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Contract

Provision of HR, Payroll, Recruitment, Staff Rota, Performance & Attendance Management Software with Self-service, Reporting and Analytics

Eildon Housing Association

F03: Contract award notice

Notice identifier: 2025/S 000-018300

Procurement identifier (OCID): ocds-h6vhtk-04c588

Published 1 May 2025, 10:32am

Section I: Contracting authority

I.1) Name and addresses

Eildon Housing Association

The Weaving Shed, Ettrick Mill, Dunsdale Road

Selkirk

TD7 5EB

Contact

Geoff Hope

Email

geoff@eildon.org.uk

Country

United Kingdom

NUTS code

UKM91 - Scottish Borders

Internet address(es)

Main address

<http://www.eildon.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11283

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of HR, Payroll, Recruitment, Staff Rota, Performance & Attendance Management Software with Self-service, Reporting and Analytics

II.1.2) Main CPV code

- 72212450 - Time accounting or human resources software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Eildon are looking to secure a single supply partner of HR, payroll and workforce software

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48450000 - Time accounting or human resources software package

II.2.3) Place of performance

NUTS codes

- UKM91 - Scottish Borders

II.2.4) Description of the procurement

Eildon are looking to secure a single supply partner of HR, payroll and workforce software to:

- Meet our full business requirements as detailed in Eildon HL Requirements Spec v0.1.xlsx

- Through the provision, configuration and implementation of at least 3 environments, Test, Train and Live
- Meet cloud security principles, such as secure by design;
- Be available 24/7, fast and responsive with a 99.9% up time track record;
- Hold Eildon's data in line with UK GDPR;
- Provide a professional and responsive implementation and a post implementation managed support service and service helpdesk including the management of upgrades/change requests.
- Provide proactive account management
- Partner with. One who has good leadership and a clear investment strategy based on developing the solution for its customers.
- Provide relevant training and support for administrators, including training manuals and user guides.

II.2.5) Award criteria

Quality criterion - Name: Method Statement / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-039567](#)

Section V. Award of contract

Contract No

N/a

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

(SC Ref:797671)

VI.4) Procedures for review

VI.4.1) Review body

Selkirk Sheriff Court

Selkirk

Country

United Kingdom