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Not applicable

Suffolk Night Owls

NHS Suffolk and North East Essex Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-018326

Procurement identifier (OCID): ocids-h6vhtk-045361

Published 13 June 2024, 1:13pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park

Colchester

CO4 9QR

Contact

Jane Garnett

Email

jane.garnett@snee.nhs.uk

Country

United Kingdom

Region code

UKH34 - Essex Haven Gateway

NHS Organisation Data Service

QJG

Internet address(es)

Main address

<https://suffolkandnortheastessex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/asp/Home>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Suffolk Night Owls

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

A local 7 nights a week emotional support helpline for registered service users including via text and email for registered people with complex needs. This includes those with a diagnosis of Personality Disorder or who present with behaviours typical of such conditions. The service responds to requests to callbacks offering booked and timed appointments in-bound and outbound calls, and registered users can email and text. A twenty minute slot is allocated and where necessary the helpline staff will make onward professional referrals/contacts including safeguarding.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-012694](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice.

This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contract Regulations 2015 do not apply to this award.

This contract has now been formally awarded using direct award process C

Contract award date: 18 April 2024

The dates between which the services are intended to be provided are: 01/04/2024 - 31/03/2025

Lifetime value of the contract is anticipated to be: Value excluding VAT: £176,800

There was no review during the standstill period.