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Contract

## **Reactive & Proactive IT Support Contract Renewal**

Hull City Council

F03: Contract award notice

Notice identifier: 2023/S 000-018259

Procurement identifier (OCID): ocds-h6vhtk-031f8a

Published 27 June 2023, 2:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hull City Council

The Guildhall, Alfred Gelder Street

Hull

HU1 2AA

#### **Contact**

Claire Willingham

#### **Email**

[c.willingham@hullcc.gov.uk](mailto:c.willingham@hullcc.gov.uk)

#### **Telephone**

+44 1482616052

**Country**

United Kingdom

**Region code**

UKE11 - Kingston upon Hull, City of

**National registration number**

168524345

**Internet address(es)**

Main address

<https://www.hull.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104102>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Reactive & Proactive IT Support Contract Renewal

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Services to be provided by the Supplier under the above Lot are listed in Framework Schedule 4 and outlined below:

Phoenix Software Proactive and Reactive IT Support Managed Service

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £50,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE11 - Kingston upon Hull, City of

#### **II.2.4) Description of the procurement**

The Services to be provided by the Supplier under the above Lot are listed in Framework Schedule 4 and outlined below: Phoenix Software Proactive and Reactive IT Support

Managed Service

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: Yes

Description of options

This Call-Off Contract can be extended by the Buyer for one period of up to 12 months, by giving the Supplier 1 Months written notice before its expiry

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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# **Section IV. Procedure**

## **IV.1) Description**

### **IV.1.1) Type of procedure**

Restricted procedure

### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-006385](#)

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# **Section V. Award of contract**

## **Contract No**

1

## **Title**

Reactive & Proactive IT Support Contract Renewal

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

27 June 2023

### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Phoenix Software Limited

Leatherhead

Country

United Kingdom

NUTS code

- UKJ26 - East Surrey

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £50,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Town Clerk

Hull

Country

United Kingdom