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Not applicable

Provision of Payment Gateway Services

Driver and Vehicle Licensing Agency

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-018265

Procurement identifier (OCID): ocds-h6vhtk-029d3d

Published 5 July 2022, 11:00am

Section I: Contracting authority/entity

I.1) Name and addresses

Driver and Vehicle Licensing Agency

Swansea

Email

patience.arinaitwe@dvla.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.dvla.gov.uk

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Payment Gateway Services

Reference number

PS/20/48

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Awarded Contract: Provision of Payment Gateway Services PS/20/48.

This service will be used for DVLA's online and telephony channels for services including, but not

limited to, Electronic Vehicle Licensing, Personalised Registrations, Driving Licence applications and

Penalty Payments.

DVLA services total circa 28 million payment transactions per year currently. This is expected to

increase in the future as new digital services are introduced and digital uptake increases.

DVLA are keen to ensure that new payment methods and technologies are explored and used where

these are of benefit to customers throughout the life of the contract, including but not limited to

support for digital wallet transactions including mobile transactions (e.g. Apple Pay, Android Pay and

open banking transactions).

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2022/S 000-017438](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

V.2.3

Instead of

Text

Driver and Vehicle Licensing Agency

Swansea

United Kingdom

SA6 7JL

Read

Text

Barclays Bank PLC

1 Churchill Place

London

E14 5HP