

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018263-2026>

Contract

## **MSK AI Service**

Cambridgeshire Community Services NHS Trust

F03: Contract award notice

Notice identifier: 2026/S 000-018263

Procurement identifier (OCID): ocds-h6vhtk-064b03

Published 2 March 2026, 10:18am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cambridgeshire Community Services NHS Trust

Unit 7/8 Meadow Lane

St Ives

PE27 4LG

#### **Contact**

Jessica Clark

#### **Email**

[jess.clark1@nhs.net](mailto:jess.clark1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH12 - Cambridgeshire CC

**Internet address(es)**

Main address

<https://www.cambscommunityservices.nhs.uk/>

Buyer's address

<https://www.cambscommunityservices.nhs.uk/>

**I.4) Type of the contracting authority**

Other type

NHS Trust

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

MSK AI Service

#### **II.1.2) Main CPV code**

- 85142100 - Physiotherapy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Authority requirement is for a safe, consistent, affordable, and innovative UK based digital physiotherapy clinic using artificial intelligence (AI).

The expectation is for the delivery of an end-to-end clinical service for both new and existing patients; operating as a complete alternative to standard care pathways and not limited to an adjunctive, supplementary, or "waiting well" initiative.

The model specified is for a supplier capable of assuming full clinical and operational ownership of the entire patient pathway including initial referral intake, diagnostic triage, clinical assessment, individualised treatment planning, treatment delivery, and discharge.

To this end the supplier must be CQC registered to demonstrate robust clinical governance and the AI solution must be a class IIa medical device that is available 24/7 to ensure safe, rapid triage, and clinical diagnosis.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85120000 - Medical practice and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

### **II.2.4) Description of the procurement**

This notice is on behalf of Cambridgeshire Community Services NHS Trust and Norfolk Community and Health Care NHS Trust who from 1st April 2026 will become East of England Community Health & Care Trust.

The Trust are following the PSR Most Suitable Provider (MSP) process. This notice is a Contract Award Notice (Intention to award) F03 in line with the MSP process

All details of the services are in the Short Description.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

It is anticipated that the contract for this service would start on 1st April 2026 and be awarded for a 3 Year initial term with 2 x 1 Year optional extension periods.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2026/S 000-011334](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 March 2026

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Flok Health Ltd

Lime Tree Barn, Foxes Bridge Farm, Royston Lane, Comberton

Cambridge

CB23 7EE

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

National registration number

13873781

Internet address

[www.flok.health](http://www.flok.health)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cambridgeshire Community Services NHS Trust

Unit 7/8 Meadow Lane

St Ives

Pe27 4LG

Country

United Kingdom