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Tender

Self Harm Support Services

North Ayrshire Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-018374

Procurement identifier (OCID): ocds-h6vhtk-034e6e

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Section I: Contracting authority

I.1) Name and addresses

North Ayrshire Council

Cunninghame House,,

Irvine

KA12 8EE

Contact

Joanne McQuillan

Email

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Telephone

+44 1294324041

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Self Harm Support Services

Reference number

NAC/5098

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The tender is for a single provider to deliver self-harm support services across North Ayrshire. The service takes a 3-strand approach to support those who self-harm:

One to one support service for those who wish to address their self-harm

Training and awareness-raising sessions for all agencies

Developmental being able to respond organically to new developments and pieces of work

II.1.5) Estimated total value

Value excluding VAT: £231,097.04

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

Main site or place of performance

North Ayrshire

II.2.4) Description of the procurement

The provision of self-harm service for services users aged 11 and upwards who are ordinarily resident in North Ayrshire.

service delivery will offer a three-strand approach across North Ayrshire to support those who self-harm and to develop good practice around this issue:

Strand A – One-to-One Support

Provide 16-20 hours per week of one-to-one support for those who self-harm from the age of 11 years and above. The service should support individuals who are self-harming by developing alternative coping mechanisms and help to minimise risk. There shall be a four-week maximum limit of 80 hours of direct contact between the Provider and those who self-harm.

The service should support a minimum of 50 individuals per year

Strand B – Awareness Raising

Provide a minimum of 12 self-harm awareness-raising sessions per year to different groups, workers, teams and organisations, families/ guardians, and peers. These sessions should focus on raising awareness of the issues for anyone who might come into contact with someone who self-harms and to enable them to understand and support individuals more effectively

Identify and deliver consistent messages around self-harm through training and awareness-raising sessions.

Strand C – Develop Self-Harm Strategies

Provide expertise to a range of partners for developing self-harm management strategies and identifying pathways to further training

To provide documentation promoting self-harm strategies and best practice guidelines

To work with local partners to improve on existing self-harm strategies

Contribute to regional forums and work alongside the Partnership to ensure the continuing development of local self-harm strategies.

II.2.6) Estimated value

Value excluding VAT: £231,097.04

II.2.7) Duration of the contract or the framework agreement

Start date

1 October 2022

End date

30 September 2028

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 8 and 9 of the Procurement (Scotland) Regulations 2016.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Bidders may be excluded if they are in any of the situations referred to in regulation 8 and 9 of the Procurement (Scotland) Regulations 2016.

Bidders must have a minimum yearly “specific” turnover of 77032.35 GBP for the last 3 years in the business area covered by the contract.

NAC reserve the right to review the bidder’s financial information including information from credit reference agencies at tender stage and throughout the life of the contract and seek clarifications if necessary. If clarifications are not satisfactory the bidder may be excluded from the tender process.

Bidders who cannot meet the required level of turnover will be excluded from the tender process.

Where turnover information is not available, the bidder will be required to state the date which they were set up or started trading.

It is a requirement that bidders hold, or can commit to obtain prior to the commence of any subsequently awarded contract, the types and levels of insurance indicated below:

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

Bidders must be registered with the Care Inspectorate or equivalent.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<http://www.gov.scot/Topics/Government/Procurement>

IV.1.11) Main features of the award procedure

This procurement is based on 100% quality, the value of the budget is set. Please see PCS-Tender for further information.

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 August 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Bidders are required to provide 2 examples of services carried out in the past 3 years that demonstrates they have the relevant experience to deliver the services described in the Contract Notice. The services must be of a similar value, size and scope. Unsatisfactory experience will result in exclusion from the tender process.

Bidders must also provide 2 satisfactory references for the same 2 contracts on the reference templates provided. References should be completed and signed by previous customers for contracts of a similar value, size and scope. If any of the referees score the bidder less than 2 the bidder will be excluded from the tender process.

Completed experience and reference templates must be zipped and uploaded at question 4C.1 of the qualification envelope.

Bidders are required to confirm the supplier itself is registered with the Care Inspectorate

Bidders are required to confirm whether they intend to subcontract and, if so, for what proportion of the contract.

Bidders who intend to subcontract more than 25% to any individual organisation must ensure the SPD (Scotland) - Subcontractors Supplier Response is completed and uploaded at question 2C.1.

Lots are not being used for this tender for the reason stated below:

Value of contract not suitable for lots

Nature of the contract not suitable for lots

Quality Management Procedures

1. The bidder must hold a UKAS (or equivalent) accredited independent third-party certificate of compliance in accordance with BS EN ISO 45001 or a documented policy regarding Health and Safety, see attachment at SPD question 4D.1.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 21754. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in->

[procurement/](#)

A summary of the expected community benefits has been provided as follows:

Community benefits will be required on a voluntary basis for:

1. Fair Work: promotion of job opportunities within North Ayrshire; employability targets for specific priority groups.
2. Upskilling (including curriculum development): work experience placements; taster sessions; training opportunities; work within education establishments.
3. Entrepreneurial, Inclusive and Sustainable Economy: monitoring spend within North Ayrshire; with micro, small and medium enterprises; and the Third Sector.
4. Wish List: delivery of community and Third Sector requests for support from the NAC Community Benefit Wish List.
(<http://northayrshire.community/community-benefits-wishlist-application-form/>)

(SC Ref:699155)

VI.4) Procedures for review

VI.4.1) Review body

Kilmarnock Sheriff Court

Sheriff Court House, St Marnock Street

Kilmarnock

KA1 1ED

Telephone

+44 1563550024

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/>

