

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018284-2023>

Contract

## **Supply of Insurance Services Y22018**

Kent County Council (t/a KCS)

F03: Contract award notice

Notice identifier: 2023/S 000-018284

Procurement identifier (OCID): ocds-h6vhtk-034522

Published 27 June 2023, 3:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council (t/a KCS)

Head Office, 1 Abbey Wood Group, Kings Hill

West Malling

ME19 4YT

#### **Contact**

Miss Tamara Stevens

#### **Email**

[csgprocurement@csltd.org.uk](mailto:csgprocurement@csltd.org.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.commercialservices.org.uk/>

Buyer's address

<http://www.commercialservices.org.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Supply of Insurance Services Y22018

Reference number

DN616561

#### **II.1.2) Main CPV code**

- 66510000 - Insurance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Framework Agreement covers the provision and ability to provide a wide range of Insurance Services and will be split into 2 LOTS:

LOT 1 – Insurance Providers, Brokerage and Associated Services

This includes, but is not limited to:

Business and student travel (including overseas travel)

Computer equipment (fixed or portable)

Contract works for building projects

Cyber risks

Employers liability

Employment practices liability

Engineering damage

Health insurance

Hirers liability

Life insurance

Legal expenses

Liability insurance

Libel and slander

Loss due to employee dishonesty or crime by third parties

Motor vehicles

Motor occasional business use

Personal accident

Professional indemnity

Property and construction

Property damage including glass, money, refrigerated/frozen food and property in transit

Public and products liability

Statutory plant inspection services

Terrorism

Travel insurance

Associated services may extend beyond the scope of the Services purchased and may include, but not be limited to;

End user support

Integration

Project management

Service desk

Training and consultancy

## LOT 2 – Claims Handling and Associated Services

This is a provision for compensation claims handling. This may include but is not limited to, any of the following :

Employers liability

Property loss and damage

Public liability

Third party vehicle claims

Uninsured loss recovery

Associated services may extend beyond the scope of the Services purchased and may include, but not be limited to;

End user support

Integration

Project management

Service desk

Training and consultancy

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.2) Description**

### **II.2.1) Title**

Insurance Providers, Brokerage and Associated Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 66510000 - Insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

LOT 1 – Insurance Providers, Brokerage and Associated Services

This includes, but is not limited to:

Business and student travel (including overseas travel)

Computer equipment (fixed or portable)

Contract works for building projects

Cyber risks

Employers liability

Employment practices liability

Engineering damage

Health insurance

Hirers liability

Life insurance

Legal expenses

Liability insurance

Libel and slander

Loss due to employee dishonesty or crime by third parties

Motor vehicles

Motor occasional business use

Personal accident

Professional indemnity

Property and construction

Property damage including glass, money, refrigerated/frozen food and property in transit

Public and products liability

Statutory plant inspection services

Terrorism

Travel insurance

Associated services may extend beyond the scope of the Services purchased and may include, but not be limited to;

End user support

Integration

Project management

Service desk

Training and consultancy

#### **II.2.5) Award criteria**

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 35

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 40

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To gain access and complete the necessary documents please follow the instruction below

Visit - [WWW.Kentbusinessportal.org.uk](http://WWW.Kentbusinessportal.org.uk)

Select - Opportunities

Select Organisation - Commercial Services

Select the opportunity appropriate to you from the list provided

Express interest - you may need to register first

Once successful expression is completed you can access and complete the requirements in two ways

1 - when you register you will receive a successful registration email, this also contains an link taking you direct to the opportunity

2 - when you log in to proactis go to my activities, select commercial services and you will be presented with the opportunity.

Following the instruction from herein

## **II.2) Description**

### **II.2.1) Title**

Claims Handling and Associated Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 66510000 - Insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

LOT 2 – Claims Handling and Associated Services

This is a provision for compensation claims handling. This may include but is not limited to, any of the following :

Employers liability

Property loss and damage

Public liability

Third party vehicle claims

Uninsured loss recovery

Associated services may extend beyond the scope of the Services purchased and may include, but not be limited to;

End user support

Integration

Project management

Service desk

Training and consultancy

### **II.2.5) Award criteria**

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 30

Quality criterion - Name: Delivering the Service and Account Management / Weighting: 30

Quality criterion - Name: Standards, Regulations and Policies / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To gain access and complete the necessary documents please follow the instruction below

Visit - [WWW.Kentbusinessportal.org.uk](http://WWW.Kentbusinessportal.org.uk)

Select - Opportunities

Select Organisation - Commercial Services

Select the opportunity appropriate to you from the list provided

Express interest - you may need to register first

Once successful expression is completed you can access and complete the requirements in two ways

1 - when you register you will receive a successful registration email, this also contains an link taking you direct to the opportunity

2 - when you log in to proactis go to my activities, select commercial services and you will be presented with the opportunity.

Following the instruction from herein

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-015997](#)

---

## **Section V. Award of contract**

### **Contract No**

Y22018

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Commercial Services Kent Ltd

1 Abbey Wood Road

Kings Hill

ME19 4YT

Email

[cs procurement@cs ltd.org.uk](mailto:cs procurement@cs ltd.org.uk)

Country

United Kingdom