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Tender

HAC5988 TOWER HAMLETS SINGLE HOMELESS HOSTELS

Tower Hamlets

F02: Contract notice

Notice identifier: 2024/S 000-018258

Procurement identifier (OCID): ocids-h6vhtk-046f9a

Published 13 June 2024, 2:10am

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

Mulberry Place

London

E14 2BG

Contact

Ms Phyllis Addo

Email

phyllis.addo@towerhamlets.gov.uk

Telephone

+44 2073645000

Country

United Kingdom

Region code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.londontenders.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.londontenders.org/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HAC5988 TOWER HAMLETS SINGLE HOMELESS HOSTELS

Reference number

DN728025

II.1.2) Main CPV code

- 85311000 - Social work services with accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Tower Hamlets is inviting tenders for the provision of Single homeless Hostels. Integrated Commissioning is seeking to competitively tender five new contracts for the delivery of this housing related support (HRS) services for 341 single homeless people across the Borough.

This Tender consist of 5 Lots

- Lot 1 Medium-High Support Male Only (Founders House, 123 units)
- Lot 2 Medium-High Support Female Only (Riverside House, 60 units)
- Lot 3 High-Complex Support Mixed Hostel (minimum of 87 units) Bidder must have own building/buildings to deliver the support service from
- Lot 4 CQC Registered Male Only Wet Hostel (minimum of 35 units) Bidder must have own building/buildings to deliver the support service from
- Lot 5 Long-stay Mixed Hostel with Support (minimum of 33 units) Bidder must have own building/buildings to deliver the support service from.

The contract period is 3 years with three optional 1 yr extensions.

Full details in the accompanying specification of requirements.

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

The provider will offer 123 units of supported accommodation for men.

The support service will be provided 24 hours a day, seven days a week, for 365 days a year.

A core service should be available between the hours of 9 am in the morning until 11 pm in the evening with waking night cover able to respond to emergencies in the evening until 9 am in the morning.

There will be a minimum of two staff on shift at any one time across the service.

Residents will receive a minimum of 3- 5 flexible hours of support to each week.

Out of hours cover will be available to the staff in the support service at times of emergencies.

The maximum contract value for this Lot is £1,010,443 per annum

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

36 months with the option to extend for up to an additional 36 months in three increments of 12 months (36 months + 12 months + 12 months + 12 months).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

The provider will offer 60 units of supported accommodation for women.

The support service will be provided 24 hours a day, seven days a week, for 365 days a year.

A core service should be available between the hours of 9 am in the morning until 11 pm in the evening with waking night cover able to respond to emergencies in the evening until 9 am in the morning.

There will be a minimum of two staff on shift at any one time across the service.

Residents will receive a minimum of 3- 5 flexible hours of support to each week.

Out of hours cover will be available to the staff in the support service at times of emergencies

The maximum contract value for this Lot is £594,569 per annum

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

36 months with the option to extend for up to an additional 36 months in three increments of 12 months (36 months + 12 months + 12 months + 12 months).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

3

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

The provider will offer a minimum of 87 units of supported accommodation for men and women in a building or buildings identified by the bidder to deliver the support service from.

The support service will be provided 24 hours a day, seven days a week, for 365 days a year.

A core service should be available between the hours of 9 am in the morning until 11 pm in the evening with waking night cover able to respond to emergencies in the evening until 9 am in the morning.

There will be a minimum of two staff on shift at any one time across the service.

Residents will receive a minimum of 3- 5 flexible hours of support to each week. There is also a requirement to provide 25 hours of personalised care / enhanced cleaning.

Out of hours cover will be available to the staff in the support service at times of

emergencies

The maximum contract value for this Lot is ££619,261 per annum

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

36 months with the option to extend for up to an additional 36 months in three increments of 12 months (36 months + 12 months + 12 months + 12 months).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

4

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

The provider will offer a minimum of 35 units of supported accommodation for men and women in a building or buildings identified by the bidder to deliver the support service from.

The support service will be provided 24 hours a day, seven days a week, for 365 days a year.

A core service should be available between the hours of 9 am in the morning until 11 pm in the evening with waking night cover able to respond to emergencies in the evening until 9 am in the morning.

There will be a minimum of two staff on shift at any one time across the service.

Residents will receive a minimum of 3- 5 flexible hours of support to each week.

In addition the service will need to provide 25 enhanced cleaning/ personal care type hours to respond to service user needs

Out of hours cover will be available to the staff in the support service at times of emergencies.

The maximum contract value for this Lot is £680,419 per annum

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

36 months with the option to extend for up to an additional 36 months in three increments of 12 months (36 months + 12 months + 12 months + 12 months).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

5

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

The support service will be provided 24 hours a day, seven days a week, for 365 days a year.

A core service should be available between the hours of 9 am in the morning until 11 pm in the evening with waking night cover able to respond to emergencies in the evening until 9 am in the morning.

There will be a minimum of two staff on shift at any one time across the service.

Residents will receive a minimum of 3- 5 flexible hours of support to each week

Out of hours cover will be available to the staff in the support service at times of emergencies

The maximum contract value for this Lot is £340,054 per annum

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

36 months with the option to extend for up to an additional 36 months in three increments of 12 months (36 months + 12 months + 12 months + 12 months).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 July 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

17 July 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

The Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Tower Hamlets Procurement

160 White Chapel Road

London

Country

United Kingdom