

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018218-2024>

Contract

Insurance and Claims Handling Service

Scottish Fire and Rescue Service

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-018218

Procurement identifier (OCID): ocids-h6vhtk-046f7e

Published 12 June 2024, 3:53pm

Section I: Contracting authority

I.1) Name and addresses

Scottish Fire and Rescue Service

Headquarters, Westburn Drive

Cambuslang

G72 7NA

Email

stephen.mcdonagh@firescotland.gov.uk

Telephone

+44 1416464637

Country

United Kingdom

NUTS code

UKM95 - South Lanarkshire

Internet address(es)

Main address

<http://firescotland.gov.uk>

Buyer's address

http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA19543

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Insurance and Claims Handling Service

Reference number

0142-1113

II.1.2) Main CPV code

- 66510000 - Insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

SFRS was required to abandon a tender exercise for Insurance and Claims Handling Service in March 2018 as a result of receiving no valid tender submissions from the bids

submitted. As a result it has been necessary to extend current arrangements with the existing service provider for a period not exceeding 12 months to ensure that SFRS has the proper insurance and claims handling service provision in place. During this 12 month period SFRS will undertake a new procurement process leading to the award of a new contract provision from 1 April 2019

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,900,000

II.2) Description

II.2.2) Additional CPV code(s)

- 66510000 - Insurance services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Cambuslang

II.2.4) Description of the procurement

SFRS was required to abandon a tender exercise for Insurance and Claims Handling Service in March 2018 as a result of receiving no valid tender submissions from the bids submitted. As a result it has been necessary to extend current arrangements with the existing service provider for a period not exceeding 12 months to ensure that SFRS has the proper insurance and claims handling service provision in place. During this 12 month period SFRS will undertake a new procurement process leading to the award of a new contract provision from 1 April 2019

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

SFRS was required to abandon a tender exercise for Insurance and Claims Handling Service in March 2018 as a result of receiving no valid tender submissions from the bids submitted.

In accordance with Article 32 of Public Sector Directive 2014/24/EU, a contracting authority may use the negotiated procedure without prior publication “where no tenders or no suitable tenders or no requests to participate or no suitable requests to participate have been submitted in response to an open procedure or a restricted procedure, provided that the initial conditions of the contract are not substantially altered and that a report is sent to the Commission where it so requests”.

As a result of receiving no valid bids, it has been necessary to extend current arrangements with the existing service provider for a period not exceeding 12 months to ensure that SFRS has the proper insurance and claims handling service provision in place. During this 12 month period SFRS will undertake a new procurement process leading to the award of a new contract provision from 1 April 2019

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2018/S 064-143331](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 March 2018

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

V.2.3) Name and address of the contractor

Zurich Municipal

The Eagle Building, 215 Bothwell Street

Glasgow

G2 7ED

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,900,000

Total value of the contract/lot: £1,900,000

Section VI. Complementary information

VI.3) Additional information

SFRS was required to abandon a tender exercise for Insurance and Claims Handling

Service in March 2018 as a result of receiving no valid tender submissions from the bids submitted. As a result it has been necessary to extend current arrangements with the existing service provider for a period not exceeding 12 months to ensure that SFRS has the proper insurance and claims handling service provision in place. During this 12 month period SFRS will undertake a new procurement process leading to the award of a new contract provision from 1 April 2019

(SC Ref:769321)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Calton Place

Glasgow

G5 9DA

Country

United Kingdom

Internet address

<http://firescotland.gov.uk>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

SFRS will incorporate a standstill period at the point information on the proposed award of the contract is published in the OJEU.

The standstill period, which will be for a minimum of 10 calendar days, provides time for suppliers to challenge the proposed award decision before the contract is entered into.

The applicable regulations provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in Sheriff Court or Court of Session within 30 days of knowledge or constructive knowledge of breach.”