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Awarded contract

Reactive & Proactive IT Support Contract Renewal

Hull City Council

F03: Contract award notice

Notice reference: 2023/S 000-018259

Published: 27 June 2023, 2:24pm

Section I: Contracting authority

I.1) Name and addresses

Hull City Council

The Guildhall, Alfred Gelder Street

Hull

HU1 2AA

Contact

Claire Willingham

Email

c.willingham@hullcc.gov.uk

Telephone

+44 1482616052

Country

United Kingdom

NUTS code

UKE11 - Kingston upon Hull, City of

National registration number

168524345

Internet address(es)

Main address

<https://www.hull.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104102>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Reactive & Proactive IT Support Contract Renewal

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

The Services to be provided by the Supplier under the above Lot are listed in Framework Schedule 4 and outlined below:

Phoenix Software Proactive and Reactive IT Support Managed Service

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £50,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE11 - Kingston upon Hull, City of

II.2.4) Description of the procurement

The Services to be provided by the Supplier under the above Lot are listed in Framework Schedule 4 and outlined below: Phoenix Software Proactive and Reactive IT Support

Managed Service

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

This Call-Off Contract can be extended by the Buyer for one period of up to 12 months, by giving the Supplier 1 Months written notice before its expiry

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-006385](#)

Section V. Award of contract

Contract No

1

Title

Reactive & Proactive IT Support Contract Renewal

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 June 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Phoenix Software Limited

Leatherhead

Country

United Kingdom

NUTS code

- UKJ26 - East Surrey

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Town Clerk

Hull

Country

United Kingdom