

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018247-2023>

Contract

## **COMMUNITY NETWORK SERVICE (Lot 1) AND URGENT COMMUNITY LINK SERVICE (Lot 2)**

Oxfordshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-018247

Procurement identifier (OCID): ocids-h6vhtk-038448

Published 27 June 2023, 1:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Oxfordshire County Council

County Hall

Oxford

OX1 1ND

#### **Contact**

Ms Alice Leung

#### **Email**

[alice.leung@oxfordshire.gov.uk](mailto:alice.leung@oxfordshire.gov.uk)

#### **Telephone**

+44 111

#### **Country**

United Kingdom

**Region code**

UKJ14 - Oxfordshire

**Internet address(es)**

Main address

<http://www.oxfordshire.gov.uk>

Buyer's address

<http://www.oxfordshire.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

COMMUNITY NETWORK SERVICE (Lot 1) AND URGENT COMMUNITY LINK SERVICE (Lot 2)

Reference number

DN641273

#### **II.1.2) Main CPV code**

- 75200000 - Provision of services to the community

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The key strategic direction for the Service is to facilitate the delivery of the Oxfordshire Way to help people remain independent in their communities.

The provision of Information and Advice can help to avoid the need for care and support developing and is a key pillar in delivering the Oxfordshire Way. We want people in Oxfordshire to know where they can access the right information and advice to help them make good choices about the help they or their family might need. Through using a strengths-based way of working more people will be enabled to live at home independently and confidently for longer. This will reduce or delay the need for more intensive health and social care services.

The Services will focus on creating a self-developing culture of information and advice and developing communities of practice to strengthen Oxfordshire resident's health and wellbeing.

Oxfordshire would like to improve joint working with the Council, Health, and the Community and Voluntary Sector to strengthen the prevention agenda and build greater resilience in our communities.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £6,222,985

## **II.2) Description**

### **II.2.1) Title**

Community Network Service (Lot 1)

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community

### **II.2.3) Place of performance**

NUTS codes

- UKJ14 - Oxfordshire

### **II.2.4) Description of the procurement**

Tenderers are invited to tender for the provision of the Services described in Appendix 1 Specification for The Community Information Network Service (Lot 1) for an initial term of three years with an option for the Council to extend for up to a further two years. The contract is anticipated to commence on 1st April 2023.

The maximum Lot 1 contract value for the 5-year term is £2,887,985 (with contract extension). The Contract for Lot 1 will have the flexibility to include additional services (see Contract, SC2.1), during the lifetime term of the Contract in line with Regulation 72 of the Public Contract Regulation (2015). Should the optional contract condition be exercised then the maximum contract value is anticipated to be £3,387,985.

The subject matter of this procurement process relates to the delivery of services which are listed to in Schedule 3 to the regulations. As such, the procurement process adopted by the Commissioners has been developed in accordance with Regulation 76 of the regulations and in particular in accordance with the fundamental public procurement principles of transparency and equal treatment. For the avoidance of doubt this means that the Commissioners have not adopted the open procedure (as such term is defined in the regulations) for the undertaking of this procurement process. The fact that in this Contract Notice at Section IV.1) the field/box relating to type of procedure may default to the term 'Open' does not mean that this procedure is being followed by the

Commissioners.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 84%

Quality criterion - Name: Social Value / Weighting: 16%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract for Lot 1 will have the flexibility to include additional services (see Contract, SC2.1), during the lifetime term of the Contract in line with Regulation 72 of the Public Contract Regulation (2015). Should the optional contract condition be exercised then the maximum contract value is anticipated to be £3,387,985.

This is a 3 year term contract, with the option to extend the term by a further 2 years [in total a 5 year term contract, if the option is exercised].

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

OXFORDSHIRE URGENT COMMUNITY LINK SERVICE (Lot 2)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community

### **II.2.3) Place of performance**

NUTS codes

- UKJ14 - Oxfordshire

#### **II.2.4) Description of the procurement**

Tenderers are invited to tender for the provision of the Services described at Appendix 1 Specification for The Oxfordshire Urgent Community Link Service (Lot 2) for an initial term of three years with an option for the Council to extend for up to a further two years. The contract is anticipated to commence on 1st April 2023. The maximum Lot 2 contract value for the 5-year term is £2,835,000 (with contract extension).

The subject matter of this procurement process relates to the delivery of services which are listed to in Schedule 3 to the regulations. As such, the procurement process adopted by the Commissioners has been developed in accordance with Regulation 76 of the regulations and in particular in accordance with the fundamental public procurement principles of transparency and equal treatment. For the avoidance of doubt this means that the Commissioners have not adopted the open procedure (as such term is defined in the regulations) for the undertaking of this procurement process. The fact that in this Contract Notice at Section IV.1) the field/box relating to type of procedure may default to the term 'Open' does not mean that this procedure is being followed by the Commissioners.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality Questions / Weighting: 84%

Quality criterion - Name: Social Value / Weighting: 16%

Price - Weighting: 0%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-032254](#)

---

## **Section V. Award of contract**

### **Lot No**

1

### **Title**

OXFORDSHIRE COMMUNITY NETWORK SERVICE

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 February 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

AGE UK OXFORDSHIRE

Unit 9 Napier Court, Barton Lane

Abingdon

OX14 3YT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,387,985

Total value of the contract/lot: £3,387,985



---

## **Section V. Award of contract**

### **Lot No**

2

### **Title**

OXFORDSHIRE URGENT COMMUNITY LINK SERVICE

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 February 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

AGE UK OXFORDSHIRE

Unit 9 Napier Court, Barton Lane

Abingdon

OX14 3YT

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,835,000

Total value of the contract/lot: £2,835,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Royal Courts of Justice

London

WC1A 2LL

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

<https://www.cedr.com/>

100 St. Paul's Churchyard,

London

EC4M 8BU

Country

United Kingdom