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Tender

Children and Young People Emotional Wellbeing and Neuro Developmental Advice and Support Service

Ipswich & East Suffolk C C G

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2021/S 000-018222

Procurement identifier (OCID): ocids-h6vhtk-02ce9c

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Section I: Contracting authority

I.1) Name and addresses

Ipswich & East Suffolk C C G

Endeavour House

Ipswich

IP1 2BX

Contact

Jane Garnett

Email

jane.garnett@suffolk.nhs.uk

Country

United Kingdom

NUTS code

UKH14 - Suffolk

Internet address(es)

Main address

<https://ipswichandeastsuffolkccg.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Children and Young People Emotional Wellbeing and Neuro Developmental Advice and Support Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

In Suffolk we currently have an Emotional Well-Being Hub which is an open access call centre to provide advice, signposting and triage referrals to onwards support. The CCGs would like to test dividing the calls (circa 100 per month) that relate to advice and signposting (which will predominately be from parents and carers) away from the Emotional Well-Being Hub by introducing a new dedicated advice and signposting line/service.

The new dedicated advice and signposting line will also include a neurodevelopmental coordination function which will provide advice and support for families with suspected neurodevelopmental conditions (e.g. ASD, ADHD and behaviours that challenge).

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

Main site or place of performance

This service will be delivered across the NHS Ipswich and East Suffolk and NHS West Suffolk Clinical Commissioning Group localities.

II.2.4) Description of the procurement

As part of the transformation of mental health services and the development of a neurodevelopmental pathway the NHS Ipswich and East Suffolk CCG and NHS West Suffolk CCG are looking to test a new way of working and would like to commission a partner to help deliver the proposed pilot.

In Suffolk we currently have an Emotional Well-Being Hub which is an open access call centre to provide advice, signposting and triage referrals to onwards support. The CCGs would like to test dividing the calls (circa 100 per month) that relate to advice and signposting (which will predominately be from parents and carers) away from the Emotional Well-Being Hub by introducing a new dedicated advice and signposting line/service. This will involve working closely with the existing Emotional Well-Being Hub to take and manage all non-specialist mental health related calls and provide a combination of wellbeing advice and/or signposting to more appropriate services within the Suffolk system.

The new dedicated advice and signposting line will also include a neurodevelopmental coordination function which will provide advice and support for families with suspected neurodevelopmental conditions (e.g. ASD, ADHD and behaviours that challenge).

The neurodevelopmental coordination function will act as a conduit for families in relation to accessing the variety of support services recently commissioned and guide families through the clinical diagnostic pathways and support them with any applications to proceed to a formal diagnosis as appropriate.

The neurodevelopmental coordination function will also include administration of proposed panels, which will assess referrals for children and young people who are looking to access limited support placements.

These are new developments as part of wider transformation programme for mental health and neurodevelopmental services. The CCGs are looking for a partner to join the current Ipswich and East Suffolk and West Suffolk Mental Health Alliance to support us to rapidly develop and commence this pilot whilst the wider transformation of mental health continues.

The pilot is expected to last for 12-18 months and the successful provider will be expected to commence delivery as soon as reasonably practicable in agreement with the CCGs and wider alliance partners.

This Prior Information Notice is a call for competition and only those providers who express an interest in moving forward with this development will receive any further documentation, therefore it is vital for interested parties to express an interest. There is no commitment resulting from expressing an interest in this opportunity.

The CCGs intend to award a contract without further publication and therefore providers are required to express their interest in writing through the documented requirements outlined through the link in this notice.

If you are interested in this opportunity please contact jane.garnett@suffolk.nhs.uk and express an interest on <https://in-tendhost.co.uk/westsuffolkcommissioning/asp/Home>. Register or login to In-tend and then select the tenders (current) tab, select the Children and Young People Emotional Wellbeing and Neuro Developmental Advice and Support Service and click on express interest.

Please note that the services and associated specification and prices commissioned within this contract may be subject to review and change, moving forward the Commissioners may further review the above mentioned services in conjunction with the selected providers; therefore, the scope of the possible changes to be made to this contract shall relate to the outcomes of any continuous improvement, through a variation to the contract in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015. Please see the procurement documentation for further information.

Additionally, the contract may also be amended in terms of the original services supplied, where, following assessment it is identified that it is logical for additional services to be delivered in conjunction with this contract and by the provider, both in terms of actual service delivery and to avoid duplication of costs. These services may include but are not limited to other services and specialties formally delivered in alternative care settings where it is foreseen that these services can be delivered more effectively as part of this contract

The services to which this procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the "Regulations"). As such, the procurement of the services is being run as a process akin to the procedure mentioned above, as outlined within the suite of procurement documents. The Contracting Authority does not intend to hold itself bound by any of the regulations, save those applicable to Schedule 3 Services.

II.2.14) Additional information

The services to which this procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the "Regulations"). As such, the procurement of the services is being run as a process akin to the procedure mentioned above, as outlined within the suite of procurement documents. The Contracting Authority does not intend to hold itself bound by any of the regulations, save those applicable to Schedule 3 Services.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Please see procurement documentation

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

20 August 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English