**

# VI.4) Procedures for review

VI.4.1) Review body
---------------------

Crescent Purchasing Consortia

**Procurement House** 

Salford

M6 6AJ

Country

**United Kingdom** 

#### VI.4.2) Body responsible for mediation procedures

Crescent Purchasing Consortia

**Procurement House** 

Salford

M6 6AJ

Country

**United Kingdom** 

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Contracting Authority will incorporate a minimum of a ten calendar day standstill period at the point that information on the award of contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contract Regulations 2015, provide for aggrieved parties who have been harmed or are at risk of harm, by breach of the rules to take action in the High Court. Any such action must be brought promptly